



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

December 4, 2023

Donitia Strickland
RSR Valley LLC
33255 26 Mile Road
Lenox, MI 48048

RE: License #: AM500408396
Investigation #: 2024A0617001
Sandalwood Valley II

Dear Ms. Strickland:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please edit what happened is that it's the first the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink, appearing to be "EJ".

Eric Johnson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place, Ste 9-100
3026 W Grand Blvd.
Detroit, MI 48202

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM500408396
Investigation #:	2024A0617001
Complaint Receipt Date:	09/29/2023
Investigation Initiation Date:	09/29/2023
Report Due Date:	11/28/2023
Licensee Name:	RSR Valley LLC
Licensee Address:	33255 26 Mile Road Lenox, MI 48048
Licensee Telephone #:	(586) 383-2802
Administrator:	Donitia Strickland
Licensee Designee:	Donitia Strickland
Name of Facility:	Sandalwood Valley II
Facility Address:	33255 26 Mile Rd Lenox, MI 48048
Facility Telephone #:	(586) 270-6784
Original Issuance Date:	11/15/2021
License Status:	REGULAR
Effective Date:	05/15/2022
Expiration Date:	05/14/2024
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED; AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. ALLEGATION(S)

		Violation Established?
On 9/22, staff member stole Resident A's wallet. The staff member used her debit card.		No

III. METHODOLOGY

09/29/2023	Special Investigation Intake 2024A0617001
09/29/2023	Special Investigation Initiated - Telephone TC with LD Ms. Strickland
09/29/2023	APS Referral Adult Protective Services (APS) referral - denied
10/02/2023	Contact - Document Received Email received from Ms. Strickland
10/03/2023	Inspection Completed On-site I completed an unannounced onsite inspection of the facility. During my onsite inspection I interviewed Licensee Designee Ms. Strickland, staff Cindy Shelly, Ashley Shreffler and Danielle Nasser. I also interviewed Resident A.
10/03/2023	Contact - Telephone call made I conducted a phone interview with Ms. Latrese Pearson.
10/03/2023	Contact - Telephone call made TC to Macomb County Sheriff Department
11/14/2023	Contact - Telephone call made TC to Detective Binion
11/27/2023	Contact - Telephone call made TC to Detective Binion
11/27/2023	Contact - Telephone call received TC from Detective Binion
11/27/2023	Contact - Telephone call made I interviewed staff member Ms. Cinnamon Adams

11/27/2023	Exit Conference I conducted an exit conference with licensee designee Donitia Strickland to discuss the findings of this report.
12/04/2023	Contact- Telephone call made I conducted phone interviews with Residents B, C, and D.

ALLEGATION:

On 9/22, staff member stole Resident A's wallet. The staff member used her debit card.

INVESTIGATION:

On 09/29/23, a complaint was received regarding The Sandalwood Valley II facility. The complaint indicated the following" Resident A currently resides at Sandalwood Valley adult group home for rehab services. Resident A has been there for a couple months after surgery in which doctors removed a tumor. Resident A has some cognitive deficits and also physical limitations. Resident A uses a wheelchair to help with mobility but can still walk as well. Resident A has been a victim of financial exploitation by a staff member of Sandalwood Valley Nursing Home. The staff member is believed to have been identified, but that information is not being released at this time. Sometime on the evening of 9/22/23 the staff member stole Resident A's wallet out of her purse, along with \$82. In the wallet was also Resident A's debit card, social security card, passport, Medicare card, Blue Cross insurance card, and a few other things. The staff member then used the debit card for various purchases online and transactions through Cashapp. Resident A's husband discovered the fraudulent transactions on 9/23/23 and contacted Resident A and asked if she had all of her belongings, which is when she identified that everything was gone. A police report was filed, and they have an open investigation under report #91969-23 (Macomb County Sheriff).

On 10/03/23, I completed an unannounced onsite inspection of the facility. During my onsite inspection I interviewed Licensee Designee Ms. Strickland, staff Cindy Shelly, Ashley Shreffler and Danielle Nasser. I also interviewed Resident A.

According to Ms. Shelly, on an unknown date, Resident A's husband came to the facility and stated that Resident A's wallet was missing. Staff and Resident A's husband went through Resident A's room and was unable to locate her wallet. Ms. Shelly stated that Resident A had several appointments and outings in the community the day her wallet went missing and it is unknown if she lost it while out in the community with her husband.

According to Ms. Shreffler, Resident A told her that she believed she might have misplaced her purse while she was out at a funeral and lunch with her husband.

According to Ms. Nasser, she is unaware of what happened with regards to Resident A's wallet.

According to Resident A, someone stole her wallet as it went missing on 09/22/23. She stated that she had her purse and wallet at a funeral earlier that day but that night, it went missing. She did not discover that it was missing until the next day. Resident A stated that she doesn't recall any strange activity in her room, but she does leave out of her room for meals. Resident A stated that her wallet was in a small purse and stuffed into the back of her nightstand drawer. The purse was found but the wallet was missing.

According to Ms. Strickland, on 09/23/23, Ms. Shelly called her and told her that Resident A's husband came to the facility and stated that Resident A's wallet was missing. Staff and Resident A's husband went through Resident A's room and was unable to locate her wallet. Ms. Strickland stated that she was contacted by Macomb County Sheriff J. Frizzell. Sheriff Frizzell notified her that sometime on the evening of 9/22/23 a staff member stole Resident A's wallet out of her purse, along with \$82. In the wallet was also Resident A's debit card, social security card, passport, Medicare card, Blue Cross insurance card, and a few other things. The staff member then used the debit card for various purchases online and transactions through Cashapp. The staff member is believed to have been identified but the identity is not being released yet at this time. A police report was filed, and they have an open investigation under report # 91969-23 (Macomb County Sheriff). Ms. Strickland stated that the detective showed her a Cashapp request that was charged to Resident A's bank account from the Cashapp user Cinnamon Brown. Ms. Strickland stated that the facility does have a staff member named Cinnamon Adams, but she has a different Cashapp username than the one that was charged to Resident A's account.

During the onsite investigation, I received and reviewed the Sandalwood Valley 1 and 2 staff schedules for 09/22/23. The following staff worked:

- Cindy Shelly – 7am to 3pm
- Sheryce Bradshaw - 3pm to 11pm and 11pm to 7am
- Nehemie Solomon - 3pm to 8pm
- Danielle Nasser - 7am to 3pm
- Ashley Shreffler - 3pm to 11pm
- Cinnamon Adams - 11pm to 7am
- Dawn Castellano - 7am to 2pm
- Martin Brabant - 6:30am to 2pm
- Paul Mattarella - 2pm to 7pm

On 10/03/23, I conducted a phone interview with Ms. Latrese Pearson. According to Ms. Pearson, she is unaware of what happened with regards to Resident A's wallet.

On 11/27/23, I interviewed staff member Ms. Cinnamon Adams. According to Ms. Adams, she is unaware of what happened to Resident A's wallet. She stated that she

normally does not work on the Sandalwood Valley 2 side. Ms. Adams did work on 09/22/23 but denies taking Resident A's wallet.

On 11/27/23, I interviewed Macomb County Sheriff's office Detective Brandon Binion. Detective Binion stated that the investigation is ongoing, and he will send me a copy of the police report when it is completed. According to Detective Binion, he is close to closing the investigation. He issued a search warrant to Cashapp for the records on 10/02/23 and is waiting to receive them back so that he can verify the official owner of the "Cinnamon Brown" Cashapp account.

On 11/27/23, I conducted an exit conference with licensee designee Donitia Strickland to discuss the findings of this report. Ms. Strickland stated that she would review the report and contact me if she had any questions.

On 12/04/23, I conducted phone interviews with Resident B, Resident C and Resident D.

According to Resident B, she is unaware of anything regarding Resident A's missing wallet. Resident B has not had any issues at the facility that she would like to report.

According to Resident C, she has not heard anything regarding Resident A's missing wallet. Resident C did not see or hear staff with Resident A's wallet.

According to Resident D, he has no knowledge of Resident A's missing wallet. He stated that he has no issues or concerns to report.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	<p>Based on the information gathered through my interviews and documentation reviews, there is insufficient information to conclude that the facility has violated this rule. Staff have denied the allegations of taking Resident A's wallet and according to Macomb County Sheriff's office Detective Brandon Binion, the investigation is ongoing, and he will send me a copy of the police report when it is completed.</p> <p>According to Ms. Strickland, the detective showed her a Cashapp request that was charged to Resident A's bank account from the Cashapp user "Cinnamon Brown." Ms.</p>

	Strickland stated that the facility does have a staff member named Cinnamon Adams, but she has a different Cashapp username than the one that was charged to Resident A's account. Detective Binion issued a search warrant to Cashapp for the records on 10/02/23 and is waiting to receive them back so that he can verify who the official owner of the "Cinnamon Brown" Cashapp account is.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that the special investigation be closed with no change to the status of the license. However, this investigation may be reopened depending on findings of the police investigation if additional relevant information is received.

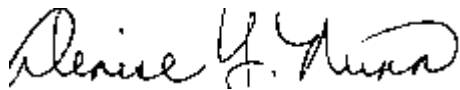


12/04/2023

Eric Johnson
Licensing Consultant

Date

Approved By:



12/04/2023

Denise Y. Nunn
Area Manager

Date