



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 20, 2023

Aba Hayford  
Trinity Blessings LLC  
PO Box 3605  
Saginaw, MI 48605

RE: License #: AS730393671  
Investigation #: 2023A0576046  
Trinity Blessings LLC

Dear Aba Hayford:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit a corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS730393671
<b>Investigation #:</b>	2023A0576046
<b>Complaint Receipt Date:</b>	05/25/2023
<b>Investigation Initiation Date:</b>	05/26/2023
<b>Report Due Date:</b>	07/24/2023
<b>Licensee Name:</b>	Trinity Blessings LLC
<b>Licensee Address:</b>	3084 Janes St., Saginaw, MI 48601
<b>Licensee Telephone #:</b>	(989) 270-1250
<b>Administrator:</b>	Aba Hayford
<b>Licensee Designee:</b>	Aba Hayford
<b>Name of Facility:</b>	Trinity Blessings LLC
<b>Facility Address:</b>	3084 Janes St., Saginaw, MI 48601
<b>Facility Telephone #:</b>	(989) 482-4333
<b>Original Issuance Date:</b>	11/09/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/09/2021
<b>Expiration Date:</b>	05/08/2023
<b>Capacity:</b>	4
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On April 4, 2023, Resident A smelt of a bowel movement as if he had not showered. Resident A's face and hair is not being washed as his hair smells of must.	Yes

**III. METHODOLOGY**

05/25/2023	Special Investigation Intake 2023A0576046
05/25/2023	APS Referral
05/26/2023	Special Investigation Initiated - On Site Interviewed Staff, Angle Thomas, and Resident A
05/26/2023	Contact - Telephone call made Interviewed Program Manager, Dominique Howard
07/20/2023	Contact - Telephone call made Interviewed Guardian A
07/20/2023	Contact - Telephone call made Interviewed Jackie Danks, Case Manager
07/20/2023	Contact - Telephone call made Interviewed Laketa Brodnex, Licensee Designee, D.E.B. AFC
07/20/2023	Contact - Telephone call made Interviewed Melissa Gray, Community Ties North (CTN)
07/20/2023	Exit Conference Exit Conference conducted with Licensee Designee, Aba Hayford

**ALLEGATION:**

On April 4, 2023, Resident A smelt of a bowel movement as if he had not showered. Resident A's face and hair is not being washed as his hair smells of must.

## **INVESTIGATION:**

On May 26, 2023, I completed an unannounced on-site inspection at Trinity Blessings AFC Inc. and interviewed Staff, Angle Thomas, and Resident A in his bedroom. Resident A was resting on his bed. Resident A advised things were going well at his home. Resident A's speech was somewhat difficult to understand, and the interview was concluded. Resident A appeared neat and clean however his bedroom did appear to have a slight odor. No other concerns were noted.

On May 26, 2023, I interviewed Staff, Angle Thomas who denied the allegations and reported Resident A takes baths prior to attending program. Staff Thomas washes Resident A's clothing daily and he does not wear dirty clothing. Staff prompt Resident A to shower and he uses soap and shampoo. When Resident A is done showering, he looks and smells clean. Resident A will sometimes have diarrhea, and this requires Resident A to shower more frequently.

On May 26, 2023, I interviewed Program Manager, Dominique Howard regarding the allegations. Manager Howard reported that on Tuesday, April 4, 2023, Resident A had an accident at program and got feces on his clothes. Manager Howard reported Resident A wears briefs, which he changes often throughout the day.

On May 26, 2023, I reviewed Resident A's Individual Plan of Service (IPOS) and AFC Assessment Plan. The plans reveal Resident A has limitations with his cognitive abilities and requires staff assistance with health and safety needs. Resident A requires staff assistance with toileting and cleaning himself properly afterward. Resident A requires staff assistance with bathing and properly cleaning himself as he will miss some areas.

On July 20, 2023, I interviewed Resident A's guardian, Guardian A who reported Resident A moved to a new home a couple of months ago and appears to be doing well at his new home. During the time, Resident A lived at Trinity Blessing AFC Inc. there were concerns regarding Resident A's hygiene and this is in part why Resident A was moved to a new home. Guardian A reported he met with the Trinity Blessings AFC Inc. several times to discuss Resident A's hygiene and it did not improve. Guardian A reported there were times where Resident A's appearance was poor, and he was in no condition to be in public. Since the time Resident A moved to his new home, his hygiene has improved. Guardian A reported in the past he received complaints regarding Resident A's hygiene from the program he attends however this has subsided since his move. According to Guardian A, Resident A is happy at his new home.

On July 20, 2023, I interviewed Jackie Danks, Resident A's Case Manager from Saginaw County Mental Health Authority. Case Manager Danks reported she received complaints from Resident A's day program about Resident A coming to program dirty, in soiled clothing, and appearing to not have been showering. According to Case Manager Danks, Resident A is not able to properly clean himself after using the restroom or while showering and he does not ask for help. Case Manager Danks

advised Resident A's hygiene was lacking during the time he lived at Trinity Blessings AFC Inc. On one occasion, Resident A reported to not using soap while showering and staff should have been monitoring Resident A's showering and provide him assistance when needed.

On July 20, 2023, I interviewed Laketa Brodnex, Licensee Designee at D.E.B. AFC where Resident A currently resides. According to Licensee Designee Brodnex, she provides Resident A hands on assistance with showering and toileting as Resident A is unable to properly clean himself during these tasks. When Resident A arrived at his new home, he was odorous, and his laundry was soiled. Many of Resident A's articles of clothing had to be discarded as it had feces on it. According to Licensee Designee Brodnex, Resident A will leave soiled clothing in his bedroom and not tell staff that it requires cleaning.

On July 20, 2023, I interviewed Melissa Gray, Service Coordinator at Community Ties North (CTN). CTN is a day program provided by Saginaw County Community Mental Health Authority where Resident A attends throughout the week. Coordinator Gray reported there were concerns with Resident A's hygiene during the time he resided at Trinity Blessings AFC Inc. Resident A would attend program odorous, his hair greasy, and wearing soiled briefs. Coordinator Gray would contact the home to report Resident A's condition however they would deny he left the home in the condition as described by Coordinator Gray. According to Coordinator Gray, Resident A is unable to properly shower or clean himself after using the bathroom and it did not appear staff were assisting Resident A with these tasks. Coordinator Gray reported now that Resident A has moved to a new home, his hygiene has improved markedly, and he does not attend program in soiled clothing or odorous.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	It was alleged that Resident A's hygiene was poor and not being attended to. Upon completion of an unannounced on-site inspection and investigative interviews, there is a preponderance of evidence to conclude a rule violation.

	<p>Resident A was interviewed and although he appeared clean, his bedroom was odorous. Resident A's guardian, Guardian A reported there were concerns with Resident A's hygiene and he made efforts to address them with the facility however, Resident A's hygiene did not improve. Resident A was subsequently moved from the home in part due to the concerns with Resident A's hygiene. Melissa Gray, Service Coordinator where Resident A attends program reported Resident A attended program unclean and odorous. Laketa Brodnex, Licensee Designee at Resident A's new home advised Resident A arrived odorous and with soiled laundry.</p> <p>There is a preponderance of evidence to conclude Resident A was not treated with dignity and his personal needs were not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On July 20, 2023, I conducted an Exit Conference with Licensee Designee, Aba Hayford. I advised Aba Hayford I would be requesting a corrective action plan for the cited rule violation.

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend no change to the license status.

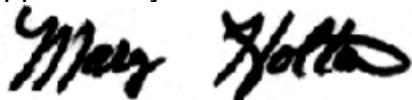


7/20/2023

Christina Garza  
Licensing Consultant

Date

Approved By:



7/20/2023

Mary E Holton  
Area Manager

Date