



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

September 27, 2023

Vicky Cates  
3960 Sharp Rd.  
Adrian, MI 49256

RE: License #: AM460064217  
Investigation #: 2023A1032053  
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On September 18, 2023, you submitted an acceptable written corrective action plan including:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
350 Ottawa, N.W. Unit 13, 7th Floor  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM460064217
<b>Investigation #:</b>	2023A1032053
<b>Complaint Receipt Date:</b>	08/07/2023
<b>Investigation Initiation Date:</b>	08/07/2023
<b>Report Due Date:</b>	10/06/2023
<b>Licensee Name:</b>	Vicky Cates
<b>Licensee Address:</b>	3960 Sharp Rd. Adrian, MI 49256
<b>Licensee Telephone #:</b>	(517) 902-3950
<b>Name of Facility:</b>	On The Hill AFC Home
<b>Facility Address:</b>	3446 East US 223 Adrian, MI 49221
<b>Facility Telephone #:</b>	(517) 264-2203
<b>Original Issuance Date:</b>	05/15/1996
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/21/2022
<b>Expiration Date:</b>	03/20/2024
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A was inappropriately touched by an employee's family member.	No
Medications were not properly secured.	Yes
The home has a pest infestation.	No
The yard is filled with rubbish.	No
Additional Findings	No

**III. METHODOLOGY**

08/07/2023	Special Investigation Intake 2023A1032053
08/07/2023	Contact - Telephone call made Phone call to Adrian Police Dispatch
08/07/2023	Special Investigation Initiated - Telephone Phone call to On The Hill employee
08/09/2023	Contact - Telephone call made Interview with complainant
08/09/2023	Contact - Telephone call made Interview with Witness #1
08/09/2023	Contact - Document Received Facebook Messenger Thread
08/09/2023	Inspection Completed On-site
08/11/2023	Inspection Completed On-site
08/11/2023	Contact - Document Received Intakes #196865 and #196965 added
08/31/2023	Contact - Face to Face
08/31/2023	Contact - Telephone call made Interview with Resident B

09/14/2023	Exit Conference
09/18/2023	Corrective Action Plan Received
09/18/2023	Corrective Action Plan Approved
09/26/2023	Contact - Telephone call made Interview with employee Amya Scott

**ALLEGATION:**

**Resident A was inappropriately touched by an employee's family member.**

**INVESTIGATION:**

On 8/7/23, I was advised by 911 dispatch that Michigan State Police had responded to the home to address the complaint.

On 8/7/23, I interviewed employee Barbara Proffit via telephone. Ms. Proffit stated that the police had conducted interviews regarding the allegation that Resident A had been touched inappropriately by employee Amanda Cilley's minor child. Ms. Proffit reported that this did not happen, and that the minor child and another resident were playing a game that Resident A may have taken offense to.

On 8/9/23, I interviewed the complainant via telephone. The complainant added information that a resident had communicated with an employee at the home about getting another resident's medication.

On 8/9/23, I interviewed Resident A in the home. Resident A denied that she was touched inappropriately by employee Amanda Cilley's son. Resident A advised that the Michigan State Police had already investigated, and that no further action was taken. Resident A stated that Ms. Cilley's son and another resident were joking around and that the son kept repeating the word melons, and she believed he was making a reference to her breasts. She stated that the son told her that he was directing his comments to the other resident who he was playing with.

I interviewed employee Amanda Cilley in the home. Ms. Cilley stated that her son and another resident were reportedly playing a game of nipple twister, and that her son's comments about nipples were directed to this other resident, not Resident A. Ms. Cilley stated that her son is a male, as was the resident in question. She also clarified that no contact was made. In discussing the appropriateness of this interaction, Ms. Cilley acknowledged that based on the population served, and the

likelihood of misinterpreted signals, that this particular game should be discontinued between her young son and the residents.

On 8/31/23, I interviewed Resident B via telephone. Resident B stated that he was joking around with employee Amanda Cilley's son, and that he later heard that Resident A had stated that she felt violated. Resident B reported that he never saw Ms. Cilley's son touch Resident A inappropriately. Resident B denied actually touching Ms. Cilley's son, but they pantomimed the game.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Resident A was not touched inappropriately by Ms. Cilley's son and may have misinterpreted an interaction between Ms. Cilley's son and another resident. Resident B denied seeing Ms. Cilley's son touch Resident A inappropriately and stated that he was playing a game with Ms. Cilley's son that was not directed at Resident A.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**Medications were not properly secured.**

**INVESTIGATION:**

On 8/9/23, I interviewed Witness #1 via telephone. Witness #1 forwarded a Facebook messenger thread where it appears that Resident C and employee Amya Scott were going to trade another resident's Wellbutrin. Upon review of the thread, Ms. Scott did not deliver any medications to Resident C, and denied seeing the requested prescription.

On 8/9/23, Ms. Cilley reported that she was outside smoking when she was advised by another resident that Resident C had used a butter knife to pry open the locked door that led to the basement, where the home keeps an overflow supply of medication. She stated that she immediately notified the licensee Vicky Cates, and

Ms. Cates advised her to check Resident C's room to see if he had stolen any medication. Ms. Cilley stated that she asked Resident C if she could search his room and he reportedly gave consent to do so.

I observed the medication cabinet in the kitchen to be locked. I observed a black bin in the basement with a yellow top in the basement. Ms. Cilley advised that this bin was used to house overflow medications. I observed no medications in the bin, but there were samples of durable medical equipment such as lancets for diabetes probes.

On 8/31/23, I interviewed Resident C in the home. Resident C was asked if he had used a butter knife to pry open a door to the basement. Resident C stated that he had done that a while ago. He was asked if he was trying to steal another resident's medication. Resident C denied that he was trying to steal another resident's medication; he stated that he was looking for extra food because he was hungry at night. I presented Resident C with information that he had asked employee Amya Scott to obtain some Wellbutrin for him from another resident, to whom this medication is prescribed. Resident C stated, "I don't know anything about that."

On 9/26/23, I interviewed employee Amya Scott via telephone. Ms. Scott acknowledged that she did have a Facebook Messenger conversation with Resident C, where he asked her to give him another resident's medication. Ms. Scott stated that she felt intimidated by Resident C's request and felt uncomfortable initially telling him no in person but was able to deny the request eventually. Ms. Scott advised that she was counseled by licensee Vicky Cates not to engage in social media conversations with residents and that medications are only to be given to the designated resident.

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	<b>(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being {333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.</b>

<b>ANALYSIS:</b>	While the overflow medications were kept in the basement, access to which can be gained by unlocking a door in the kitchen, the medications were not secured in a locked cabinet. Resident C was able to gain access to the basement, with unsecured medications.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ALLEGATION:**

**The home has a pest infestation.**

**INVESTIGATION:**

On 8/11/23, I interviewed Resident D in the home. Resident D denied that there are roaches in the home. I observed Resident D's bedroom. There were no insects observed.

I interviewed Resident E in the home. Resident E denied seeing any roaches in the home. He reported that a past bedbug issue had been resolved. I observed E's bedroom, which appeared to be free of any insect nests.

During my onsite inspection, I did not observe any evidence of a pest infestation.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.</b>
<b>ANALYSIS:</b>	Residents denied observing any insect pests and I did not see evidence of such an issue during my onsite inspections.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**The yard is filled with rubbish.**

**INVESTIGATION:**

On 8/11/23, I observed the yard to be well maintained. There were some items placed in and around the dumpster at the home but the refuse was reasonably contained.

Residents D and E denied observing an abundance of garbage or refuse in the yard.

<b>APPLICABLE RULE</b>	
<b>R 400.14403</b>	<b>Maintenance of premises.</b>
	<b>(13) A yard area shall be kept reasonably free from all hazards, nuisances, refuse, and litter.</b>
<b>ANALYSIS:</b>	I did not observe the yard to be cluttered with litter.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 9/14/23, I conducted an exit conference with licensee Vicky Cates. On 9/18/23, Ms. Cates furnished an acceptable corrective action plan.

**IV. RECOMMENDATION**

On 9/14/23, Ms. Cates supplied an acceptable corrective action plan. I recommend no change to the status of this license.

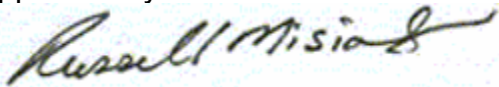


9/27/23

Dwight Forde  
Licensing Consultant

Date

Approved By:



9/28/23

Russell B. Misiak  
Area Manager

Date