



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

October 6, 2023

Tamika Ruth
514 S. Ortman Street
Saginaw, MI 48601

RE: License #:	AS730377214
Investigation #:	2023A0872067
	Annie's Home Care

Dear Tamika Ruth:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730377214
Investigation #:	2023A0872067
Complaint Receipt Date:	08/30/2023
Investigation Initiation Date:	08/30/2023
Report Due Date:	10/29/2023
Licensee Name:	Tamika Ruth
Licensee Address:	514 S. Ortman Street Saginaw, MI 48601
Licensee Telephone #:	(989) 714-1271
Administrator:	Tamika Ruth
Licensee Designee:	Tamika Ruth
Name of Facility:	Annie's Home Care
Facility Address:	514 N. Warren Avenue Saginaw, MI 48607
Facility Telephone #:	(989) 401-7835
Original Issuance Date:	11/16/2015
License Status:	REGULAR
Effective Date:	05/16/2022
Expiration Date:	05/15/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 08/29/23, Residents A, B, and C were found at the facility and no staff were present.	No
Additional Findings	Yes

III. METHODOLOGY

08/30/2023	Special Investigation Intake 2023A0872067
08/30/2023	Special Investigation Initiated - Letter I emailed APS Worker, Stacy Rhoden requesting information about this complaint
08/30/2023	APS Referral This complaint was referred by APS
08/31/2023	Inspection Completed On-site Unannounced
09/05/2023	Contact - Telephone call received I spoke to APS Worker, Stacy Rhoden about this complaint
09/05/2023	Contact - Document Received I received documentation from APS Rhoden
09/06/2023	Contact - Document Sent I exchanged emails with APS Rhoden
09/25/2023	Contact - Document Sent I emailed the licensee designee, Tamika Ruth, requesting documentation related to this complaint
09/28/2023	Contact - Document Received I received documentation from the licensee regarding this complaint
10/05/2023	Contact - Telephone call made I interviewed the licensee designee, Tamika Ruth

10/05/2023	Contact - Document Sent I exchanged emails with LARA's fingerprint unit requesting confirmation of Terry Bulger's fingerprints
10/06/2023	Exit Conference I conducted an exit conference with LD Ruth
10/06/2023	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: On 08/29/23, Residents A, B, and C were found at the facility and no staff were present.

INVESTIGATION: On 08/31/23, I conducted an unannounced onsite inspection of Annie's Home Care Adult Foster Care facility. I interviewed Residents B and C and a male who identified himself as staff, Terry Bulger. I also observed Resident A who was sitting on the porch with the other residents and Staff Bulger.

Resident B said that he has lived at this facility off and on for approximately 10 months. He said that Staff Terry Bulger lives in the home and cares for him and the other residents. Resident B said that Staff Bulger is usually the only staff who works at this facility. He said that staff is always at the facility, and he has never been left at the facility alone.

Resident C said that he has lived at this facility for several months. He confirmed that Staff Terry Bulger lives at this facility, and he is typically the staff caring for him and the other residents. Resident C said that staff is always at the facility, and he has never been left at the facility alone.

Resident A was sitting on the porch, in the shade, taking a nap. He was dressed appropriately and appeared clean. He is nonverbal so I was unable to interview him.

Terry Bulger said that he has lived at this facility for approximately 25 years and said that he is live-in-staff and the main caretaker for the residents. Staff Bulger said that the owner of Annie's Home Care AFC is Tamika Ruth, and she is engaged to Keith Bulger, who is Terry Bulger's brother.

Staff Bulger showed me the wall where staff photographs and phone numbers are posted. He explained who each staff is and their relationship to the owner, Tamika Ruth. I asked Staff Bulger if he gets paid to provide care to the residents and he said, "No, we're a family business here."

On 09/05/23, I interviewed APS Worker, Stacy Rhoden via telephone. APS Rhoden said that on 08/29/23, she went to this facility and did not find any staff present. She said that Resident A is nonverbal, and he is diagnosed with an intellectual disability, hypertension, and seizures. APS Rhoden said that Resident A should not be left

unattended. According to APS Rhoden, when she was at the facility, Terry Bulger was present, but she was not aware that he is a staff member.

On 09/05/23, I conducted a google search on Terry Bulger. I found his Michigan voter registration which shows his address as 514 N. Warren Ave., Saginaw, MI 48607.

On 09/25/23, I spoke to the licensee designee (LD), Tamika Ruth via telephone. LD Ruth confirmed that Terry Bulger is live-in-staff at this facility and said that he has worked there for a long time. She said that the residents are never unattended.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	<p>On 08/29/23, APS Worker Stacy Rhoden went to the facility and found Residents A, B, and C as well as Terry Bulger. APS Rhoden said that she did not realize Terry Bulger is a live-in-staff at this facility and she thought the residents were there alone.</p> <p>On 08/31/23, I conducted an unannounced onsite inspection and interviewed Residents A, B, and C as well as Terry Bulger. Resident B, Resident C, and Terry Bulger stated that Terry Bulger is a live-in-staff member, and the residents are never left unattended.</p> <p>The licensee designee, Tamika Ruth confirmed that Terry Bulger is a live-in-staff member, and the residents are not left unattended.</p> <p>I conclude that there is insufficient evidence to substantiate this rule violation.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: On 09/25/23, I emailed LD Ruth and asked her to email me Terry Bulger's employee file by the end of the day on 09/26/23.

On 09/28/23, I received AFC documentation from LD Ruth regarding this complaint. She sent me a copy of Staff Bulger's criminal history check, his medical clearance dated 01/21/22, his TB test 01/21/22, and a checklist of the AFC training that he has received.

LD Ruth also sent me a copy of a certificate of completion from an agency called *GreatStart to Quality*. The certificate had "First Aid" handwritten at the top, it had Terry Bulger's name handwritten, it was dated 01/10/22, and it stated that the certificate certifies that the individual listed "is committed to improving quality and care through professional development and training opportunities with GreatStart to Quality."

On 10/05/23, I spoke to LD Ruth via telephone. I asked her to send me a copy of Staff Bulger's CPR and First Aid card. She said that he never received a card because he was trained through the Department of Health and Human Services' (DHHS) childcare section. I explained that if he received valid CPR and First Aid training, he should have received documentation showing the expiration date. She said she would call DHHS and see if they can send her documentation. I also asked her if she has documentation for Staff Bulger's fingerprinting. She said that she received an email from UPS where he was fingerprinted but she never received an eligibility letter from LARA.

On 10/05/23, I exchanged emails with Katelyn Haskin, Departmental Analyst (DA) with LARA. DA Haskin stated that LARA records confirm that Terry Bulger is listed as an active staff person at Annie's Home Care.

On 10/06/23, I spoke to LD Ruth via telephoned. LD Ruth said that she called DHHS and was told that the person she needs to speak to about the CPR and First Aid training is unavailable until Monday, 10/09/23. She again confirmed that she does not have a valid CPR and First Aid certificate for Staff Bulger.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (b) First aid. (c) Cardiopulmonary resuscitation.

ANALYSIS:	As of 10/06/23, the licensee designee was unable to provide documentation that staff Terry Bulger has been trained in CPR and First Aid. I conclude that there is sufficient evidence to substantiate this rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

On 10/06/23, I conducted an exit conference with the licensee designee, Tamika Ruth. I told her that I have concluded my investigation and explained which rule violation I am substantiating. LD Ruth agreed to complete and submit a corrective action plan upon the receipt of my investigation report.

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

Susan Hutchinson

October 6, 2023

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

October 6, 2023

Mary E. Holton Area Manager	Date
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