



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

November 15, 2023

Dorthie Bolden  
71871 10th Avenue  
South Haven, MI 49090

RE: License #: AS030399514  
Investigation #: 2023A0578059  
Diamond Pointe AFC

Dear Ms. Bolden:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in black ink, appearing to read "Eli DeLeon". The signature is fluid and cursive, with a long horizontal stroke at the end.

Eli DeLeon, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(269) 251-4091

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS030399514
<b>Investigation #:</b>	2023A0578059
<b>Complaint Receipt Date:</b>	09/18/2023
<b>Investigation Initiation Date:</b>	09/19/2023
<b>Report Due Date:</b>	11/17/2023
<b>Licensee Name:</b>	Dorthie Bolden
<b>Licensee Address:</b>	71871 10th Avenue South Haven, MI 49090
<b>Licensee Telephone #:</b>	(269) 214-2142
<b>Administrator:</b>	Dorthie Bolden
<b>Licensee Designee:</b>	Dorthie Bolden
<b>Name of Facility:</b>	Diamond Pointe AFC
<b>Facility Address:</b>	7027 Baseline Road South Haven, MI 49090
<b>Facility Telephone #:</b>	(269) 214-2142
<b>Original Issuance Date:</b>	08/07/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/07/2022
<b>Expiration Date:</b>	02/06/2024
<b>Capacity:</b>	5
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Direct care staff Jalen, last name unknown, is a felon. There is concern that Jalen has been going into resident bedrooms at night and “messaging with” residents.	No
Additional Findings	Yes

## III. METHODOLOGY

09/18/2023	Special Investigation Intake 2023A0578059
09/18/2023	APS Referral
09/19/2023	Special Investigation Completed On-site- Interview with Resident A. Interview with direct care staff Ashley Smith.
09/19/2023	Contact-Telephone- Interview with licensee Dorthie Bolden.
09/20/2023	Contact-Document Reviewed. Bureau Information Tracking System (BITS) events for AS030399514.
09/20/2023	Contact-Document Reviewed. <i>Michigan Workforce Background Check</i> for Jalen Bolden, dated 01/20/2020.
09/20/2023	Contact-Document Reviewed- <i>Michigan Workforce Background Check</i> website inquiry for Jalen Bolden.
11/07/2023	Contact-Telephone- Interview with Jalen Bolden.
11/07/2023	Contact-Document Review- Michigan Department of Corrections Offender Tracking Information System (OTIS) for Jalen Bolden.
11/07/2023	Exit Conference with licensee Dorthie Bolden.

**ALLEGATION: Direct care staff Jalen, last name unknown, is a felon. There is concern that Jalen has been going into resident bedrooms at night and “messaging with” residents.**

**INVESTIGATION:**

On 09/18/2023, I received this complaint through the BCHS On-line Complaint System. Complainant reported that licensee Dorthie Bolden has an adult son named Jalen Bolden who works at this facility as a direct care staff. Complainant alleged that Jalen Bolden is a felon and therefore ineligible to work at this facility. Complainant reported that Jalen Bolden’s criminal history is unknown. Complainant alleged there are concerns that Jalen Bolden is going into resident bedrooms at night and “messaging with” them. Complainant clarified it is unknown what behavior “messaging with” describes. Complainant reported it is unknown if any residents have been harmed because of Jalen Bolden’s behavior.

On 09/19/2023, I completed an unannounced investigation on-site and interviewed Resident A regarding the allegations. Resident A reported living at this facility for over four years. Resident A reported five direct care staff work at this facility, and that four other residents live in this facility. Resident A reported that she sleeps in her bedroom at night with the door shut in case of a fire. Resident A reported previously owning a licensed facility. When asked if any direct care staff or residents enter her room at night, Resident A reported that some of the residents have tried but have found her door to be locked. Resident A volunteered that her bedroom doorknob was non-locking against egress. Resident A denied being aware of any staff or resident attempting to enter any other resident bedroom at night. Resident A denied having any concerns with any direct care staff or direct care staff Jalen Bolden and reported Jalen Bolden had been working at this facility for a long time. Resident A denied having any additional concerns.

While at the facility, I interviewed direct care staff Ashley Smith regarding the allegations. Ashley Smith reported working at this facility since July of 2023. Ashley Smith reported that five residents live at this facility and that two of these residents are currently attending school. Ashley Smith denied being aware of the allegations and denied that any resident had reported direct care staff Jalen Bolden going into their bedrooms at night.

On 09/19/2023, I interviewed licensee Dorthie Bolden regarding the allegations. Dorthie Bolden reported that she was aware of the allegations after being informed of the allegations by a community agency. Dorthie Bolden reported direct care staff Jalen Bolden is her son and has worked at this facility since it has been opened. Dorthie Bolden reported she suspected these allegations were a result of Jalen Bolden ending a relationship with his former girlfriend. Licensee Dorthie Bolden acknowledged that Jalen Bolden was criminally charged within the last year but did not believe it was an exclusionary offence as she did not receive an *Exclusion Notice* for Jalen Bolden. Dorthie Bolden reported that as a precaution she had Jalen

Bolden fingerprinted again and Jalen Bolden was still eligible for employment according to this department's *Michigan Workforce Background Check* section. Dorthie Bolden reported the former girlfriend of Jalen Bolden became upset and threatened to report Dorthie Bolden for "everything." Dorthie Bolden reported that she told the former girlfriend to report what she wanted, as Dorthie Bolden didn't have time for "kid's games." Dorthie Bolden reported this former girlfriend threatened that she would report Dorthie Bolden for allowing Jalen Bolden to work at this facility despite his "criminal record." Dorthie Bolden reported that she was aware of her son's criminal record and denied receiving any type of exclusionary notice with identified Jalen Bolden since he had a background check completed and was eligible to work.

Dorthie Bolden reported that she spoke to every resident at this facility and asked if Jalen Bolden had been in their rooms at night and if they felt uncomfortable with Jalen Bolden and Dorthie Bolden reported all the residents denied this.

On 09/20/2023, I reviewed the *Michigan Workforce Background Check* for Jalen Bolden, dated 01/20/2020. The *Michigan Workforce Background Check* documented that Jalen Bolden was eligible for employment in a job that allows direct access to residents.

On 09/20/2023, I reviewed the information available for this facility on the Bureau Information Tracking System (BITS) and noted this department completed a background check review for Jalen Bolden on 06/15/2020. The BITS information available for this facility did not include any exclusionary events.

On 09/20/2023, I completed a "quick check" web inquiry of direct care staff Jalen Bolden on the Michigan Workforce Background Check website and determined no exclusionary records.

On 11/07/2023, I interviewed Jalen Bolden regarding the allegations. Jalen Bolden denied every going into any resident bedroom at any time for any reason and reported that he keeps to himself and provides Residents for assistance when requested. When asked why someone might make these allegations, Jalen Bolden acknowledged previously ending a personal relationship with someone who was now making his life, "harder than it has to be." Jalen Bolden acknowledged having a possession charge related to marijuana but was unsure if this crime was a felony or misdemeanor. Jalen Bolden reported that he is currently on probation which will end in one or two months and is supervised by probation officer Rodney Johnson of Van Buren County. Jalen Bolden reported being on probation for the past six or seven months but has completed paperwork to end his probation earlier. Jalen Bolden acknowledged following all the terms of his probation.

On 11/07/2023, I reviewed the Michigan Department of Corrections Offender Tracking Information System (OTIS) for direct care staff Jalen Bolden which confirmed information given by Jalen Bolden.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of interviews with Resident A, direct care staff Jalen Bolden, direct care staff Ashley Smith and licensee Dorthie Bolden, as well as a review of pertinent documentation relevant to this investigation, there was not enough evidence to substantiate the allegation that direct care staff Jalen Bolden posed a risk to the resident's personal need for protection and safety at any time.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

On 09/19/2023, during an interview, licensee Dorthie Bolden acknowledged that her son, direct care staff Jalen Bolden, was criminally charged within the last year but did not believe it was an exclusionary offence as she did not receive an *Exclusion Notice* for Jalen Bolden.

On 11/07/2023, during an interview, direct care staff Jalen Bolden acknowledged having a possession charge related to marijuana but was unsure if this crime was a felony or misdemeanor. Jalen Bolden reported that he is currently on probation which will end in one or two months and is supervised by probation officer Rodney Johnson of Van Buren County. Jalen Bolden reported being on probation for the past six or seven months but has completed paperwork to end his probation earlier.

On 11/07/2023, I reviewed the Michigan Department of Corrections Offender Tracking Information System (OTIS) for direct care staff Jalen Bolden which confirmed information given by Jalen Bolden.

<b>APPLICABLE RULE</b>	
<b>R 400.14201</b>	<b>Qualifications of administrator, direct care staff, licensee, and members of household; provision of names of employee, volunteer, or member of household on parole or probation or convicted of felony; food service staff.</b>
	<b>(13) A licensee shall provide the department with the name of any employee, volunteer who is under the direction of</b>

	<b>the licensee, or member of the household who is on a court-supervised probation or parole or who has been convicted of a felony.</b>
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of interviews with licensee Dorthie Bolden and direct care staff Jalen Bolden, as well as verification with the Michigan Department of Corrections Offender Tracking Information System (OTIS), Dorthie Bolden did not previously provide this department with notice of direct care staff Jalen Bolden's court-supervised probation or parole.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable written plan of correction, it is recommended that this license continues on regular status.




11/15/2023

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Eli DeLeon  
Licensing Consultant

Date

Approved By:



11/15/2023

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Dawn N. Timm  
Area Manager

Date