



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

April 18, 2024

Kamita Bell  
Humanity Outreach Inc.  
24613 Hopkins St.  
Dearborn Heights, MI 48125

RE: License #: AS820412946  
**Humanity Outreach**  
**14927 Sorrento St.**  
**Detroit, MI 48227**

Dear Ms. Bell:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson". The signature is written in a cursive style with a large, stylized "K" and a clear, legible "Robinson".

K. Robinson, LMSW, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-0574

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

**License #:** AS820412946

**Licensee Name:** Humanity Outreach Inc.

**Licensee Address:** 24613 Hopkins St.  
Dearborn Heights, MI 48125

**Licensee Telephone #:** (248) 327-0599

**Licensee/Licensee Designee:** Kamita Bell, Designee

**Administrator:** Kamita Bell

**Name of Facility:** Humanity Outreach

**Facility Address:** 14927 Sorrento St.  
Detroit, MI 48227

**Facility Telephone #:** (248) 677-6340

**Original Issuance Date:** 10/05/2023

**Capacity:** 5

**Program Type:** PHYSICALLY HANDICAPPED  
DEVELOPMENTALLY DISABLED  
MENTALLY ILL  
ALZHEIMERS  
AGED

**II. METHODS OF INSPECTION**

Date of On-site Inspection(s): 04/18/2024

Date of Bureau of Fire Services Inspection if applicable:

Date of Health Authority Inspection if applicable:

No. of staff interviewed and/or observed 01  
No. of residents interviewed and/or observed 01  
No. of others interviewed 01 Role: Licensee designee

- Medication pass / simulated pass observed? Yes  No  If no, explain. Resident sleeping.
- Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.
- Fire safety equipment and practices observed? Yes  No  If no, explain.
- E-scores reviewed? (Special Certification Only) Yes  No  N/A   
If no, explain. E-scores not completed; the licensee has not exceeded the 30-day requirement to complete an E-score for resident placed on 3/30/24.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  No  If no, explain.
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s:  
N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes  (please explain) No  N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

**R 400.14204      Direct care staff; qualifications and training.**

**(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:**

**(a) Reporting requirements.**

No verification that direct care worker, Kamita Bell completed Reporting requirements training.

**R 400.14204      Direct care staff; qualifications and training.**

**(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:**

**(d) Personal care, supervision, and protection.**

No verification that direct care worker, Kamita Bell completed Personal care, supervision, and protection training.

**R 400.14207      Required personnel policies.**

(2) The written policies and procedures identified in subrule (1) of this rule shall be given to employees and volunteers at the time of appointment. A verification of receipt of the policies and procedures shall be maintained in the personnel records.

Kamita Bell doesn't have verification of receipt of the policies and procedures handbook.

**R 400.14207      Required personnel policies.**

(3) A licensee shall have a written job description for each position. The job description shall define the tasks, duties, and responsibilities of the position. Each employee and volunteer who is under the direction of the licensee shall receive a copy of

his or her job description. Verification of receipt of a job description shall be maintained in the individual's personnel record.

Kamita Bell's employee record doesn't have a signed job description.

**R 400.14208      Direct care staff and employee records.**

- (1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:  
(f) Verification of reference checks.

No reference checks on record for direct care worker, Kamita Bell.

**R 400.14210      Resident register.**

- A licensee shall maintain a chronological register of residents who are admitted to the home. The register shall include all of the following information for each resident:  
(a) Date of admission.  
(b) Date of discharge.  
(c) Place and address to which the resident moved, if known.

No Resident Register available on the day of inspection.

**R 400.14312      Resident medications.**

- (4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:  
(a) Be trained in the proper handling and administration of medication.

Kamita Bell's employee record has no verification that she completed medication training. Ms. Bell does administer resident medication.

**R 400.14312      Resident medications.**

- (4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:  
(b) Complete an individual medication log that contains all of the following information:  
(i) The medication.  
(ii) The dosage.

- (iii) Label instructions for use.
- (iv) Time to be administered.
- (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.
- (vi) A resident's refusal to accept prescribed medication or procedures.

Observed Medication Administration Records that lack the dosage, label instructions for use, and time to be administered,

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



04/18/24

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Kara Robinson  
Licensing Consultant

Date