



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

October 11, 2023

Charles Udanoh
Angel Care Homes Inc
16565 Sunderland Road
Detroit, MI 48219

RE: License #: AS820299055
Investigation #: 2023A0992038
Cherry AFC Home

Dear Mr. Udanoh:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink, appearing to read 'Denasha Walker', with a stylized flourish at the end.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820299055
Investigation #:	2023A0992038
Complaint Receipt Date:	09/18/2023
Investigation Initiation Date:	09/20/2023
Report Due Date:	11/17/2023
Licensee Name:	Angel Care Homes Inc
Licensee Address:	16565 Sunderland Road Detroit, MI 48219
Licensee Telephone #:	(131) 399-5242
Administrator:	Charles Udanoh
Licensee Designee:	Charles Udanoh
Name of Facility:	Cherry AFC Home
Facility Address:	30214 Cherry Avenue Romulus, MI 48174
Facility Telephone #:	(734) 941-4033
Original Issuance Date:	10/15/2009
License Status:	1ST PROVISIONAL
Effective Date:	05/05/2023
Expiration Date:	11/04/2023
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Charles Udanoh, licensee designee is touching residents inappropriately.	No
There is no food being provided at the facility.	No
Additional Findings	Yes

III. METHODOLOGY

09/18/2023	Special Investigation Intake 2023A0992038
09/20/2023	Special Investigation Initiated - On Site Blondine Bamedne, direct care staff; Residents A-C.
10/03/2023	Contact - Telephone call made Charles Udanoh, licensee designee
10/10/2023	Contact - Telephone call made Gail Slinwinski, Resident A's guardian with Family Option Services. She was not available, message left.
10/10/2023	Referral - Recipient Rights
10/10/2023	APS Referral
10/10/2023	Contact - Telephone call received Kathlyn Brown, with Family Option Services.
10/11/2023	Exit Conference Mr. Udanoh

ALLEGATION: Charles Udanoh, licensee designee is touching residents inappropriately.

INVESTIGATION: On 09/20/2023, I completed an unannounced onsite inspection. I interviewed Blondine Bamedne, direct care staff, and Residents A-C regarding the allegation. Ms. Bamedne denied the allegation. She denied she has ever witnessed Charles Udanoh, licensee designee touching any of the residents.

I interviewed Resident A; she denied the allegation. Resident A said Mr. Udanoh has never touched her. However, she said she does not get along with Mr. Udanoh and they argue all the time. I asked Resident A if she could recall the last time, she had an argument with Mr. Udanoh or the reason and she said no. Resident A was unable to provide additional information including the origin of the argument or when the argument occurred. Resident A was adamant that she does not get along with him.

I interviewed Resident B; he denied the allegation. He said Mr. Udanoh has never touched him inappropriately. He said he was recently discharged from the hospital and prior to being hospitalized, he did not get along with Mr. Udanoh. Resident B said he believes he was not getting along with Mr. Udanoh because he was not being stable on his medication. Resident B said at this time he is fine and does not have any problems or concerns with Mr. Udanoh.

I interviewed Resident C; she denied the allegation. Resident C said Mr. Udanoh has never touched her inappropriately and she has never witnessed him touch any of the other residents inappropriately. Resident C said everything is going well, she gets along with everyone and does not have any concerns.

On 10/03/2023, I contacted Mr. Udanoh and interviewed him regarding the allegation, which he denied. Mr. Udanoh said he has never touched any of the residents inappropriately. Mr. Udanoh said he does not know where the reported allegation stems from and was adamant that he has never touched any of the residents.

On 10/10/2023, I received a call from Kathlyn Brown, Family Option Services responding to the message I previously left for Gail Slinwinski, Resident A's guardian with Family Option Services. Ms. Brown explained that Family Option Services is Resident A's guardian and there is not a specific case manager assigned to the Residents. I proceeded to discuss the allegation with Ms. Brown. Ms. Brown denied having any knowledge of the allegation. She said contact was last made with Resident A on 07/28/2023 and at that time there were no concerns reported. However, she said if Resident A is not comfortable at the current placement, she will explore moving her. Ms. Brown said she is aware there were concerns in the past regarding Resident A not attending her appointment as scheduled. Ms. Brown said she will make sure contact is made with Resident A regarding the reported allegation.

On 10/11/2023, I conducted an exit conference with Mr. Udanoh. I explained based on the information obtained, there is insufficient evidence to support the allegation. I made Mr. Udanoh aware that the allegation is unsubstantiated. Mr. Udanoh denied having any questions or concerns.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	<p>During this investigation, I interviewed Charles Udanoh, licensee designee; Blondine Bamedne DCS; Kathlyn Brown, Resident A's guardian with Family Option Services; Resident A-C regarding the allegations, all of which denied the allegation.</p> <p>Based on the findings, I am unable to determine the residents were mistreated. The allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: There is no food being provided at the facility.

INVESTIGATION: On 09/20/2023, I completed an unannounced onsite inspection. I interviewed Blondine Bamedne, direct care staff, and Residents A-C regarding the allegation. Ms. Bamedene denied the allegation. She said the residents are well-fed every day. I asked Ms. Bamedne what was served for breakfast, and she said eggs, sausage, and toast. For lunch Ms. Bamedne said bologna sandwiches and fruit; she said no one ate the fruit. I requested to see the menu and explained a nutritious meal must be provided three times daily. Ms. Bamedne said the residents can have more than one sandwich if they are not full. The menu that was posted was dated 03-10-2019 through 03-16-2019. She said the menu is not current and they do not always have what is on the menu. I asked her if they have a substitute menu, and she was unable to locate it. No substitutions were documented on the menu dated 03-10-2019 through 03-16-2019.

I interviewed Resident A; she said there is not a variety of food served in the home. Resident A said for breakfast she had eggs and toast and for lunch she had cereal

because she did not want a bologna sandwich. Resident A said bologna sandwiches are often served for lunch. She said there have been times when the food supply gets low, and Mr. Udanoh will buy fast food. Resident A said she is provided three meals a day, but it is not always appetizing.

I interviewed Resident B. He said he does not get enough food and he is always hungry. I asked Resident B what he had for breakfast, and he said he did not eat breakfast because he woke up too late. I asked Resident B if he asked for breakfast when he woke up and he said no because it was too late. I asked if he had lunch and he said yes, a bologna sandwich. Resident B said he is not full. I asked if he asked for seconds, and he said no. He said he was served better food in the hospital. He said they often serve bologna sandwiches for lunch and dinner. Resident B said he is not pleased with the food selection served in the home.

I interviewed Resident C; she denied the allegation. Resident C said she receive three meals daily and the food is good. Resident C said sometimes the food supply gets low and they receive smaller portion sizes, but she gets full. Resident C denied having any concerns.

Prior to leaving the facility, I asked Ms. Bamedne if there is any reason why Resident B did not receive breakfast and she said his breakfast is in the oven because he was sleeping. Ms. Bamedne pulled a plate out of the oven. I observed eggs, toast, and sausage on a plate. Resident B said he did not know his plate was in the oven, he said he did not ask. I observed Ms. Bamedne preparing roast for dinner. The food supply observed in the refrigerator and freezer was adequate including milk, bread, cheese, lunch meat, frozen vegetables, hamburger, roast, and chicken. I observed a variety of non-perishables in the cabinet including vegetables, canned fruit, and pasta.

On 10/03/2023, I contacted Mr. Udanoh and interviewed him regarding the allegation, which he denied. Mr. Udanoh said there is a menu that they use, however, some changes were recently made to it due to covid. He said certain items were not available, so he had to revise the menu. I explained to Mr. Udanoh that the menu observed in the home was dated 03-10-2019 through 03-16-2019. I explained that the menu must be written at least 1 week in advance and posted. Also, regarding the meals, I made Mr. Udanoh aware that a minimum of 3 regular, nutritious meals daily. I made him aware that the men in the home, may need a bigger portion size then the women because there are concerns the men are not getting full. Mr. Udanoh agreed to address this issue and make sure the menu is posted.

On 10/10/2023, I received a call from Kathlyn Brown, Family Option Services regarding Resident A; I discussed the allegation with Ms. Brown. Ms. Brown denied having any knowledge of the allegation. She said contact was last made with Resident A on 07/28/2023 and at that time there were no concerns reported.

On 10/11/2023, I conducted an exit conference with Mr. Udanoh. I explained based on the information obtained, I am unable to determine the residents are not receiving a minimum of 3 regular, nutritious meals daily. I made him aware of the additional findings and explained that when I was onsite on 09/20/2023, the home was not equipped with a current menu. The menu observed was dated 03/10/2019 through 03/16/2019. I further stated the menu must be written at least 1 week in advance and posted; any changes or substitutions must be documented. I also, suggested Mr. Udanoh diversify the menu to make it more appetizing for the residents, maybe discuss their likes and dislikes so that the meals are nutritious and more appetizing. Mr. Udanoh said he has since posted a revised menu and included a substitute menu. He denied having any questions or concerns.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	<p>During this investigation, I interviewed Charles Udanoh, licensee designee; Blondine Bamedne DCS; Kathlyn Brown, Resident A's guardian with Family Option Services; Residents A-C regarding the allegations. Residents A-C confirmed three meals are provided daily. However, Resident A said she is not always satisfied with the food but received three meals daily; Resident B said he is not satisfied with the food and does not get full; and Resident C said she is satisfied with the food.</p> <p>Based on the findings, I am unable to determine the residents are not provide a minimum of 3 regular, nutritious meals daily. The allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: On 09/20/2023, the home was not equipped with a current menu. The menu observed was dated 03/10/2019 through 03/16/2019.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	At the time of inspection, the home was not equipped with a menu written at least 1 week in advance and posted.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same.



10/11/2023

Denasha Walker
Licensing Consultant

Date

Approved By:



10/11/2023

Ardra Hunter
Area Manager

Date