



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 15, 2024

Jason Schmidt
New Life Services Inc
36022 Five Mile Road
Livonia, MI 48154

RE: License #: AS820014616
Investigation #: 2024A0122017
Kirkland Drive

Dear Mr. Schmidt:


Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in cursive script that reads "Vanita Bouldin".

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|--|
| License #: | AS820014616 |
| Investigation #: | 2024A0122017 |
| Complaint Receipt Date: | 03/28/2024 |
| Investigation Initiation Date: | 04/01/2024 |
| Report Due Date: | 05/27/2024 |
| Licensee Name: | New Life Services Inc |
| Licensee Address: | 36022 Five Mile Road Livonia, MI 48154 |
| Licensee Telephone #: | (734) 744-7334 |
| Administrator: | Jason Schmidt |
| Licensee Designee: | Jason Schmidt |
| Name of Facility: | Kirkland Drive |
| Facility Address: | 433 Buckingham Canton, MI 48188 |
| Facility Telephone #: | (734) 397-6939 |
| Original Issuance Date: | 01/11/1994 |
| License Status: | REGULAR |
| Effective Date: | 03/08/2023 |
| Expiration Date: | 03/07/2025 |
| Capacity: | 5 |
| Program Type: | PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED |

II. ALLEGATION(S)

| | Violation Established? |
|---|-------------------------------|
| On 03/27/2024, staff member, Samantha, was found sleeping during her shift. | Yes |

III. METHODOLOGY

| | |
|------------|---|
| 03/28/2024 | Special Investigation Intake 2024A0122017 |
| 03/28/2024 | APS Referral ORR Referral |
| 04/01/2024 | Special Investigation Initiated - Telephone Completed interview with Dejuan Clash, Home Manager. |
| 04/01/2024 | Contact – Document sent. Email sent to Dejuan Clash, requesting additional information. |
| 04/01/2024 | Contact – Document received. Requested information. |
| 04/02/2024 | Contact – Telephone call made. Completed interview with Samantha Freeman. |
| 04/09/2024 | Exit Conference Discussed findings with Jason Schmidt, Licensee Designee. |

ALLEGATION: On 03/27/2024, staff member, Samantha Freeman, was found sleeping during her shift.

INVESTIGATION: On 04/01/2024, I completed an interview with Home Manager, Dejuan Clash. Mr. Clash confirmed that on 03/27/2024, staff member, Samantha Freeman, was found sleeping during her shift. Per Mr. Clash, Ms. Freeman was discovered wrapped in a blanket and sleeping in a recliner in Resident A's room while Resident A napped.

On 04/02/2024, I reviewed Resident A's Individual Plan of Service dated 01/24/2024. The Plan states that Resident A is nonverbal, and she should receive 1:1 staffing for 6 months, until July 2024 to obtain residential assessment to update supervision needs.

On 04/02/2024, I completed an interview with Samantha Freeman. Ms. Freeman confirmed that she had received training regarding Resident A's supervision needs, understanding that she was assigned her 1:1 staffing on 03/27/2024 and that meant staying awake during her assignment. Ms. Freeman confirmed that she had fallen asleep on 03/27/2024 while providing 1:1 supervision to Resident A.

On 04/09/2024, I completed an exit conference with Jason Schmidt, Licensee Designee, and discussed my findings with him. Mr. Schmidt stated he understood my findings and would submit a corrective action plan to address rule violation found.

| | |
|------------------------|--|
| APPLICABLE RULE | |
| R 400.14305 | Resident protection. |
| | (3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act. |
| ANALYSIS: | <p>On 03/27/2024, Samantha Freeman, staff member fell asleep while providing 1:1 supervision to Resident A.</p> <p>On 04/01/2024, Dejuan Clash confirmed that on 03/27/2024, staff member, Samantha Freeman, was found sleeping during her shift.</p> <p>On 04/02/2024, Samantha Freeman confirmed that she fell asleep on 03/27/2024 while assigned as Resident A's 1:1 supervision.</p> <p>Resident A's Individual Plan of Service dated 01/24/2024 states that she should receive 1:1 staffing for 6 months, until July 2024 to obtain residential assessment to update supervision needs.</p> <p>Based upon my investigation I find that Resident A's protection and safety were not attended to on 03/27/2024, as staff member Samantha Freeman did not provide appropriate supervision as documented in Resident A's Individual Plan of Service.</p> |
| CONCLUSION: | VIOLATION ESTABLISHED |

IV. RECOMMENDATION

Contingent upon receipt and approval of a corrective action plan I recommend no change in the status of the license.



Vanita C. Bouldin
Licensing Consultant

Date: 04/09/2024

Approved By:



Ardra Hunter
Area Manager

Date 04/15/2024