



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 15, 2023

Jennifer Hescott
Provision Living at St. Joseph
3351 Niles Road
St. Joseph, MI 45069

RE: License #: AH110405636
Provision Living at St. Joseph
3351 Niles Road
St. Joseph, MI 45069

Dear Jennifer Hescott:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616) 356-0100.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH110405636
Licensee Name:	AEG St Joseph Opco, LLC
Licensee Address:	Ste 385 1610 Des Peres Road St. Louis, MO 63131
Licensee Telephone #:	(314) 272-4980
Authorized Representative:	Jennifer Hescott
Administrator/Licensee Designee:	Eric Hiemstra
Name of Facility:	Provision Living at St. Joseph
Facility Address:	3351 Niles Road St. Joseph, MI 45069
Facility Telephone #:	(269) 247-5635
Original Issuance Date:	03/09/2022
Capacity:	60
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 8/10/2023

Date of Bureau of Fire Services Inspection if applicable: 07/13/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 8/10/2023

No. of staff interviewed and/or observed 12

No. of residents interviewed and/or observed 27

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The home does not keep resident funds in trust
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: 10/17/2022 N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 10/17/2022 - 2022A1028058
- Number of excluded employees followed up? 0 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1931	Employees; general provisions.
	(5) The home shall have adequate and sufficient staff on duty at all times who are awake, fully dressed, and capable of providing for resident needs consistent with the resident service plans.
ANALYSIS:	Inspection of the facility and review of working staff schedules revealed the facility is short staffed. The memory care unit has one employee on duty to complete medication administration and care routines for four residents who require increased assistance with care. Having only one staff member on duty in the memory care unit poses a potential safety risk to both residents and the staff member.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1954	Meal and food records.
	The home shall maintain a record of the meal census, to include residents, personnel, and visitors, and a record of the kind and amount of food used for the preceding 3-month period.
ANALYSIS:	On-site inspection of the kitchen revealed meal census records for the preceding three-month period were not maintained and incomplete.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and

	sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.
ANALYSIS:	On-site inspection of the kitchen revealed dishwasher sanitization records were incomplete. It could not be determined if the multi-use utensils were handled, protected, or sanitized to prevent contamination.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	On-site inspection revealed food items (jam, milk, juice, soda, condiments, baking items, protein drinks, ice cream, peanut butter, syrup, potato chips, crackers, bagged garlic etc.) in the kitchen refrigerators and dry storage area, community kitchenettes, and the employee lounge refrigerator were unlabeled and undated. An open date must be placed on all food items once opened. It could not be determined if the food items were safe for human consumption.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	On-site inspection revealed industrial chemicals easily accessible to anyone in the resident common areas, and common area kitchenettes. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.
CONCLUSION:	VIOLATION ESTABLISHED

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IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Julie Hinds

8/15/2023

Licensing Consultant Date