



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

February 20, 2024

Charity Miller  
Passionate Home LLC  
465 W Pleasant Street  
HUBBARDSTON, MI 48845

RE: License #: AS340408187  
Investigation #: 2024A1029027  
Passionate Home LLC

Dear Ms. Miller:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 2/9/2024, you submitted an acceptable written corrective action plan. In order to show CAP compliance, you submitted verification the septic tanks have been emptied and an approved environmental health inspection has been received.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Browning".

Jennifer Browning, Licensing Consultant  
Bureau of Community and Health Systems  
Browningj1@michigan.gov - (989) 444-9614

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS340408187
<b>Investigation #:</b>	2024A1029027
<b>Complaint Receipt Date:</b>	01/30/2024
<b>Investigation Initiation Date:</b>	01/30/2024
<b>Report Due Date:</b>	03/30/2024
<b>Licensee Name:</b>	Passionate Home LLC
<b>Licensee Address:</b>	465 W Pleasant Street, Hubbardston, MI 48845
<b>Licensee Telephone #:</b>	(989) 436-3424
<b>Administrator:</b>	Charity Miller
<b>Licensee Designee:</b>	Charity Miller
<b>Name of Facility:</b>	Passionate Home LLC
<b>Facility Address:</b>	465 W Pleasant Street, Hubbardston, MI 48845
<b>Facility Telephone #:</b>	(989) 981-6375
<b>Original Issuance Date:</b>	07/21/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/21/2022
<b>Expiration Date:</b>	01/20/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
During the environmental health inspection on September 21, 2023, it was discovered there was coliform in the water and the septic tanks needed to be pumped at Passionate Home LLC.	Yes

## III. METHODOLOGY

01/30/2024	Special Investigation Intake 2024A1029027
01/30/2024	Special Investigation Initiated – Telephone to Mike Kooiman from West MI Water Wells
02/01/2024	Inspection Completed On-site – face to face with licensee designee Charity Miller at Passionate Home
02/06/2024	Contact - Telephone call made to Jennie Morgan ORR. Left message.
02/07/2024	Contact - Document Sent - Email to Charity Miller regarding update on water sample.
02/07/2024	Contact - Document Sent - Emailed negative water sample to Diane Gross Ionia County Health Department.
02/08/2024	Exit conference with licensee designee Charity Miller

### **ALLEGATION:**

**During the environmental health inspection on September 21, 2023, it was discovered there was coliform in the water and the septic tanks needed to be pumped at Passionate Home LLC.**

### **INVESTIGATION:**

On January 18, 2024, I completed a renewal inspection at Passionate Home LLC and met with licensee designee Charity Miller. Ms. Miller stated she has dropped off two water samples at the Ionia County Health Department and they were both positive for coliform bacteria so she is going to contact a well company to chlorinate the well.

On January 30, 2024, I received an Environmental Health Inspection Report from Ionia County Health Department reporting that on September 21, 2023 an inspection was completed at Passionate Home LLC. The Environmental Health Inspection Report

determined the facility to be in non-compliance with applicable rules. The section of the report titled "Water Supply System" included documentation the water was sampled on September 21, 2023, November 7, 2023, and January 17, 2024 and the water was still tested with nitrates in it. On the September 22, 2023 water sample there is a note written by sanitarian Jason Peterson: *"Spoke to Charity to have well drilled. Told them to use bottled water. Well driller to take sample to chlorination. Well is missing bolts to secure it down. Septic tanks need to be pumped. Area where drain field is over grown needs to be mowed."*

On January 30, 2024, I interviewed Mike Kooiman from West MI Water Wells. Mr. Kooiman stated he completed a visit to Passionate Home LLC but it was hard to reach the well because it is underneath the decking and Ms. Miller was going to find a ladder that could assist. Mr. Kooiman stated he plans to return in the next couple weeks to see if the well can be chlorinated. Mr. Kooiman stated Ms. Miller would need to drop off the water sample herself to the Ionia County Health Department so the water can be tested again.

On February 1, 2024, I completed an unannounced on-site investigation and interviewed licensee designee Charity Miller at Passionate Home LLC. Ms. Miller stated she will have the well chlorinated again but she had to order a fireman's ladder on Amazon in order to get to the well. Ms. Miller was able to show me the bottled water she was using and has been boiling water for cooking. Ms. Miller stated she planned on using West Michigan Water Wells to have the well chlorinated again. Ms. Miller stated three samples have been positive even though she had the well chlorinated three months ago.

On February 7, 2024, I received an email from Ms. Miller showing an invoice confirming the well was chlorinated by West Michigan Water Wells on February 2, 2024 and she attached a water sample report from Prein and Newhof from February 5, 2024 confirming the water was absent of coliform and E. Coli. Ms. Miller stated she would make an appointment for the septic system tanks to be pumped.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(3) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner that is approved by the health authority.</b>

<b>ANALYSIS:</b>	The inspection completed on September 21, 2023 by the Ionia County Health Department documented the well tested positive for coliform bacteria at Passionate Home LLC and the septic tanks needed to be pumped. On January 17, 2024 I completed the licensing renewal inspection and this was not yet completed. On January 30, 2024 I received an Environmental Health Inspection documenting the facility was in substantial non-compliance as the facility water was still testing positive for coliform even after three water samples and the well still had not been chlorinated. Ms. Miller had the well chlorinated on February 2, 2024 and received a clean water sample on February 7, 2024 but still needs to address the septic tanks which were not pumped. Consequently, the facility's sewage disposal system is not in compliance in a manner approved by the health authority.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

*Jennifer Browning*

Jennifer Browning  
Licensing Consultant

02/08/2024

Date

Approved By:

*Dawn Timm*

02/20/2024

Dawn N. Timm  
Area Manager

Date