



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

February 15, 2024

Connie Clauson
Baruch SLS, Inc.
Suite 203
3196 Kraft Avenue SE
Grand Rapids, MI 49512

RE: License #: AL280369175
Investigation #: 2024A0230011
Cherry Hill Haven

Dear Mrs. Clauson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in cursive script that reads "Rhonda Richards". The ink is a reddish-brown color.

Rhonda Richards, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL280369175
Investigation #:	2024A0230011
Complaint Receipt Date:	01/30/2024
Investigation Initiation Date:	01/30/2024
Report Due Date:	03/30/2024
Licensee Name:	Baruch SLS, Inc.
Licensee Address:	Suite 203, 3196 Kraft Avenue SE Grand Rapids, MI 49512
Licensee Telephone #:	(616) 285-0573
Administrator:	Jere Green
Licensee Designee:	Connie Clauson
Name of Facility:	Cherry Hill Haven
Facility Address:	4841 N. Long Lake Rd., Traverse city, MI 49684
Facility Telephone #:	(231) 645-2341
Original Issuance Date:	08/17/2015
License Status:	REGULAR
Effective Date:	02/17/2024
Expiration Date:	02/16/2026
Capacity:	16
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Fire drills are not being conducted at the facility.	Yes

III. METHODOLOGY

01/30/2024	Special Investigation Intake 2024A0230011
01/30/2024	Special Investigation Initiated - On Site Interview Administrator Jere Green and Staff member McKenzie Jenkins
01/31/2024	Contact- Telephone call made Interview staff member Brody Wallan
01/31/2024	APS referral
02/13/2024	Inspection Completed On-site Interview with staff Nicole Price and Molly Hohman and review of fire drill logs
02/14/2024	Contact - Telephone call made Interview staff member McKenzie Jenkins
02/14/2024	Contact - Telephone call made Interview staff member Jessica Christianson
02/14/2024	Contact - Telephone call made Interview with staff member Sarah Mack
02/14/2024	Contact - Telephone call made Interview staff member Cassie Homan
02/15/2024	Exit Conference With Administrator Jere Green

ALLEGATION: Fire drills are not being conducted at the facility.

INVESTIGATION: On 01/30/2024 I conducted an unannounced on-site investigation at the facility and interviewed Administrator Jere Green and House Manager McKenzie Jenkins regarding the above allegation. We reviewed fire drill records which appeared all intact in the fire book with the exception of no drill for January.

Ms. Jenkins stated she had left a fire drill log filled out and requested the night shift person conduct a fire drill the previous overnight. Ms. Green and Ms. Jenkins searched around the facility but were not able to locate the documentation.

On 01/31/2024, I spoke with staff member Brody Wallan who reported that he had been left a sticky note on a fire drill log on his overnight shift 01/29/2024, stating "Please sign". The log had been all filled out as though he conducted a fire drill when in fact, he did not conduct this drill. He stated he had never conducted a drill and did not even know how to conduct one. I explained that I could not locate the drill log while at the facility. At this time Mr. Wallan stated, "I have the drill log and I can text it to you." Mr. Wallan sent a picture of the log through text. I instructed Mr. Wallan to immediately return the log to the facility. He stated he would return the log.

I reviewed the log photo which was dated 01/29/2024. The log indicated that a drill had been set off by a pull station during the sleeping hours of 12:00 a.m. and lasted until 12:05 a.m. The log listed the names of six residents and indicated that Mr. Wallan was the only staff member present for the drill. There was a post it note attached to the log that said, "Brody please sign, thank you."

On 02/13/2024, I conducted an on-site inspection at the facility and reviewed the past two year's worth of fire drill logs again. All drills indicated they were conducted one per quarter per shift. Every log indicated the time was 5 minutes. They were also all conducted on the 28th / 29th of every month. While there I interviewed staff members Nicole Price and Molly Hohman. Ms. Price stated that she only worked the day shift and she always set off the alarms and conducted drills on the scheduled dates for her shift. Ms. Hohman stated she had only participated in one drill. Both denied that they had been asked to sign any paperwork indicating that they had conducted a drill when they had not.

On 02/14/2024, I interviewed House Manger McKenzie Jenkins who acknowledged that she had filled out all of the paperwork on the fire drill log for 01/29/2024 and left a note asking Mr. Wallan to sign the form. However she added "I expected he would conduct the drill." I inquired why she would fill in the time and end of the drill and that it lasted five minutes. She stated "I figured it takes about five minutes and I was trying to be helpful by saving time for the staff to fill it out" I asked Ms. Jenkins what her training consisted of regarding fire drills. She stated that staff are told to read a paper on the fire drill procedures and there is a checklist indicating staff read the procedure. Ms. Jenkins denied ever having been trained by running through an actual drill. In fact, she reported having never conducted a drill herself.

On 02/14/2024, I interviewed Jessica Christianson who stated she has worked at the facility primarily afternoon shifts for two and a half years and has never conducted one drill. She indicated that she had been asked by McKenzie Jenkins to sign a paper occasionally indicating that she conducted a fire drill when she did not. Ms. Christianson stated that the training for fire drills in the facility consist of reading a procedure manual but nothing "hands on" such as an actual demonstration.

On 02/14/2024, I spoke with staff member Cassie Homan who stated she works evening weekend shifts and has never conducted a fire drill nor has she had any training other than reading a manual.

On 02/14/2024, I spoke with staff member Sarah Mack who stated she had worked for other facilities owned by the Baruch company for eight years. She stated she has been trained and has conducted drills in other homes, however she has been working in this particular facility for about two years and has not participated in any drills.

On 02/15/2024, I conducted an exit conference with Administrator Jere Green and reviewed the findings of the investigation. She expressed her disappointment in staff not conducting drills, however acknowledged that training was lacking. She has provided Ms. Jenkins with a disciplinary action and has been coming in with other management staff to conduct impromptu fire drills on all three shifts. Additionally, she stated drills will not be planned on certain days of the month. She plans to continue this for the next six months. Ms. Green stated Mr. Wallan no longer works at the facility. She stated there has been a new policy implemented which includes all current and incoming staff participating in an actual drill before they are considered trained. She has purchased timers for staff to use during the drill so an accurate time can be recorded. Ms. Green will provide a plan of correction.

APPLICABLE RULE	
R 400.15318	Emergency preparedness; evacuation plan; emergency transportation.
	(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.
ANALYSIS:	<p>When I arrived at the facility on 01/30/2024 there was a missing fire drill record for January. On 01/31/2024, staff member Brody Wallan acknowledged he took the January log from the facility. Mr. Wallan stated he was asked to sign a paper that he conducted a fire drill on 01/28/2024 during a sleeping shift when he in fact did not do this. I observed the note attached to the log requesting Mr. Wallan sign the log. Ms. Jenkins acknowledged she filled out the form ahead of time with resident names and evacuation time.</p> <p>Ms. Christianson stated that she has been asked more than once to sign that she conducted a fire drill when she in fact had not done so.</p>

	<p>Ms. Homan, Ms. Mack, and Ms. Jenkins stated they have never participated in any drills at the facility.</p> <p>I reviewed all fire drill logs for the past two years. They all were documented on the 28th or 29th of the month and all recorded as 5 minutes.</p> <p>Fire drills are not being consistently practiced on all shifts at least once per quarter.</p> <p>A record of the January fire drill was not available for my review during the on-site inspection on 01/30/2024.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable plan of correction I recommend the status of this license remain unchanged.

Rhonda Richards

02/15/2024

Rhonda Richards
Licensing Consultant

Date

Approved By:

Jerry Hendrick

02/15/2024

Jerry Hendrick
Area Manager

Date