



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 19, 2023

Roxanne Goldammer
ViviCare Southeast, Inc.
Suite #110
890 North 10th Street
Kalamazoo, MI 49009

RE: License #: AM280238050
Investigation #: 2023A0230035
Beacon Home at Mission Point

Dear Roxanne Goldammer:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 07/19/2023 you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in cursive script that reads "Rhonda Richards".

Rhonda Richards, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

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|---------------------------------------|---|
| License #: | AM280238050 |
| Investigation #: | 2023A0230035 |
| Complaint Receipt Date: | 07/13/2023 |
| Investigation Initiation Date: | 07/14/2023 |
| Report Due Date: | 09/11/2023 |
| Licensee Name: | ViviCare Southeast, Inc. |
| Licensee Address: | 555 Railroad Street, Bangor, MI 49013 |
| Licensee Telephone #: | (269) 427-8400 |
| Administrator: | Roxanne Goldammer |
| Licensee Designee: | Roxanne Goldammer |
| Name of Facility: | Beacon Home at Mission Point |
| Facility Address: | 604 Ash Street, Kingsley, MI 49649 |
| Facility Telephone #: | (231) 263-7323 |
| Original Issuance Date: | 07/03/2001 |
| License Status: | REGULAR |
| Effective Date: | 08/22/2022 |
| Expiration Date: | 08/21/2024 |
| Capacity: | 11 |
| Program Type: | PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, AGED |

II. ALLEGATION(S)

| | Violation Established? |
|--|-----------------------------------|
| Staff member Alexandria Chabitch pulled down Resident A's pants in the dining area next to the trash can to apply cream. | Yes |

III. METHODOLOGY

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|------------|--|
| 07/13/2023 | Special Investigation Intake 2023A0230035 |
| 07/13/2023 | APS Referral |
| 07/14/2023 | Special Investigation Initiated - On Site Interview with Resident B and staff members Helen Bates and Grace Ingersoll |
| 07/14/2023 | Contact Telephone Call Former staff member Alexandria Chabitch |
| 07/18/2023 | Contact - Face to Face Resident A |
| 07/18/2023 | Inspection Completed On-site Interview with Resident C |
| 07/19/2023 | Exit Conference With Licensee Designee Roxanne Goldammer |

ALLEGATION: Staff member Alexandria Chabitch pulled down Resident A's pants in the dining area next to the trash can to apply cream.

INVESTIGATION: On 07/14/2023, I conducted an unannounced on-site investigation at the facility and interviewed staff members Helen Bates, Grace Ingersoll and Resident B.

Ms. Ingersoll stated Resident B reported to her on 05/06/2023 that staff member Alexandria Chabitch pulled down Resident A's pants in the dining area and applied cream to her buttocks area. Ms. Ingersoll reported this to her facility manager and filled out an incident report. I reviewed the completed incident report.

Resident B stated that she was in the dining area with Resident A and Resident C on 05/06/2023 when staff member Alexandria Chabitch was in the kitchen area with Resident A. Ms. Chabitch pulled down Resident A's pants and applied cream to her

buttocks area. Resident B stated she and Resident C witnessed it. She stated it upset her as it was, “out in the open and in front of us.”

Facility Manager Helen Bates confirmed that this information was reported to her. She stated she provided education and training to Ms. Chabitch as she was a new staff at that time. Ms. Chabitch is no longer employed with the facility.

On 07/14/2023, I spoke with Ms. Chabitch. She confirmed she is no longer employed with the facility. Regarding the above allegations she stated she recalled the date of 05/06/2023. She stated, “It probably looked like I was putting cream on her (Resident B) because I had gloves on but I was not, I was only slightly pulling down the top of her pants to adjust her brief.”

On 07/18/2023, I interviewed Resident A at her current nursing home placement. She recalled the day in question stating, “Yes, I remember when Alex pulled down my pants. I didn’t like it and it was really odd.” Resident A stated the reason Ms. Chabitch pulled down her pants was to, “put on my cream for diaper rash.”

On 07/18/2023, I interviewed Resident C at the facility. She confirmed that she was present in the dining room with Resident A and B when staff member Ms. Chabitch pulled down Resident A’s pants and, “put medicine on her butt.” She stated it was upsetting to both her and Resident B to observe this.

On 07/19/2023, I conducted an exit conference with Licensee Designee, Roxanne Goldammer and reviewed the findings of the investigation. She had no additional questions and promptly provided a plan of correction.

| APPLICABLE RULE | |
|------------------------|--|
| R 400.14305 | Resident protection. |
| | (3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act. |
| ANALYSIS: | Residents A, B and C stated that on 05/06/2023 staff member Ms. Chabitch pulled down Resident A’s pants in a public area to apply cream to her buttocks. Ms. Chabitch stated she did not apply cream to Resident A but acknowledged that she pulled Resident A’s pants down to adjust her brief. Resident A was not treated with dignity when Ms. Chabitch pulled down Resident A’s pants in a common area in view of other residents. |

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| CONCLUSION: | VIOLATION ESTABLISHED |
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IV. RECOMMENDATION

On 07/19/2023 an acceptable plan of correction was received. I recommend the status of this license remain unchanged.

Rhonda Richards

07/19/2023

Rhonda Richards
Licensing Consultant

Date

Approved By:

Jerry Hendrick

07/19/2023

Jerry Hendrick
Area Manager

Date