

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

June 26, 2023

Autumn Taylor Pleasant Pines LLC 55871 Frank Jones Road Mendon, MI 49072

> RE: License #: AS750395484 Investigation #: 2023A1030040 Pleasant Pines

Dear Ms. Taylor:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Nile Khabeiry, Licensing Consultant

We Khaberry, LMSW

Bureau of Community and Health Systems

Unit 13, 7th Floor 350 Ottawa, N.W.

Grand Rapids, MI 49503

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

| License #:                     | AS750395484              |
|--------------------------------|--------------------------|
| Investigation #:               | 2023A1030040             |
| Investigation #:               | 2023A 1030040            |
| Complaint Receipt Date:        | 06/05/2023               |
|                                |                          |
| Investigation Initiation Date: | 06/05/2023               |
| Report Due Date:               | 08/04/2023               |
| Report Due Date.               | 00/04/2023               |
| Licensee Name:                 | Pleasant Pines LLC       |
|                                |                          |
| Licensee Address:              | 55871 Frank Jones Road   |
|                                | Mendon, MI 49072         |
| Licensee Telephone #:          | (269) 496-9667           |
| •                              |                          |
| Administrator:                 | Autumn Taylor            |
| Licenses Decimans              | Autuman Taylor           |
| Licensee Designee:             | Autumn Taylor            |
| Name of Facility:              | Pleasant Pines           |
|                                |                          |
| Facility Address:              | 55871 Frank Jones Road   |
|                                | Mendon, MI 49072         |
| Facility Telephone #:          | (269) 496-9667           |
|                                | (200)                    |
| Original Issuance Date:        | 10/09/2018               |
| License Cteture                | DECLUAD                  |
| License Status:                | REGULAR                  |
| Effective Date:                | 03/08/2023               |
|                                |                          |
| Expiration Date:               | 03/07/2025               |
| Canacity                       | 6                        |
| Capacity:                      | U                        |
| Program Type:                  | DEVELOPMENTALLY DISABLED |
|                                | MENTALLY ILL             |

#### II. ALLEGATION(S)

### Violation Established?

| The home received a D rating on an Environmental Health Inspection Report | Yes |
|---|-----|
| Additional Findings   | No  |

#### III. METHODOLOGY

| 06/05/2023  | Special Investigation Intake                |
|-------------|---|
|             | 2023A1030040                                |
|             | 2020/11000010                               |
|             |   |
| 06/05/2023  | Special Investigation Initiated - Telephone |
|             | Interview with Autumn Taylor                |
|             | ,   |
| 00/05/0000  | Contact Document Docainal                   |
| 06/05/2023  | Contact - Document Received                 |
|             | EHI D-Rating                                |
|             |   |
| 06/21/2023  | Contact - Document Received                 |
| 03/= 1/=3=3 |   |
|             | Water quality Test report                   |
|             |   |
| 06/26/2023  | Exit Conference                             |
|             | Exit conference by phone                    |
|             | Exit comorcino by priorio                   |
|             |   |

#### **ALLEGATION:**

#### The home received a D rating on an Environmental Health Inspection Report

#### **INVESTIGATION:**

On 6/5/23, I interviewed Licensee Autumn Taylor by phone. Ms. Taylor reported she has not received the official report yet but is aware that the home received a D rating due to water quality. Ms. Taylor reported the inspector instructed her to contact their water company to re-test the water to ensure accuracy which she did and will get the results in about a week. Ms. Taylor reported the home has never received anything less than a A rating. Ms. Taylor reported she will have the well chlorinated if that is the recommendation. Ms. Taylor reported the home has a water filtration system that is hooked up to the drinking water in the kitchen as well as the refrigerator, so the ice cubes are safe to use by the residents. Ms. Taylor reported she will provide an update from the second inspection as soon as she gets it.

On 6/5/23, I received and reviewed an Environmental Heath Inspection Report that indicated that bacteria was detected on 5/1/23.

On 6/21/23, I received a water quality test report from National Testing Laboratories, LTD. The report documented the home's water was tested on 6/7/23 and that the E. Coli bacteria were "not detected at or above our lower reporting limits."

| APPLICABLE RULE |  |  |  |  |
|-----------------|--|--|--|--|
| R 400.14401     | Environmental health.  |  |  |  |
|                 | (1) Private water systems shall be in compliance with R 325.10101 et seq. of the Michigan Administrative Code. A bacteriological report confirming water quality shall be required during the initial inspection and every 2 years thereafter. Group homes that use a community approved water system need not be in compliance with this requirement. |  |  |  |
| ANALYSIS:       | The home received a D-Rating during an Environmental Health Inspection. The home had the water retested by their water quality company and it was found not to have any detectable bacteria. The licensee will schedule another Environmental Health Inspection and submit a report with an approvable rating.   |  |  |  |
| CONCLUSION:     | VIOLATION ESTABLISHED  |  |  |  |

On 6/26/23, I shared the findings with Licensee, Autumn Taylor by phone. Ms. Taylor acknowledged and agreed to submit a corrective action plan.

Contingent upon the submission of an acceptable corrective action plan, I recommend

#### IV. RECOMMENDATION

| no change in the license status. Whe Khaberry, LMSW | 6/26/23 |  |
|---|---------|--|
| Nile Khabeiry<br>Licensing Consultant               | Date    |  |
| Approved By:  | 6/27/23 |  |

Russell B. Misiak Date
Area Manager