



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 13, 2023

Hyginus Ezeokobe
M & J Home Care Services LLC
4539 Palisade Court
Ypsilanti, MI 48197

RE: License #: AS820384227
Investigation #: 2023A0901026
M & J Home Services

Dear Mr. Ezeokobe:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "Regina Buchanan". The signature is written in a cursive, flowing style.

Regina Buchanan, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3029

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820384227
Investigation #:	2023A0901026
Complaint Receipt Date:	04/25/2023
Investigation Initiation Date:	04/26/2023
Report Due Date:	06/24/2023
Licensee Name:	M & J Home Care Services LLC
Licensee Address:	28910 Birchwood Inkster, MI 48141
Licensee Telephone #:	(734) 834-8156
Administrator:	Hyginus Ezeokobe
Licensee Designee:	Hyginus Ezeokobe
Name of Facility:	M & J Home Services
Facility Address:	28910 Birchwood Street Inkster, MI 48141
Facility Telephone #:	(734) 895-6096
Original Issuance Date:	07/12/2017
License Status:	REGULAR
Effective Date:	07/12/2022
Expiration Date:	07/11/2024
Capacity:	4

Program Type:	PHYSICALLY HANDICAPPED MENTALLY ILL
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II. ALLEGATION(S)

	Violation Established?
AFC staff refused to allow case worker from, Team Wellness Center, to meet with Resident A.	Yes

III. METHODOLOGY

04/25/2023	Special Investigation Intake 2023A0901026
04/25/2023	APS Referral Received
04/26/2023	Special Investigation Initiated - Telephone Licensee Designee, Hyginus Ezeokobe
04/26/2023	Referral - Recipient Rights
05/01/2023	Contact - Telephone call made Resident A's Guardian
05/01/2023	Contact - Telephone call made Team Wellness Center, Laurie Martin
05/03/2023	Contact - Telephone call made Team Wellness Center, Jacob Melton
06/09/2023	Exit Conference Licensee Designee, Hyginus Ezeokobe
06/09/2023	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

AFC staff refused to allow case worker from, Team Wellness Center, to meet with Resident A.

INVESTIGATION:

On 04/26/2023, I made a telephone call to the licensee designee, Hyginus Ezeokobe. He confirmed that someone from Team Wellness Center came to the home to meet with Resident A. He stated he was there at the time and is the person that answered the door. Mr. Hyginus stated he did not allow the worker in because Resident A speaks very little English. He explained that Resident A's brother is his guardian and usually translates for him. He also was not comfortable letting the worker see him because the guardian had indicated that he was transferring him to Lincoln Behavioral. He stated he explained these things to the worker and suggested he contact the guardian, but he was not aware of Resident A having a guardian. Mr. Hyginus further reported, Team Wellness Center later sent the police to the home to do a welfare check on Resident A.

On 05/01/2023, I made a telephone call to resident A's Guardian and left a voice message, but the call was not returned.

On 05/01/2023, I made a telephone call to Laurie Martin, supervisor from Team Wellness Center. She explained that Jacob Melton was the care coordinator that was denied access to Resident A. She said despite showing Mr. Hyginus, his work ID badge, he was still not allowed to see Resident A. Due to Mr. Hyginus' lack of cooperation, they had to send the police to the house to verify Resident A's wellbeing. Ms. Martin stated they were not aware of him having a guardian and could not find any record of it. She has since spoken with Mr. Hyginus and explained to him that regardless of whether or not Resident A has a guardian, they are his assigned agency and that he cannot deny them access to him. She also explained to him that even if the guardian wants to transfer Resident A to Lincoln Behavioral, that is a process that takes time and until then, they are still the servicing agency. Ms. Martin stated since her talk with Mr. Hyginus, they have not had anymore issues with him and he has been cooperating. Mr. Melton went back out to see Resident A on 04/28/2023 and he is doing well.

On 05/03/2023, I made a telephone call to Jacob Melton, care coordinator from Team Wellness Center. He explained that Resident A has been with his agency since 2020. He was recently discharged from the hospital and placed at the above facility. He needed to do a face-to-face visit with him to follow-up with his hospital discharge. When he went to the home, he had his ID and introduced himself as Resident A's care coordinator from Team Wellness Center but was not allowed in to see him. Mr. Hyginus insisted that he talk to Resident A's guardian but refused to give him the guardian's contact information or a copy of the guardianship papers.

Since this incident and everything was cleared up with his supervisor, has not had anymore problems with the facility.

On 06/09/2023, I conducted an exit conference with Mr. Hyginus. He disagreed with my investigative findings stating Team Wellness Center was not Resident A's assigned agency and that he did allow them to see him. I explained to him that although he eventually cooperated and allowed them to visit, initially he denied them access to Resident A, which he cannot do. I also explained to him that the issue regarding the guardian wanting another agency to service him, was a personal issue for the guardian to take up with Team Wellness Center himself. In the interim, they were still the assigned agency and should have been allowed access to him.

APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	<p>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</p> <p>(g) The right to associate and have private communications and consultations with his or her physician, attorney, or any other person of his or her choice.</p>
ANALYSIS:	Based on the information obtained during this investigation, Resident A was denied his right to have private communication with the care coordinator from his assigned Community Mental Health agency, Team Wellness Center. Mr. Welton reported being denied access to Resident A, and Mr. Hyginus admitted to not allowing him in the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remains unchanged.



06/09/2023

Regina Buchanan
Licensing Consultant

Date

Approved By:



06/13/2023

Ardra Hunter
Area Manager

Date