



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

March 18, 2024

Patty Williams  
711 Main St.  
Omer, MI 48749

RE: License #: AS090291142  
Investigation #: 2024A0572028  
Guardian Angels

Dear Mrs. Williams:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end.

Anthony Humphrey, Licensing Consultant  
Bureau of Community and Health Systems  
411 Genesee  
P.O. Box 5070  
Saginaw, MI 48605  
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS090291142
<b>Investigation #:</b>	2024A0572028
<b>Complaint Receipt Date:</b>	03/11/2024
<b>Investigation Initiation Date:</b>	03/12/2024
<b>Report Due Date:</b>	05/10/2024
<b>Licensee Name:</b>	Patty Williams
<b>Licensee Address:</b>	711 Main St. Omer, MI 48749
<b>Licensee Telephone #:</b>	(989) 415-6174
<b>Administrator:</b>	Patty Williams
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	Guardian Angels
<b>Facility Address:</b>	611 Litchfield Rd Bay City, MI 48706
<b>Facility Telephone #:</b>	(989) 316-2205
<b>Original Issuance Date:</b>	09/10/2007
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/07/2022
<b>Expiration Date:</b>	04/06/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A alleges that Licensee, Patty Williams will not allow Resident A access to own money.	No
Staff, John Casper stores large amount of furniture in Resident A's bedroom.	Yes

**III. METHODOLOGY**

03/11/2024	Special Investigation Intake 2024A0572028
03/12/2024	Special Investigation Initiated - On Site Staff, John Casper and Resident A.
03/14/2024	Contact - Telephone call made Licensee, Patty Williams.
03/15/2024	Contact - Telephone call made Resident A's Case Manager, Peter Dutcher.
03/15/2024	APS Referral Licensing made an APS referral.
03/15/2024	Exit Conference Licensee, Patty Williams.

**ALLEGATION:**

Resident A alleges that Licensee, Patty Williams will not allow Resident A access to own money.

**INVESTIGATION:**

On 03/11/2024, the local licensing office received a complaint for investigation. A referral to Adult Protective Services was made.

On 03/12/2024, I made an unannounced onsite to Guardian Angels, located in Bay County Michigan. There I interviewed Staff, John Casper and Resident A.

On 03/12/2024, I interviewed Staff, John Casper regarding the allegation. John Casper informed that Resident A has access to her own money. Resident A is able to pay bills and whatever is leftover, Resident A often sends John Casper out to make purchases for Resident A. Both John Casper and Licensee, Patty Williams purchase snacks for Resident A and whatever Resident A wants with the leftover money.

On 03/12/2024, I interviewed Resident A regarding the allegation. Resident A denied not having access to her own money. Resident A explained that Resident A's checks are direct deposited into account and Licensee, Patty Williams gives Resident A money that Resident A needs for the month.

On 03/12/2024, I reviewed Resident A's funding sheets and the totals were accurate and there does not appear to be any misuse of funds.

On 03/14/2024, I spoke with Licensee, Patty Williams regarding the allegation. Patty Williams informed that she is the Payee for Resident A and it's been that way for about 10 years. Patty Williams indicated that Resident A does not always know how to articulate what Resident A is trying to say, so when Resident A mentioned to the case manager about not having access to money, Resident A meant that Resident A has a Payee. Resident A has access to all of Resident A's funds, its just that Resident A need for her to get the money out the bank for Resident A. Resident A gets \$44 per month to spend and Resident A only gets upset when it's not broken down into smaller bills. Resident A prefers smaller bills as opposed to \$20 dollar bills. Other than that, there has never been an issue regarding Resident A's money.

On 03/14/2024, I spoke with Resident A's Case Manager, Peter Dutcher regarding the allegation. Peter Dutcher wasn't sure if this was an actual rule violation, but informed that Licensee, Patty Williams is the Payee for Resident A. Peter Dutcher also informed that there was a time in which Resident A asked for some money on the 7<sup>th</sup> and wasn't given the money right away. Peter Dutcher is not sure if Resident A's funds are being withheld.

On 03/15/2024, I called Licensee, Patty Williams and asked if there was a time last week when Resident A asked for funds and had to wait. Patty Williams informed that

Resident A does not ask for funds because Resident A knows when the check is deposited and it falls on either the 1<sup>st</sup> or 3<sup>rd</sup> of the month. Once all of Resident A's bills are paid, Resident A receives the remainder of the funds. Resident A never goes without.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(7) A resident shall have access to and use of personal funds that belong to him or her in reasonable amounts, including immediate access to not less than \$20.00 of his or her personal funds. A resident shall receive up to his or her full amount of personal funds at a time designated by the resident, but not more than 5 days after the request for the funds. Exceptions to this requirement shall be subject to the provisions of the resident's assessment plan and the plan of services.</b>
<b>ANALYSIS:</b>	Based on my interviews and review of Resident A's funds and funding sheet, there is not enough evidence to establish a licensing rule violation. Staff, John Casper; Licensee, Patty Williams and Resident A all denied that Resident A does not have access to own money. Resident A has direct deposit and Licensee gives Resident A remainder of funds after bills are paid.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

Staff, John Casper stores large amount of his furniture in Resident A's bedroom.

**INVESTIGATION:**

On 03/12/2024, I interviewed Staff, John Casper regarding the allegation. John Casper informed that he does have some items in Resident A's bedroom. John Casper explained that the bedroom is licensed for 2 beds, but the other resident moved out, so he has his belongings where the 2<sup>nd</sup> bed would be located, alongside the wall. Mr. Casper informed that his belongings are out the way and Resident A has a walkway to go in and out of room.

On 03/12/2024, I interviewed Resident A regarding the allegation. Resident A denied that there is a lot of furniture in Resident A's bedroom but informed that John Casper does have some of his belongings in Resident A's bedroom. Resident A believes that there is plenty of walking space as John Casper's items are stored on the other side of the bedroom.

On 03/12/2024, I observed several boxes of John Casper's items in Resident A's bedroom. There was barely enough walking space for Resident A and it make the room feel a bit cluttered. Resident A's bedroom is licensed for two beds, however, its not an overly large bedroom. According to the Original Licensing Study, dated for 09/10/2007, Resident A's bedroom dimension is 14.3 x 14.7 which is a total of 210 square feet of usable floor space.

On 03/14/2024, I spoke with Licensee, Patty Williams regarding the allegation. Patty Williams informed that Staff, John Casper does have plenty of his belongings in Resident A's bedroom. They have already begun moving things out of the bedroom. They will move more on 03/15/2024 and should have Resident A's bedroom cleared of all of John Casper's belongings this weekend.

On 03/14/2024, I spoke with Resident A's Case Manager, Peter Dutcher regarding the allegation. Peter Dutcher informed that there is plenty of boxes on the far-right side of Resident A's bedroom and it's stacked up pretty high. Peter Dutcher believed that this could possibly be a fire hazard.

<b>APPLICABLE RULE</b>	
<b>R 400.14409</b>	<b>Bedroom space; "usable floor space" defined.</b>
	<b>(3) A multioccupancy resident bedroom shall have not less than 65 square feet of usable floor space per bed.</b>
<b>ANALYSIS:</b>	Based on my interviews and review of Resident A's bedroom, there is enough evidence to establish a licensing rule violation. Resident A has personal space within the home that is not being occupied by a roommate, but by a staff member's personal belongings. The personal belongings are taking up a portion of Resident A's usable floor space, which may create a fire hazard.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 03/15/2024, I held an exit conference with Licensee, Patty Williams. Patty Williams was informed of the findings of this special investigation.

**IV. RECOMMENDATION**

I recommend that no changes be made to the licensing status of this small adult foster care group home, pending the receipt of an acceptable corrective action plan (capacity 1-6).



03/15/2024

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Anthony Humphrey  
Licensing Consultant

Date

Approved By:



3/18/2024

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Mary E. Holton  
Area Manager

Date