



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

November 9, 2023

Dorothea Wilson
The Lighthouse, Inc.
PO Box 289
Caro, MI 48723

RE: License #: AM790405945
Investigation #: 2024A0779001
Jamie's House

Dear Dorothea Wilson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Christopher A. Holvey".

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

This report contains quoted profanity

I. IDENTIFYING INFORMATION

License #:	AM790405945
Investigation #:	2024A0779001
Complaint Receipt Date:	10/06/2023
Investigation Initiation Date:	10/06/2023
Report Due Date:	12/05/2023
Licensee Name:	The Lighthouse, Inc.
Licensee Address:	1655 East Caro Road, Caro, MI 48723
Licensee Telephone #:	(989) 673-2500
Administrator:	Tristan Schramke
Licensee Designee:	Dorothea Wilson
Name of Facility:	Jamie's House
Facility Address:	1771 Luder Rd, Caro, MI 48723
Facility Telephone #:	(989) 673-2500
Original Issuance Date:	12/07/2021
License Status:	REGULAR
Effective Date:	06/07/2022
Expiration Date:	06/06/2024
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
On 9/7/2023, staff Mike Pittman used vulgar language while addressing Resident A.	Yes

III. METHODOLOGY

10/06/2023	Special Investigation Intake 2024A0779001
10/06/2023	APS Referral Complaint was referred to APS centralized intake.
10/06/2023	Special Investigation Initiated - Telephone Call made to Lighthouse corporate office.
10/09/2023	Contact - Telephone call made Spoke to recipient rights investigator.
10/23/2023	Contact - Telephone call made Interview conducted with staff person, Kathleen Thomas-Kern.
10/23/2023	Contact - Telephone call made Interview conducted with staff person, Geneva Delory.
11/02/2023	Inspection Completed On-site
11/06/2023	Contact - Telephone call made Interview conducted with staff person, Michael Pittman.
11/06/2023	Exit Conference Conducted with administrator, Tristan Schramke.

ALLEGATION:

On 9/7/2023, staff Mike Pittman used vulgar language while addressing Resident A.

INVESTIGATION:

On 10/9/23, a phone conversation took place with recipient rights investigator, Angela Wend. She confirmed that she is investigating the same allegations, but stated that she

has not yet completed any interviews. Investigator Wend stated that she was told that staff person, Micheal Pittman, was taken off the schedule until her investigation is complete. She reported that Resident A is non-verbal and that the alleged incident took place during 3rd shift.

On 10/23/23, a phone interview was conducted with staff person, Kathleen Thomas-Kern, who confirmed that she worked 3rd shift on 9/7/23. Staff Thomas-Kern stated that staff Michael Pittman was assigned to care for Resident A that night. She stated that Resident A displayed a lot of behaviors that night and had urinated on the floor of his room several times. Staff Thomas-Kern reported that when Staff Pittman was taking Resident A across the hall to the bathroom, she heard Staff Pittman cuss at Resident A. She stated that she heard Staff Pittman call Resident A “dumb motherfucker”. Staff Thomas-Kern stated that there were no other residents awake and/or around to witness the incident. She reported that she called her supervisor to report the incident and provided a written statement as to the events of the night to management.

On 10/23/23, a phone interview was conducted with staff person, Geneva Delory, who confirmed that she worked 3rd shift on 9/7/23. Staff Delory stated that Resident A was having a rough night and was displaying typical behavior for him but more than usual. Staff Delory stated that she does not remember the exact words that Staff Pittman said, but that he definitely used the word “fuck” when addressing Resident A.

This home provided written statements that were written by all four 3rd shift staff that worked on 9/7/23. The statements written by Staff Thomas-Kern and Staff Delory match the information obtained during their interviews. The statement written by Staff Pittman described Resident A’s behavior throughout the night, but did not mention any use of cuss words being directed toward Resident A. The statement written by staff person, Ariana Vaiopoulos, confirmed Resident A’s continuous behaviors throughout that night on 9/7/23. Staff Vaiopoulos’ statement said that when Staff Pittman was asked if he needed help with Resident A, Staff Pittman would say that he didn’t need help. She wrote in her statement that Resident A had intentionally had a bowel movement on the floor and that when Staff Pittman was escorting Resident A into the bathroom to clean him up, she heard Staff Pittman call Resident A “dumb fucker”.

On 11/2/23, an on-site inspection was conducted and Resident A was viewed to be clean and well-groomed and appeared to be doing fine. Due to his cognitive deficiencies and the fact that he is non-verbal, Resident A was not able to be interviewed.

On 11/6/23, a phone interview was conducted with staff person, Michael Pittman, who confirmed that he worked 3rd shift on 9/7/23 and that he was assigned to the care of Resident A. Staff Pittman admitted that he used the word “dumb motherfucker” and that it was directed toward Resident A. Staff Pittman stated that Resident A had intentionally urinated on the floor several times that night and once had a bowel movement on the floor. He stated that Resident A grabbed his feces and slapped him with it and this is when he reacted and called Resident A what he did out of frustration.

Staff Pittman claims that he has not ever said anything like this to a resident before. He stated that he was moved to work at another facility after this incident and no longer allowed to work with Resident A.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (f) Subject a resident to any of the following: (ii) Verbal abuse.
ANALYSIS:	Staff person, Michael Pittman, has admitted to calling Resident A “dumb motherfucker”. Three other staff that worked with Staff Pittman on 9/7/23 confirmed that they heard Staff Pittman use that term when addressing Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/6/23, an exit conference was held with administrator, Tristan Schramke. He was informed of the outcome of this investigation and that a written corrective action plan is required.

IV. RECOMMENDATION

Upon receipt of an approved written corrective action plan, it is recommended that the status of this facility’s license remain unchanged.

Christopher A. Holvey

11/9/2023

Christopher Holvey
Licensing Consultant

Date

Approved By:

Mary Holton

11/9/2023

Mary E. Holton
Area Manager

Date