



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 31, 2023

Scott Brown
Synod Residential Services
P.O. Box 980465
Ypsilanti, MI 48197

RE: License #: AS810410391
Investigation #: 2023A0122036
Munger House

Dear Mr. Brown:


Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in dark ink, reading "Vanita Bouldin". The script is cursive and fluid, with the first name "Vanita" and last name "Bouldin" clearly distinguishable.

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS810410391
Investigation #:	2023A0122036
Complaint Receipt Date:	08/14/2023
Investigation Initiation Date:	08/15/2023
Report Due Date:	10/13/2023
Licensee Name:	Synod Residential Services
Licensee Address:	P.O. Box 980465 Ypsilanti, MI 48198-0465
Licensee Telephone #:	(734) 340-5840
Administrator:	Scott Brown
Licensee Designee:	Scott Brown
Name of Facility:	Munger House
Facility Address:	4805 Munger Rd. Ypsilanti, MI 48197
Facility Telephone #:	(734) 483-9363
Original Issuance Date:	03/22/2022
License Status:	REGULAR
Effective Date:	09/22/2022
Expiration Date:	09/21/2024
Capacity:	6
Program Type:	MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
On 08/11/2023, staff refused to help Resident A up from the floor.	Yes

III. METHODOLOGY

08/14/2023	Special Investigation Intake 2023A0122036
08/14/2023	APS Referral
08/15/2023	Special Investigation Initiated - On Site Completed interview with Resident A. Reviewed Resident A's file. Completed interview with Sousan Haghpasand, Home Manager.
08/15/2023	Contact - Document Sent Recipient Rights referral made.
08/16/2023	Contact – Telephone call made. Completed interview with Mebrihit Asbha, staff member. Left voice message for Scott Twigg, Case Manager.
08/22/2023	Contact – Telephone call made. Completed interview with Thomas Salvador, staff member. Left voice message for Scott Twigg, Case Manager.
08/29/2023	Exit Conference Discussed findings with Scott Brown, Licensee Designee.

ALLEGATION: On 08/10/2023, staff refused to help Resident A up from the floor.

INVESTIGATION: On 08/15/2023, I completed an interview with Resident A. She is diagnosed with Schizophrenia, paranoid, chronic, Class 3 severe obesity due to excess calories with serious comorbidity and body mass index (BMI) of 40.0 to 44.9 in adult, along with other medical issues. It was difficult to understand Resident A as she was speaking, however, she disclosed the following: she was on her knees praying and the officer got her up off her knees. Resident A stated they “didn’t have strong woman to help me up.” Resident A stated she likes to pray on her knees

regularly. I asked Resident A if after praying does she receive assistance from staff members to get up off the floor, she replied by stating, "They usually do."

My interview with Resident A disclosed that there were two staff members present, Thomas Salvador and Mebrihit Asbha, and they attempted to assist her in getting up from the floor but were unable to. Non-emergent personnel were called to assist in getting Resident A off the floor. She was taken to St. Joseph Hospital to be medically assessed and was released back to the facility the same day.

On 08/15/2023, I completed an interview with Sousan Haghpasand, Home Manager. Ms. Haghpasand stated she had received reports of the incident on 08/11/2023 that involved Resident A and the two staff members, Thomas Salvador and Mebrihit Asbha. Per Ms. Haghpasand the staff members attempted several times to assist Resident A off the floor but due to her weight and her inability to bear weight to assist with lifting her body off the floor, non-emergent personnel were called to assist with getting Resident A off the floor. Ms. Haghpasand disclosed that this same incident has happened two times previously where non-emergency personnel were contacted to assist with getting Resident A off of the floor due to praying.

On 08/15/2023, I reviewed Resident A's After Visit Summary dated 08/11/2023 from Trinity Health Emergency Center – Ann Arbor Hospital. Resident A was medically assessed for knee pain and diagnosed with "acute pain of both knees and leg swelling." Her weight was documented at 265 lbs. Resident A and staff were given information on musculoskeletal pain. Medical staff recommended that she follow-up with her primary care physician and she was discharged with no further complications on the same day.

Per the After Visit Summary – Musculoskeletal Pain is defined as, "different problems with the bones, muscles, nerves, ligaments, and tendons in the body can cause pain. One or more areas of your body may ache or burn, or feel tired, stiff, or sore. This is called musculoskeletal pain...this type of pain can have many different causes. Sometimes it's caused by an injury such as a strain or sprain. Or it might be caused by using one part of your body in the same way over and over again (overuse)."

On 08/15/2023, I reviewed an Incident Report dated 08/11/2023 stating that Resident A "was in a kneeling position and unable to transfer herself from the floor to her bed." The report further stated that Emergency Medical Technicians were requested and arrived to assist in getting Resident upright and transferred to Saint Joseph Mercy Hospital in Ann Arbor for medical assessment.

Resident A's Assessment Plan dated 04/17/2022 documents that she receives assistance with walking/mobility, it states that Resident A "walks with a walker, and staff need to encourage her to walk with her walker rather than using the wheelchair."

Resident A's Health Care Appraisal dated 09/01/2022 confirms that she uses a walker and wheelchair.

On 08/16/2023, I completed an interview with staff member Mebrihit Asbha. Ms. Asbha confirmed that she observed Resident A on her knees on 08/11/2023. Once Resident A finished praying, she asked Ms. Asbha for assistance with getting off the floor. Ms. Asbha stated she called her co-worker, Thomas Salvador, for assistance but neither of them attempted to physically assist her up off the floor due to her weight rather they gave her verbal direction. Ms. Asbha stated since Resident A was unable to get off the floor independently Mr. Salvador contacted Sousan Haghpasand for guidance. Per Ms. Asbha, non-emergent personnel were contacted to assist Resident A off the floor, she was taken to the hospital for medical assessment, and returned to the facility the same evening.

On 08/22/2023, I completed an interview with Thomas Salvador, staff member. Mr. Salvador confirmed that he worked with co-worker, Mebrihit Asbha on 08/11/2023 and observed the incident involving Resident A. Mr. Salvador reported the following: on 08/11/2023 he observed Resident A on her knees praying as he administered her 4:00 p.m. medications. He stated that she remained in this position from 4:00 p.m. until 8:00 p.m., when she requested assistance with getting up from her kneeling position.

Per Mr. Salvador, he gave verbal direction twice to Resident A to independently move from her kneeling position to a standing position. Resident A reported she was unable to do so. Mr. Salvador contacted Home Manager, Sousan Haghpasand, to inform her of the situation. At approximately 9:30 p.m., Mr. Salvador didn't think that Resident A would get up on her own, so he contacted non-emergency medical personnel for assistance. Once they arrived, they assisted Resident A up into a standing position, transported her for a medical assessment, and she returned back to the facility without further incident.

Mr. Salvador stated this issue has happened in the past and he feels that Resident A engages in this behavior for attention seeking. Mr. Salvador stated due to Resident A's weight and her refusal to bear weight/give assistance when moving from a kneeling to standing position he is unable to physically assist Resident A with this transition of position for fear of self-injury.

On 08/16/2023 and 08/22/2023, Telephone calls were placed to Scott Twigg, Case Manager, and voice messages left requesting a return phone call. As of 08/29/2023, I have received no contact from Mr. Twigg.

On 08/29/2023, I completed an exit conference with Scott Brown, Licensee Designee. My findings were discussed with Mr. Brown, he understood my findings. Per Mr. Brown, he will submit a corrective action plan if needed.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

<p>ANALYSIS:</p>	<p>On 08/15/2023, Resident A confirmed that an officer had to assist her off her knees to a standing position as staff were unable to do so because they didn't "have strong woman to help me up."</p> <p>On 08/15/2023, I completed an interview with Sousan Haghpasand, Home Manager. She confirmed that this incident that happened on 08/11/2023 has happened twice in the past, where non-emergent personnel was contacted to assist Resident A off the floor.</p> <p>On 08/16/2023 and 08/22/2023, respectively staff members Mebrihit Asbha and Thomas Salvador, both reported they did not physically attempt to assist Resident A off of the floor from a kneeling position due to her weight and fear of injuring themselves.</p> <p>On 08/22/2023, Thomas Salvador reported that Resident A was on the floor in a kneeling position from 4:00 p.m. until 9:30 p.m. Mr. Salvador stated this incident had happened in the past and resulted in the same, non-emergent personnel being contacted to assist Resident A off the floor.</p> <p>Resident A's After Visit Summary dated 08/11/2023 from Trinity Health Emergency Center – Ann Arbor Hospital documents Resident A was medically assessed and diagnosed with "acute pain of both knees and leg swelling." Her weight was documented at 265 lbs.</p> <p>Resident A is diagnosed with Schizophrenia, paranoid, chronic, Class 3 severe obesity.</p> <p>Resident A's Assessment Plan dated 04/17/2022 documents that she receives assistance with walking/mobility, she uses a walker and wheelchair.</p> <p>Based upon my investigation I find that on 08/11/2023 Resident A's personal needs were not attended to as staff members, Mebrihit Asbha and Thomas Salvador, did not attempt to assist Resident A off the floor after she had been in a kneeling position for over 5 hours. Resident A had a history of being in this position prior to 08/11/2023, as Thomas Salvador and Sousan Haghpasand reported, and no assistive device or additional staffing have been added to assist/address this issue for Resident A.</p>
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CONCLUSION:	VIOLATION ESTABLISHED
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IV. RECOMMENDATION

Contingent upon receipt and approval of a corrective action plan I recommend no change to the status of the license.



Vanita C. Bouldin
Licensing Consultant

Date: 08/29/2023

Approved By:



Ardra Hunter
Area Manager

Date: 08/31/2023