



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

February 23, 2024

Kathleen Hockey
Moore Non Profit Housing Corp
5900 Executive Dr.
Lansing, MI 48911

RE: License #: AL330007013
Investigation #: 2024A0622006
Moore Living Connections 2

Dear Ms. Hockey:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Amanda Blasius', written in a cursive style.

Amanda Blasius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL330007013
Investigation #:	2024A0622006
Complaint Receipt Date:	01/11/2024
Investigation Initiation Date:	01/12/2024
Report Due Date:	03/11/2024
Licensee Name:	Moore Non Profit Housing Corp
Licensee Address:	5900 Executive Dr. Lansing, MI 48911
Licensee Telephone #:	(517) 894-9324
Administrator:	Michelle Young
Licensee Designee:	Kathleen Hockey
Name of Facility:	Moore Living Connections 2
Facility Address:	1409 Georgetown Blvd Lansing, MI 48911
Facility Telephone #:	(517) 887-6964
Original Issuance Date:	03/06/1980
License Status:	REGULAR
Effective Date:	03/26/2022
Expiration Date:	03/25/2024
Capacity:	16
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
DCW Kevin Gibson financially exploited Resident A after he opened an online gambling account using Resident A's social security number. Some of the money used also came from Resident A's bank account.	Yes
Additional Findings	Yes

III. METHODOLOGY

01/11/2024	Special Investigation Intake 2024A0622006
01/12/2024	Special Investigation Initiated. Phone Interview with Michelle Young.
01/17/2024	Phone Call with Officer, Joe Riedel.
01/30/2024	Inspection Completed-BCAL Sub. Compliance. In person interview with Resident A. Documentation received.
01/31/2024	Documentation was received via email from Michelle Young
02/01/2024	Phone call to DCW Kevin Gibson, Elizabeth Logue and Catrease Gray.
02/02/2024	Documentation received from Moore Livings Connections.
02/08/2024	Phone Call with Officer, Joe Riedel. Attempted call to DCW Logue.
02/20/2024	Exit Conference with Michelle Young.

ALLEGATION: DCW Kevin Gibson financially exploited Resident A after he opened an online gambling account using Resident A's social security number. Some of the money used also came from Resident A's bank account.

INVESTIGATION:

On 01/11/2024 I received this complaint through the Bureau of Community and Health Systems online complaint system. According to the complaint, Resident A's personal social security number and money from his bank account was being misused by direct care worker, Kevin Gibson.

On 01/12/2024, I interviewed Michelle Young via phone. She is the manager and direct care worker for Moore Living Connections 2. She reported that on 01/05/24, direct care worker (DCW), Catrease Gray, informed her DCW Kevin Gibson was using Resident A's social security number and money for online gambling. Ms. Young stated that she asked Resident A to see his debit card and she went online to check his bank account. After reviewing his bank account, she determined that charges were occurring from PayPal. According to Resident A's bank statement charges from PayPal occurred on the following dates:

- 10/27/2023: \$20.88
- 10/28/2023: \$20.88
- 10/29/2023: \$10.59
- 10/30/2023: \$10.59
- 11/07/2023: \$5.45
- 11/09/2023: \$10.59
- 12/06/2023: \$5.45
- Total: \$84.43

Ms. Young stated this was reported to the police, Community Mental Health, recipient rights and an incident report was completed. She reported that she helped Resident A cancel his debit card. Ms. Young stated DCW Kevin Gibson was placed on leave without pay until the investigation was completed. Ms. Young stated another DCW, Elizabeth Logue, also knew about the incident and did not report it. Ms. Young stated DCW Elizabeth Logue was placed on leave without pay for two days. Ms. Young stated that Resident A was his own guardian, and she thinks this is what contributed to him be targeted by DCW Gibson. Ms. Young reported she checked all other residents accounts and could not identify any other suspicious transactions.

On 01/17/2024, I interviewed Officer Joe Reidel via phone. Officer Reidel reported that he was attempting to gather more information regarding the PayPal account, so he could obtain a search warrant for Kevin Gibson.

On 01/30/2024, I interviewed Resident A in person at Moore Living Connections 2. Resident A reported that he likes living there and has lived at the home for 15 years. Resident A stated he is his own guardian, and he spends his time drinking coffee and watching TV. Resident A stated he has a cell phone, which I observed in his room. He explained that he does not use the internet and has no access to a computer. I asked Resident A if he used PayPal, he stated that he didn't know what PayPal was and he struggled to pronounce the name. Resident A reported that he was aware that Kevin Gibson stole money off from his debit card and that he was fired. Resident A stated that he was going to press charges against Kevin Gibson. Resident A explained that his previous debit card was cancelled, and he was waiting for a new one to arrive.

On 01/31/2024, I obtained documents regarding Resident A. A current *Assessment Plan for AFC Residents* was reviewed and documented that Resident A can move independently throughout the community but needs help setting up Spectran for rides. The assessment plan also documented that Resident A manages his money, but he needs assistance. Resident A's bank statement was also received and each transaction previous documented above from PayPal was confirmed.

On 02/01/2024, I attempted to call DCW Kevin Gibson. The number was disconnected.

On 02/01/2024, I attempted to call DCW Elizabeth Logue. The voicemail was full.

On 02/01/2024, I interviewed DCW, Catrease Gray, via phone. DCW Gray reported that she works with Resident A, and she described him as very friendly and loving coffee. She reported that he is his own guardian, is in a wheelchair and can move independently within the community. She reported that he will occasionally go out with staff and then also leaves the home for church events. DCW Gray explained that Resident A will give his debit card to staff to buy Bigby and snacks. Staff would give Resident A the receipts and document the outing in a book. DCW Gray reported that Resident A has no access to the internet, nor has access to a computer, but has his own cell phone. DCW Gray explained that Resident A has a Samsung phone and does not know how to use Google. DCW Gray reported that she worked at Moore Living Connections 2 with DCW Kevin Gibson. She stated that Kevin Gibson would bring his tablet to work and gamble online while working. DCW Gray reported that she witnessed Kevin Gibson gambling while he was working. DCW Gray stated that she was working with Elizabeth Logue at the AFC home and Kevin Gibson had called the home to talk to Elizabeth Logue. DCW Logue reported to Catrease Gray that Kevin Gibson wanted her to send him money. DCW Gray asked if she owed him money and she reported no. DCW Logue then stated the following to DCW Gray: "Don't say anything, but Kevin has been gambling under [Resident A's] name and social security number. He wants me to send him money from [Resident A's] bank account." DCW Gray reported that she didn't want to be a 3rd party to this information, so she reported the information to manager Michelle Young.

On 02/08/2024, I attempted to call Elizabeth Logue. Her number was disconnected.

On 02/08/2024, I interviewed officer, Joe Reidel via phone. He reported that he has not been able to gather enough information to connect the PayPal account to the bank account or social security number. Therefore, he is unable to move forward with a search warrant or to press charges at this time.

On 02/20/2024, I completed an exit conference with administrator Michelle Young via phone. She reported that Moore Living Connections 2 plans to pay back Resident A, the \$84.43. She stated they would be moving forward to terminate DCW

Kevin Gibson. DCW Elizabeth Logue has already been terminated due other violations not related to the special investigation.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.
ANALYSIS:	Resident A confirmed that he does not use the internet, does not have access to a computer and is unaware what PayPal is. It was confirmed that Resident A gives his debit card to staff to by coffee for him. DCW Logue reported the financial exploitation to DCW Gray and the financial exploitation was then confirmed through Resident A's bank statement. Based on documentation received and interviews with staff and Resident A, it was confirmed that Resident A was financially exploited by DCW Kevin Gibson and Elizabeth Logue.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDING:

INVESTIGATION:

On 02/02/2024, I requested documentation of DCW Kevin Gibson and DCW Elizabeth Logue's *Michigan Workforce Background Clearance*. A *Michigan Workforce Background Check* was received stating they are both eligible for employment. The *Michigan Workforce Background Check* for DCW Gibson and Logue was connected to Moore Living Connections 1 and a *Michigan Workforce Background Check* was not completed or available for Moore Living Connections 2.

APPLICABLE RULE	
MCL 400.734	This amended section is effective January 9, 2009 except Section 734b(1)(e)(iv) after the word "or" which will not be effective until October 31, 2010. Employing or contracting with certain employees providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; failure to conduct criminal history check; automated fingerprint identification system database; report to legislature; costs; definitions.
	(2) Except as otherwise provided in subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents after April 1, 2006 until the adult foster care facility conducts a criminal history check in compliance with subsections (4) and

	<p>(5). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. Beginning April 1, 2009, an individual who is exempt under this subsection shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (12). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006. That individual may transfer to another adult foster care facility that is under the same ownership with which he or she was employed or under contract. If that individual wishes to transfer to an adult foster care facility that is not under the same ownership, he or she may do so provided that a criminal history check is conducted by the new facility in accordance with subsection (4). If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under subsection (1)(a), he or she</p>
<p>ANALYSIS:</p>	<p>I reviewed DCW Kevin Gibson and DCW Elizabeth Logue's employee record and there was not a <i>Michigan Workforce Background Check</i> stating that either DCW was eligible to work at Moore Living Connections 2 adult foster care facility, therefore a violation has been established.</p>
<p>CONCLUSION:</p>	<p>VIOLATION ESTABLISHED</p>

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remains the same.



02/20/2024

Amanda Blasius
Licensing Consultant

Date

Approved By:



02/23/2024

Dawn N. Timm
Area Manager

Date