



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

October 2, 2023

Zakiya Aniapam
Jabez Recovery Management Services, Inc.
P.O. Box 39
Troy, MI 48099

RE: License #: AS820396692
Investigation #: 2023A0119045
Akwaaba House II

Dear Ms. Aniapam:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in cursive script that reads "Shatonla Daniel".

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820396692
Investigation #:	2023A0119045
Complaint Receipt Date:	07/31/2023
Investigation Initiation Date:	08/02/2023
Report Due Date:	09/29/2023
Licensee Name:	Jabez Recovery Management Services, Inc.
Licensee Address:	2633 Calvert Detroit, MI 48206
Licensee Telephone #:	(248) 935-7722
Administrator:	Zakiya Aniapam
Licensee Designee:	Zakiya Aniapam
Name of Facility:	Akwaaba House II
Facility Address:	2635 Calvert Detroit, MI 48206
Facility Telephone #:	(313) 399-2563
Original Issuance Date:	02/13/2019
License Status:	REGULAR
Effective Date:	02/23/2022
Expiration Date:	02/22/2024
Capacity:	6
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A, age 57 has schizoaffective disorder, stage three chronic kidney disease, anxiety, and history of cannabis abuse. He has lost seven pounds since September and has a BMI of less than 30. Residents A-C are underweight.	Yes
Resident A was unclean and disheveled.	No
Additional Findings	Yes

III. METHODOLOGY

07/31/2023	Special Investigation Intake 2023A0119045
07/31/2023	APS Referral Received
08/02/2023	Special Investigation Initiated - Telephone Licensee Designee/ Administrator- Zakiya Aniapam
08/02/2023	Referral - Recipient Rights Made
08/30/2023	Inspection Completed On-site Residents A- D, Staff- Fred Reynolds and Dinny Campbell
08/30/2023	Contact - Telephone call made Licensee Designee/ Administrator- Zakiya Aniapam
08/30/2023	Inspection Completed-BCAL Sub. Compliance
09/07/2023	Contact- Telephone call made Administrator- Zakiya Aniapam
09/07/2023	Contact - Document Received Residents A- B Health Care appraisal
09/08/2023	Contact- Telephone call made Administrator- Zakiya Aniapam

09/08/2023	Contact - Document Received Email regarding Residents A- C dental appointments
09/13/2023	Contact- Telephone call made Administrator- Zakiya Aniapam
09/11/2023	Contact - Telephone call made Residents B- C guardian
09/13/2023	Contact- Telephone call made Administrator- Zakiya Aniapam
09/13/2023	Contact - Document Received Residents A- C Individual Plan of Service
09/15/2023	Contact- Telephone call made Administrator- Zakiya Aniapam
09/16/2023	Contact - Document Received Residents A- C Updated Individual Plan of Service
09/18/2023	Contact - Telephone call made Residents B- C guardian
09/19/2023	Contact- Telephone call made Resident C's guardian
09/25/2023	Exit Conference Licensee Designee - Zakiya Aniapam

ALLEGATION:

Resident A, age 57 has schizoaffective disorder, chronic kidney disease stage three, anxiety, history of cannabis abuse. He has lost seven pounds since September and has a BMI of less than 30. Residents A-C are underweight.

INVESTIGATION:

On 08/02/2023, I telephoned and interview Licensee Designee/ Administrator- Zakiya Aniapam regarding the above allegations. Ms. Aniapam stated Resident A is encouraged to eat but his throws his food away. She stated Resident A was recently prescribed Ensure (liquid meal replacement) by his physician due to not eating. Ms. Aniapam stated that staff will sit with Residents A- C in order for them to finish eating. She stated the staff have to make Residents A- C eat food as they normally refuse food. She stated Resident A has requested fried food and only

wants peanut butter and jelly sandwiches. She stated Resident A usually states the food is either too hot or he's too full to eat.

On 08/30/2023, I completed an unannounced onsite inspection and interviewed Staff- Fred Reynolds, Staff- Dinny Campbell, and Residents A- D regarding the above allegations. He stated Resident A does not like to eat and only eats candy. He stated Resident B does not like any food other than fried chicken and burgers. Mr. Reynolds stated Resident B only wants to eat those foods and nothing else. He stated Resident C has always been thin and does not eat much at all.

Mr. Campbell stated Residents A drinks a lot of soda, eats candy, and smokes cigarettes all throughout the day. He stated recently it was discovered that Residents A and C had a UTI and they received treatment. He stated he does not observe breakfast or dinner being served. Mr. Reynolds admits the home does not offer anything other than sandwiches and chips for lunch.

Resident A stated that sometimes he is full and cannot eat anything. He stated he is provided with three meals a day.

Resident B stated that he receives three meals a day. Resident B stated he only eats a sandwich for two months because he does not receive the food that he likes.

Resident C stated he is provided with three meals day. Resident C stated he mostly eats turkey sandwiches for lunch and dinner. He did not provide an explanation as to the reasons he only eats sandwiches.

Resident D stated he eats regularly and there is always enough food. He stated he receives three meals a day. Resident D has only been living in the facility for a week.

Residents A- D stated they eat cereal for breakfast and nothing else is provided.

I observed the home to have a container full of candy, variety of chips, frozen chicken, beef, bread, cereal, milk, dry goods, canned vegetables, canned ravioli, variety of frozen prepared meals. I did not observe items listed on the menu for breakfast and lunch such as fruit (fresh or canned) and/or yogurt, raisins, fruit cup, pretzels, eggs, toast, hashbrowns, variety of oatmeal and/or cream of wheat.

During the onsite inspection, Mr. Reynolds was preparing lunch for the residents. I observed Mr. Reynolds preparing at least 30 sandwiches while in the facility. The sandwiches consisted of one piece of meat and one piece of cheese. Mr. Reynolds stated the sandwiches were available for any resident whenever they wanted a sandwich.

On 09/11/2023 and 09/19/2023, I have made attempts to contact Residents B- C's guardians. I am unable to leave a message on Resident C's guardian's cell phone

as the voice mail is full. On 09/19/2023, I was notified Resident B's guardian has contracted Covid is out of the office.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(2) Meals shall meet the nutritional allowances recommended pursuant to the provisions of "Appendix I: Recommended Dietary Allowances, revised 1980" contained in the publication entitled "Basic Nutrition Facts: A Nutrition Reference," Michigan Department of Public Health publication no. H-808, 1/89. This publication may be obtained at cost from The Division of Research and Development, Michigan Department of Public Health, P.O. Box 30195, Lansing, Michigan 48909.

<p>ANALYSIS:</p>	<p>Licensee Designee/ Administrator- Zakiya Aniapam stated Resident A has requested fried food and only wants peanut butter and jelly sandwiches.</p> <p>Staff- Fred Reynolds stated Resident A does not like to eat and only eats candy.</p> <p>Staff- Dinny Campbell stated Resident A drinks a lot of soda, eats candy, and smokes cigarettes all throughout the day. Mr. Reynolds admits the home does not offer anything other than sandwiches and chips for lunch.</p> <p>Resident B stated he only eats a sandwich for two months because he is not being provided with the foods that he likes.</p> <p>Resident C stated he mostly eats turkey sandwiches for lunch and dinner.</p> <p>Residents A- D stated they eat cereal for breakfast and nothing else is provided.</p> <p>I did not observed items listed on the menu for breakfast and lunch such as fruit (fresh or canned) and/or yogurt, raisins, fruit cup, pretzels, eggs, toast, hashbrowns, variety of oatmeal and/or cream of wheat.</p> <p>During the onsite inspection, Mr. Reynolds was preparing lunch for the residents. I observed Mr. Reynolds preparing at least 30 sandwiches while in the facility. The sandwiches consisted of one piece of meat and one piece of cheese. Mr. Reynolds stated the sandwiches were available for any resident whenever they wanted a sandwich.</p> <p>Therefore, breakfast and lunch meals provided are not nutritional balanced meals by only being provided with cereal and sandwiches.</p>
<p>CONCLUSION:</p>	<p>VIOLATION ESTABLISHED</p>

ALLEGATION:

Resident A was unclean and disheveled.

INVESTIGATION:

On 08/02/2023, I telephoned and interview Licensee Designee/ Administrator- Zakiya Aniapam regarding the above allegations. Ms. Aniapam denies the allegations. Ms. Aniapam stated Residents A- C like to sleep with their clothes on but are encouraged to change in pajamas in the evening. She stated residents clothing is laundry every other day. She stated the residents are encouraged to shower daily but usually shower every other day. She stated Resident D has only been living in the facility for a week. Ms. Aniapam stated Resident D is independent and showers regularly.

On 08/30/2023, I completed an unannounced onsite inspection and interviewed Staff- Fred Reynolds, Staff- Dinny Campbell, and Residents A- D regarding the above allegations. Mr. Reynolds and Mr. Campbell stated they do launder the residents clothing often. Mr. Reynolds and Mr. Campbell stated they encourage the residents to shower regularly. Mr. Reynolds and Mr. Campbell deny the allegations.

Residents A- D deny the allegations. Residents A- D stated they shower regularly and have clean clothing.

I observed Resident A to be clean with seasonal appropriate clothing. I did not smell an odor on Resident A. I observed Residents B-D to be odor free with clean clothing. I observed Residents A-C to have poor dental hygiene. I observed Resident D to not have any noticeable dental issues.

APPLICABLE RULE	
R 400.14314	Resident hygiene.
	(4) A licensee shall afford a resident opportunity, and instruction, when necessary, to dress as fashion, fit, cleanliness, and season warrant.

ANALYSIS:	<p>Licensee Designee/ Administrator- Zakiya Aniapam, Staff- Fred Reynolds, Staff- Dinny Campbell, and Residents A- D deny the allegations.</p> <p>Ms. Aniapam stated residents clothing is laundered every other day. She stated the residents are encouraged to shower daily but usually shower every other day.</p> <p>Mr. Reynolds and Mr. Campbell stated they do launder the residents' clothing often and encourage the residents to shower regularly.</p> <p>Residents A- D stated they shower regularly and have clean clothing.</p> <p>I observed Resident A to be clean with seasonal appropriate clothing. I did not smell an odor on Resident A. I observed Residents B-D to be odor free with clean clothing. I observed Residents A-C to have poor dental hygiene.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATIONS:

As previously indicated during my telephone interview with Ms. Aniapam, she stated Resident A has requested fried food and only wants peanut butter and jelly sandwiches.

As previously indicated during my onsite inspection, Staff- Fred Reynolds stated Resident A does not like to eat and only eats candy. He stated Resident B does not like any food other than fried chicken and burgers. Mr. Reynolds stated he only wants to eat those foods and nothing else. He stated Resident C has always been thin and does not eat much at all. Mr. Staff- Dinny Campbell stated Resident A drinks a lot of soda, eats candy, and smokes cigarettes all throughout the day. Mr. Reynolds admits the home does not offer anything other than sandwiches and chips for lunch. Resident A stated that sometimes he is full and cannot eat anything. Resident B stated he only eats a sandwich for two months because he is not getting the foods that he likes. Resident C stated he mostly eats turkey sandwiches for lunch and dinner.

Residents A- D stated they eats cereal for breakfast and nothing else is provided. I did not observe items listed on the menu for breakfast and lunch such as fruit (fresh

or canned) and/or yogurt, raisins, fruit cup, pretzels, eggs, toast, hashbrowns, variety of oatmeal and/or cream of wheat. In addition, I observed Mr. Reynolds preparing at least 30 sandwiches while in the facility. The sandwiches consisted of one piece of meat and one piece of cheese. Mr. Reynolds stated the sandwiches were available for any resident whenever they wanted a sandwich.

On 08/30/2023, I completed an onsite inspection, I observed Residents A- C's weight records and it does note the decrease in weight for all three residents. Resident A weighed in January 2023 158lbs and now weighs 135lbs in August 2023. Resident B weighed in January 2023 149lbs and now weighs 145lbs in August 2023. Resident C weighed in January 2023 150lbs and now weighs 142lbs in August 2023. Resident D weight at the time of admission was 262. Resident D was admitted into the facility on 07/05/2023.

On 08/30/2023, I completed an unannounced onsite inspection and I did not observe specific menus for diabetics.

On 09/07/2023, I received Residents A- D's health care appraisals from Ms. Aniapam. Resident A's health care appraisal dated 09/20/2022 indicated that Resident A weighs 133lbs with a BMI that is underweight. With the instructions to increase caloric intake with high protein diet and three regular meals and snacks daily. Resident B's health care appraisal dated 09/21/2022 indicated that Resident B is diagnosed with diabetes and hyperlipidemia with a weigh of 159.6lbs. Resident B's health care appraisal indicated that Resident B is to have an 1800 diabetic diet. Resident C's health care appraisal dated 03/08/2022 indicated weight loss with a weight of 146 and a BMI less than 20. Resident C's health care appraisal date of exam is 07/28/2023 indicated a weight of 136lbs, abnormal weight loss, BMI less than 20, suffers from COPD, lung consolidations, needs three meals daily, 2000mg or greater caloric intake, high protein and ensure (meal replacement) with every meal. Resident D's health care appraisal dated 06/29/2023 which indicates he is pre-diabetic and recommended a diabetic diet plan.

On 09/16/2023, I received copies of Residents A- D's individual plans of service (IPOS) completed by Detroit Central City case manager- Myesha Thurman. Residents A- C's IPOS were dated 01/17/2023, 01/24/2023 ad 03/17/2023, respectively and all indicated AFC provider to monitor client's physical wellness, ensure client's dental needs are met, and provide transportation to and from appointments as well as follow-up appointments with physicians as recommendations. Residents D's IPOS dated 08/16/2023 completed by Team Mental Health Services which indicated AFC provider to monitor client's physical wellness, ensure client's dental needs are met, and provide transportation to and from appointments as well as follow-up appointments with physicians as recommendations.

On 09/20/2023, I telephoned and interviewed Licensee Designee/ Administrator- Ms. Aniapam regarding whether or not there was a diabetic menu. Ms. Aniapam stated there is not a diabetic menu available for review.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.
ANALYSIS:	<p>I observed Residents A- C's weight records and health care appraisals note the decrease in weight for all three residents. Resident A has lost 23lbs, Resident B has lost 14lbs, Resident C has lost 13lbs.</p> <p>Resident A's health care appraisal dated 09/20/2022 indicated that Resident A is underweight. Resident C's health care appraisal dated 03/08/2022 indicated weight loss and a BMI less than 20. Resident C's health care appraisal date of exam is 07/28/2023 and indicated weight of 136lbs, abnormal weight loss and BMI less than 20</p> <p>Based on the above information, Residents A- C were not provide personal care as defined in the act and as specified in the resident's written assessment plan indicated AFC provider to monitor client's physical wellness, however, Residents A- C have continued to lose weight.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE:	
R 400.14313	Resident nutrition.
	(3) Special diets shall be prescribed only by a physician. A resident who has been prescribed a special diet shall be provided such a diet.
ANALYSIS:	<p>Licensee Designee/ Administrator- Zakiya Aniapam stated Resident A only wants peanut butter and jelly sandwiches.</p> <p>Staff- Fred Reynolds stated Resident A does not like to eat and only eats candy.</p>

	<p>Staff- Dinny Campbell stated Residents A drinks a lot of soda, eats candy, and smokes cigarette all throughout the day. Mr. Reynolds admits the home does not offer anything other than sandwiches and chips for lunch.</p> <p>Residents B- C stated their eating sandwiches.</p> <p>I observed Mr. Reynolds preparing at least 30 sandwiches while in the facility. The sandwiches consisted of one piece of meat and one piece of cheese.</p> <p>Resident A's health care appraisal dated 09/20/2022 indicated the instructions to increase caloric intake with high protein diet and three regular meals and snacks daily.</p> <p>Resident C's health care appraisal dated of exam 07/28/2023 indicated he needs three meals daily, 2000mg or greater caloric intake, high protein and ensure (meal replacement) with every meal.</p> <p>Resident B health care appraisal dated 09/21/2022 indicated he is to have an 1800 diabetic diet. Resident D health care appraisal dated 06/29/2023 indicated he is recommended a diabetic diet.</p> <p>At the onsite inspection, I did not observe specific menus for diabetics.</p> <p>Licensee Designee/ Administrator- Ms. Aniapam stated there is not a diabetic menu available for residents.</p> <p>Therefore, Residents A and C were not provided with a high caloric diet as prescribed. Resident C was not provided with a diabetic diet as well.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same.



10/2/2023

Shatonla Daniel
Licensing Consultant

Date

Approved By:



10/2/2023

Ardra Hunter
Area Manager

Date