

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

June 6, 2023

Andrew Davenport Hope Network West Michigan PO Box 890 Grand Rapids, MI 49501-0141

> RE: License #: AS410406105 Neo Rockford 6986 Fox Meadow NE Rockford, MI 49341

Dear Mr. Davenport:

Attached is the Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and rules. Your license and special certification is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,

Rebecca Riccard

Rebecca Piccard, Licensing Consultant Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503 (616) 446-5764

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#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

## I. IDENTIFYING INFORMATION

| License #:                                       | AS410406105                              |
|--|--|
| Licensee Name:                                   | Hope Network West Michigan               |
| Licensee Address:                                | PO Box 890<br>Grand Rapids, MI  49518    |
| Licensee Telephone #:                            | (616) 430-9454                           |
| Licensee/Licensee Designee:                      | Andrew Davenport                         |
| Administrator:                                   | Andrew Davenport                         |
| Name of Facility:                                | Neo Rockford                             |
| Facility Address:                                | 6986 Fox Meadow NE<br>Rockford, MI 49341 |
|  |  |
| Facility Telephone #:                            | (676) 874-6742                           |
| Facility Telephone #:<br>Original Issuance Date: | (676) 874-6742<br>12/11/2020             |
| 2  |  |
| Original Issuance Date:                          | 12/11/2020                               |

### **II. METHODS OF INSPECTION**

| Date of On-site Inspection(s): 05/31/2023  |  |
|--|--|
| Date of Bureau of Fire Services Inspection if applicable: 05/31/2023   |  |
| Date of Health Authority Inspection if applicable: 05/31/2023  |  |
| No. of staff interviewed and/or observed3No. of residents interviewed and/or observed2No. of others interviewedRole:   |  |
| • Medication pass / simulated pass observed? Yes $\boxtimes$ No $\square$ If no, explain.  |  |
| • Medication(s) and medication record(s) reviewed? Yes 🛛 No 🗌 If no, explain.  |  |
| <ul> <li>Resident funds and associated documents reviewed for at least one resident?<br/>Yes No I If no, explain.</li> <li>Meal preparation / service observed? Yes No X If no, explain.<br/>No meal at the time of inspection.</li> <li>Fire drills reviewed? Yes No I If no, explain.</li> </ul> |  |
| • Fire safety equipment and practices observed? Yes 🛛 No 🗌 If no, explain.   |  |
| <ul> <li>E-scores reviewed? (Special Certification Only) Yes No N/A</li> <li>If no, explain.</li> <li>Water temperatures checked? Yes No If no, explain.</li> </ul>  |  |
| ● Incident report follow-up? Yes ⊠ No □ If no, explain.  |  |
| <ul> <li>Corrective action plan compliance verified? Yes CAP date/s and rule/s:<br/>N/A </li> <li>Number of excluded employees followed-up? N/A </li> </ul>  |  |
| <ul> <li>Number of excluded employees followed-up? N/A </li> <li>Variances? Yes (please explain) No N/A </li> </ul>  |  |

#### **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was determined to be in substantial compliance with rules and requirements.

# IV. RECOMMENDATION

I recommend issuance of a 2 year regular adult foster care license.

Rebecca Riccard June 6, 2023

Rebecca Piccard Licensing Consultant Date