



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 20, 2023

Vicky Cates
3960 Sharp Rd., Adrian, MI 49256

RE: License #: AM460095319
Investigation #: 2023A1032046
New Beginnings AFC

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. On 9/18/23, you submitted an acceptable corrective action plan that included:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460095319
Investigation #:	2023A1032046
Complaint Receipt Date:	07/24/2023
Investigation Initiation Date:	07/27/2023
Report Due Date:	08/23/2023
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Licensee Designee:	Vicky Cates
Name of Facility:	New Beginnings AFC
Facility Address:	211 E. Main Street Morenci, MI 49256
Facility Telephone #:	(517) 458-6926
Original Issuance Date:	05/24/2001
License Status:	REGULAR
Effective Date:	03/21/2022
Expiration Date:	03/20/2024
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
An employee's relative was allowed to have contact with residents.	Yes
Employees mistreated residents after police conducted interviews at the home.	No
Additional Findings	No

III. METHODOLOGY

07/24/2023	Special Investigation Intake 2023A1032046
07/27/2023	Special Investigation Initiated - Telephone
07/31/2023	Inspection Completed On-site
08/01/2023	Contact - Document Received Morenci Police Department Report
08/07/2023	Exit Conference

ALLEGATION:

An employee's relative was allowed to have contact with residents.

INVESTIGATION:

On 7/27/23, I interviewed the complainant via telephone. The complainant clarified that residents were ignored by an employee after police made contact.

On 7/31/23, I interviewed staff person Theresa Moyer in the home. Ms. Moyer stated that her husband Jason Miller would sometimes stay at the home, and that they had been married now for about three years. Ms. Moyer stated that Mr. Miller had been arrested for outstanding traffic tickets. She stated that Mr. Miller typically kept to the upstairs apartment section of the home and had very minimal contact with the residents.

I interviewed Resident A in the home. Resident A stated that she had very little contact with Mr. Miller.

I interviewed Resident B in the home. Resident B advised that Mr. Miller had minimal contact with residents, and that he sometimes made repairs to home furnishings.

I interviewed Resident C in the home. Resident C stated that she barely interacted with Mr. Miller since coming to the home.

On 9/6/23, I received the results of a background check conducted on Mr. Miller. The results reflect convictions for activity that is not in keeping with good moral character rules and was therefore unsuitable for the welfare of the residents.

APPLICABLE RULE	
R 400.14201	provision of names of employee, volunteer, or member of the household on parole or probation or convicted of felony;
	(10) All members of the household, employees, and those volunteers who are under the direction of the licensee shall be suitable to assure the welfare of residents.
ANALYSIS:	Mr. Miller's background clearance revealed convictions in contravention of good moral character. Based on interviews with residents, it appears that Mr. Miller did have contact with residents of the home.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Employees mistreated residents after police conducted interviews at the home.

INVESTIGATION:

On 7/31/23, Ms. Moyer denied mistreating any residents after the police came to the home. She stated that there was no change in her attitude toward the residents and that she carried out her duties.

Resident A denied that the employees mistreated her in any way after police made contact with residents at the home. Resident A stated that she was not ignored, nor did employees avoid attending to her needs.

Resident B denied observing any change in employees' demeanor toward residents after police made contact with them in the home regarding Mr. Miller.

Resident C denied being mistreated by employees after police made contact with them regarding Mr. Miller. Resident C denied being shunned by employees or addressed in any distant manner by the employees.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Interviews conducted with residents and an employee yielded no revelation of employee misconduct regarding dignity and respect.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 9/18/23, I received an acceptable corrective action plan from licensee Vicky Cates.

IV. RECOMMENDATION

An acceptable corrective action plan was received, I recommend no change to the status of this license.

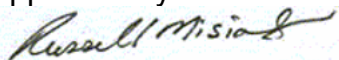


9/20/23

Dwight Forde
Licensing Consultant

Date

Approved By:



9/20/23

Russell B. Misiak
Area Manager

Date