



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 1, 2023

Louis Andriotti, Jr.
IP Vista Springs Timber Ridge Opco, LLC
2610 Horizon Dr. SE
Grand Rapids, MI 49546

RE: License #: AH190401909
Investigation #: 2023A1021071
Vista Springs Imperial Park at Timber Ridge

Dear Mr. Andriotti, Jr.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst

Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH190401909
Investigation #:	2023A1021071
Complaint Receipt Date:	06/26/2023
Investigation Initiation Date:	07/03/2023
Report Due Date:	08/26/2023
Licensee Name:	IP Vista Springs Timber Ridge Opco, LLC
Licensee Address:	Ste 110 2610 Horizon Dr. SE Grand Rapids, MI 49546
Licensee Telephone #:	(303) 929-0896
Administrator:	Michael Novak
Authorized Representative:	Louis Andriotti, Jr., Designee
Name of Facility:	Vista Springs Imperial Park at Timber Ridge
Facility Address:	16260 Park Lake Road East Lansing, MI 48823
Facility Telephone #:	(517) 339-2322
Original Issuance Date:	11/04/2020
License Status:	REGULAR
Effective Date:	05/04/2023
Expiration Date:	05/03/2024
Capacity:	40
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Residents do not receive medications.	No
Food is not properly stored.	Yes
Additional Findings	No

III. METHODOLOGY

06/26/2023	Special Investigation Intake 2023A1021071
07/03/2023	Special Investigation Initiated - Telephone interviewed complainant
07/03/2023	APS Referral referral placed to APS
07/10/2023	Inspection Completed On-site
	Exit Conference

ALLEGATION:

Residents do not receive medications.

INVESTIGATION:

On 06/26/2023, the licensing department received a complaint with allegations residents do not receive medications. The complainant alleged that there have been medication errors with residents not receiving narcotics and that the narcotic count sheets do not reflect the current number of medications.

On 07/03/2023, the allegations in this report were sent to centralized intake at Adult Protective Services (APS).

On 07/10/2023, I interviewed administrator Michael Novak at the facility. Mr. Novak reported there has been no medication errors that he has been aware of. Mr. Novak reported the medication technicians are properly trained.

On 07/10/2023, I interviewed staff person 1 (SP1) at the facility. SP1 reported no concerns with medications not administered. SP1 reported if there was a concern,

staff members would go to management. SP1 reported residents receive prescribed medication.

Onsite I observed the medication cart. I observed the Narcotic Count Sheets. The off going medication technician is to count the number of blister packs and the number of medications with the oncoming medication technician. There were no instances from 06/01/2023-07/10/2023 that the count did not occur. I counted the narcotic medications in the medication cart. The medication blister packs, and medication tablets matched the counts that were completed by the medication technicians.

I reviewed Resident A's medication administration record (MAR) for June 2023. The MAR revealed Resident A received medication as prescribed.

APPLICABLE RULE	
R 325.1932	Resident medications.
	(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.
ANALYSIS:	Interviews conducted and review of documentation revealed lack of evidence to support the allegation that narcotic medications are not accounted for.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Food is not properly stored.

INVESTIGATION:

The complainant alleged food is not properly stored at the facility. The complainant alleged chemicals are stored with the food, raw hamburger is left on the counter, and food is not properly stored.

On site, I inspected the facility kitchen. I observed food was on shelves and was properly stored. I observed cleaning chemicals stored on shelves and it was not close to food items.

I observed cereal, boxed noodles, boxed rice, frozen French fries, frozen chicken wings, and frozen fish that was opened with no open date and no used by date. I observed leftover cooked chicken that was placed in the refrigerator with no date that it was served and no use by date.

Mr. Novak reported the kitchen manager is to check food to ensure it is properly dated with open date and used by date. Mr. Novak reported if the kitchen manager is not working then the assistant manager is to check the food. Mr. Novak reported the kitchen manager and assistant manager have been off for a few days. Mr. Novak reported he will personally be checking the kitchen to ensure food is properly stored.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(5) The kitchen and dietary area, as well as all food being stored, prepared, served, or transported, shall be protected against potential contamination from dust, flies, insects, vermin, overhead sewer lines, and other sources.
ANALYSIS:	Inspection of the facility kitchen revealed food items were not properly stored as observed by the items were not secure and were not dated. REPEAT VIOLATION: AH190401909_RNWL_20230522 dated 05/22/2023 CAP dated 06/15/2023
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Kimberly Horst

07/12/2023

Kimberly Horst
Licensing Staff

Date

Approved By:

Andrea L. Moore

07/31/2023

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date