



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

January 11, 2024

Clarence Rivette
DeWitt ALC, LLC
3520 Davenport Avenue
Saginaw, MI 48602

RE: License #: AH190397181
Investigation #: 2024A1021025
The Woodlands Of DeWitt

Dear Mr. Rivette:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst

Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH190397181
Investigation #:	2024A1021025
Complaint Receipt Date:	01/04/2024
Investigation Initiation Date:	01/05/2024
Report Due Date:	03/03/2024
Licensee Name:	DeWitt ALC, LLC
Licensee Address:	910 Woodlands Dr DeWitt, MI 48820
Licensee Telephone #:	(989) 327-7922
Administrator:	Evonne White
Authorized Representative:	Clarence Rivette
Name of Facility:	The Woodlands Of DeWitt
Facility Address:	910 Woodlands Dr DeWitt, MI 48820
Facility Telephone #:	(517) 624-2831
Original Issuance Date:	04/29/2020
License Status:	REGULAR
Effective Date:	10/29/2023
Expiration Date:	10/28/2024
Capacity:	45
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Facility did not allow Relative B1 to visit Resident B.	Yes
Additional Findings	No

III. METHODOLOGY

01/04/2024	Special Investigation Intake 2024A1021025
01/05/2024	Special Investigation Initiated - Telephone left message with administrator
01/05/2024	Contact - Telephone call made interviewed administrator
01/05/2024	Contact - Document Received received Resident B's documents
01/11/2024	Exit Conference

The complainant identified some concerns that were not related to home for the aged licensing rules and statutes. Therefore, only specific items pertaining to homes for the aged provisions of care were considered for investigation. The following items were those that could be considered under the scope of licensing.

ALLEGATION:

Facility did not allow Relative B1 to visit Resident B.

INVESTIGATION:

On 01/04/2024, the licensing department received a complaint with allegations the facility did not allow Relative B1 to visit Resident B on 01/01/2024. The complainant alleged visitation was denied because there was no management on site.

On 01/05/2024, I interviewed administrator Evonne White at the facility. Ms. White reported there is a physician order for limitations on Relative B1's visitation. Ms. White reported she had spoken with Relative B1 requesting for Relative B1 to inform management if he would be visiting over the holidays as there would be no management in the building. Ms. White reported there was miscommunication with staff as Relative B1 came to the facility on 01/01/2024 around 0900 and requested to visit Resident B. Ms. White reported the caregivers refused entry due to no

management were on site. Ms. White reported 911 was contacted and Relative B1 was escorted off the premises. Ms. White reported it was reported to her that Relative B1 was intoxicated and smelt like alcohol. Ms. White reported since this incident occurred, Relative B1 has visited Resident B and there have been no issues.

On 01/05/2024, I interviewed staff person 1 (SP1) by telephone. SP1 reported Relative B1 came to the facility and requested to visit Resident B. SP1 reported there was no management on site and Relative B1 was denied entry. SP1 reported 911 was called and Relative B1 left the property. SP1 reported Relative B1 appeared to be intoxicated.

I reviewed service plan for Resident B. The service plan read,

“Per Dr order and resident request, (Relative B1) is to only visit Monday-Friday from 9-5 max two hours and visit must be in a common area where staff can see resident and (Relative B1). (Relative B1) cannot visit resident during mealtimes. (Relative B1) cannot visit on the weekend unless administration has been notified and is present. All visits must be in public area per Dr. Order.”

I reviewed physician order for limit on visitation. The order was dated 10/09/2024. The order read,

“Please limit visitation of (Resident B)’s (Relative B1) to a two hour limit, in a public area of the Woodlands facility between the hours of 0900 and 1700. (Relative B1) is also not to visit (Resident B) during meal times.”

APPLICABLE RULE	
MCL 333.20201	Policy describing rights and responsibilities of patients or residents; adoption; posting and distribution; contents; additional requirements; discharging, harassing, retaliating, or discriminating against patient exercising protected right; exercise of rights by patient's representative; informing patient or resident of policy; designation of person to exercise rights and responsibilities; additional patients' rights; definitions.
	(1) A health facility or agency that provides services directly to patients or residents and is licensed under this article shall adopt a policy describing the rights and responsibilities of patients or residents admitted to the health facility or agency. Except for a licensed health maintenance organization, which shall comply with chapter 35 of the insurance code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, the policy shall be posted at a public

	<p>place in the health facility or agency and shall be provided to each member of the health facility or agency staff. Patients or residents shall be treated in accordance with the policy.</p>
<p>For Reference: MCL 333.20201</p>	<p>(2) (k) A patient or resident is entitled to associate and have private communications and consultations with his or her physician or a physician's assistant to whom the physician has delegated the performance of medical care services, attorney, or any other person of his or her choice and to send and receive personal mail unopened on the same day it is received at the health facility or agency, unless medically contraindicated as documented in the medical record by the attending physician or a physician's assistant to whom the physician has delegated the performance of medical care services. A patient's or resident's civil and religious liberties, including the right to independent personal decisions and the right to knowledge of available choices, shall not be infringed and the health facility or agency shall encourage and assist in the fullest possible exercise of these rights. A patient or resident may meet with, and participate in, the activities of social, religious, and community groups at his or her discretion, unless medically contraindicated as documented in the medical record by the attending physician or a physician's assistant.</p>
<p>ANALYSIS:</p>	<p>Review of physician order revealed Relative B1's visitation is limited to two hours, in a common area, and during the hours of 0900-1700, Monday through Friday. Interviews conducted revealed Relative B1 attempted to visit Resident B at 0900 on Monday, 01/01/2024, which is within the parameters of the physician order.</p>
<p>CONCLUSION:</p>	<p>VIOLATION ESTABLISHED</p>

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Kimberly Horst

01/05/2024

Kimberly Horst
Licensing Staff

Date

Approved By:

Andrea L. Moore

01/11/2024

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date