



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 15, 2023

Korona Houston
Korona's Karing Hands, LLC
2501 Thornapple River Dr
Grand Rapids, MI 49546

RE: License #: AS410395338
Pax Et Cura Of Cascade
5563 Cascade Road SE
Grand Rapids, MI 49546

Dear Ms. Houston:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan within 15 days.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410395338
Licensee Name:	Korona's Karing Hands, LLC
Licensee Address:	2501 Thornapple River Dr Grand Rapids, MI 49546
Licensee Telephone #:	(616) 541-3548
Licensee/Licensee Designee:	Korona Houston, Designee
Administrator:	Korona Houston
Name of Facility:	Pax Et Cura Of Cascade
Facility Address:	5563 Cascade Road SE Grand Rapids, MI 49546
Facility Telephone #:	(616) 551-7116
Original Issuance Date:	01/28/2019
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 09/14/2023

Date of Bureau of Fire Services Inspection if applicable: 09/14/2023

Date of Health Authority Inspection if applicable: 08/29/2023

No. of staff interviewed and/or observed 2

No. of residents interviewed and/or observed 5

No. of others interviewed N/A Role: [REDACTED]

- Medication pass / simulated pass observed? Yes No If no, explain.
Medications passed prior to inspection.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident?
Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
If no, explain.
- Water temperatures checked? Yes No If no, explain.
140 degrees Fahrenheit
- Incident report follow-up? Yes No If no, explain.
N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.

Findings: On 09/14/2023 I completed a scheduled onsite renewal inspection. Licensee Designee/Administrator Korona Houston was present during the onsite inspection. Ms. Houston stated she has been “overwhelmed” with operating the facility given a lack of staff. Ms. Houston stated she has found it difficult to complete facility paperwork while simultaneously providing quality resident personal care. Ms. Houston stated that she has had to make the difficult decision of letting paperwork lapse and go uncompleted in an attempt to spend her time providing resident personal care. While onsite I observed that Ms. Houston’s files lacked a statement that is signed by a physician or his or her designee attesting to the knowledge of the of the physical health of staff Monet Smith. Ms. Houston stated that she could not locate Ms. Smith’s “health screen” because her staff files were not organized. Ms. Houston stated that Ms. Smith’s “health screen” was completed however she could not locate the document.

Exit Conference: On 09/14/2023, while onsite, Ms. Houston stated that she agreed a licensing violation occurred. She stated she is unable to produce verification that staff Monet Smith completed a statement that is signed by a physician or his or her designee attesting to the knowledge of Ms. Smith’s physical health. Ms. Houston stated she will accept the issuance of a Provisional License and will work to rectify the lack of documentation.

R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(5) A licensee shall obtain written evidence, which shall be available for department review, that each direct care staff, other employees, and members of the household have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken as required by state law. Current testing shall be obtained before an individual's employment, assumption of duties, or occupancy in the home. The results of subsequent testing shall be verified every 3 years thereafter or more frequently if necessary.

Findings: On 09/14/2023 I completed a scheduled onsite renewal inspection. Licensee Designee/Administrator Korona Houston was present during the onsite inspection. While onsite I observed that Ms. Houston's files lacked verification that staff Monet Smith was free of communicable Tuberculosis. Ms. Houston stated that she could not locate Ms. Smith's tuberculosis test because her staff files were not organized. Ms. Houston stated that Ms. Smith's tuberculosis test was completed however Ms. Houston stated that she could not locate the document.

Exit Conference: On 09/14/2023, while onsite, Ms. Houston stated that she agreed a licensing violation occurred as a result of her being unable to produce verification that staff Monet Smith had completed a tuberculosis test. Ms. Houston stated she will accept the issuance of a Provisional License and will work to rectify the lack of documentation.

R 400.14312

Resident medications.

(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:

(b) Complete an individual medication log that contains all of the following information:

- (i) The medication.**
- (ii) The dosage.**
- (iii) Label instructions for use.**
- (iv) Time to be administered.**

(v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.

(vi) A resident's refusal to accept prescribed medication or procedures.

Findings: On 09/14/2023 I completed a scheduled onsite renewal inspection. Licensee Designee/Administrator Korona Houston was present during the onsite inspection. While onsite I reviewed the facility Medication Administration Records. I observed that from August 1, 2023 until September 14, 2023 the Medication Administration Records indicate no resident medications were administered to any of the six facility residents. Ms. Houston stated that she is a Registered Nurse and personally administered all of the residents' medications as prescribed during that time period. Ms. Houston stated that she has been "too busy to go back and initial" the Medication Administration Records to indicate that all facility residents received their medications as prescribed.

Exit Conference: On 09/14/2023, while onsite, Ms. Houston stated that she agreed a licensing violation occurred as a result of her not documenting the administration of residents' medications during the above noted time period. Ms. Houston stated she will accept the issuance of a Provisional License and will work to rectify the lack of documentation.

R 400.14318

Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

Findings: On 09/14/2023 I completed a scheduled onsite renewal inspection. Licensee Designee/Administrator Korona Houston was present during the onsite inspection. While onsite I observed the facility fire drill logs. I observed that the facility fire drill logs indicated fire drills were completed 01/10/2023 9:15 (unknown AM or PM), 02/21/2023 10:30 AM, 04/18/2023 3:15 PM, 06/11/2023 1:30 PM, 07/20/2023 5:00 PM. Ms. Houston stated that she could not recall whether the 01/10/2023 9:15 fire drill was completed during the AM or PM. Ms. Houston stated

that fire drills were completed during 05/2023, but she could not recall the exact date and time.

Exit Conference: On 09/14/2023, while onsite, Ms. Houston stated that she agreed a licensing violation occurred as a result of Ms. Houston not documenting the exact dates and times of fire drills which indicates whether a fire drill was completed during daytime, evening, and sleeping hours at least once per quarter. Ms. Houston stated she would accept the issuance of a Provisional License and would work to rectify the lack of documentation.

R 400.14401

Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

Finding: While onsite a temperature reading was taken of the facility's water supply. The temperature of the facility's water measured 140 degrees Fahrenheit.

Exit Conference: Licensee Designee Korona Houston stated that she agreed a licensing violation occurred as a result of the facility's water temperature measuring above the allotted 120 degrees Fahrenheit. Ms. Houston stated she will accept the issuance of a Provisional License and will work to rectify the issue.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, issuance of a provisional license is recommended.



09/15/2023

Toya Zylstra, Licensing Consultant
Licensing Consultant

Reviewed & Approved By:

Jerry Hendrick

09/15/2023

Jerry Hendrick, Area Manager