

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

June 9, 2023

Sabina Bett Betsab Services, LLC 6185 Scherr Road Berrien Springs, MI 49103

> RE: License #: AS110298360 Investigation #: 2023A0579029 Rosehill Home

Dear Ms. Bett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Cassandra Dunsomo

Cassandra Duursma, Licensing Consultant Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503 (269) 615-5050

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	48110209260
	AS110298360
Investigation #-	202240570020
Investigation #:	2023A0579029
	0.1/10/0000
Complaint Receipt Date:	04/12/2023
Investigation Initiation Date:	04/12/2023
Report Due Date:	06/11/2023
Licensee Name:	Betsab Services, LLC
Licensee Address:	6185 Scherr Road
	Berrien Springs, MI 49103
Licensee Telephone #:	(269) 470-0043
Administrator:	Sabina Bett
Licensee Designee:	Sabina Bett
Name of Facility:	Rosehill Home
Eacility Address	9905 Rosehill Road
Facility Address:	
	Berrien Springs, MI 49103
Feeility Telephone #	(200) 202 4495
Facility Telephone #:	(269) 262-4185
	40/47/0000
Original Issuance Date:	12/17/2008
License Status:	REGULAR
Effective Date:	07/05/2021
Expiration Date:	07/04/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED/ MENTALLY ILL/
	DEVELOPMENTALLY DISABLED/ ALZHEIMERS
	AGED
	PHYSICALLY HANDICAPPED/ MENTALLY ILL/ DEVELOPMENTALLY DISABLED/ ALZHEIMERS

II. ALLEGATION(S)

Violation Established?

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An employee of the licensee is on the Public Sex Offender	No
Registry.	

III. METHODOLOGY

04/12/2023	Special Investigation Intake 2023A0579029
04/12/2023	Special Investigation Initiated - Face to Face Resident A,B,C,D,E,F, Nanoro Niyonzima (Direct Care Worker), Sabina Bett (Licensee Designee)
05/01/2023	Contact- Telephone call made David Bett, LLC Worker
06/09/2023	Exit Conference Sabina Bett, Licensee Designee

ALLEGATION:

An employee of the licensee is on the Public Sex Offender Registry.

INVESTIGATION:

On 4/12/23, a Public Sex Offender Registry (PSOR) search was completed. Rosehill Home's address was listed as Mr. Bett's place of employment. Due to this, the allegations were entered into the Bureau Information Tracking System as a special investigation intake.

On 4/12/23, I reviewed the file for Rosehill Home. Special Investigation #2020A0579038, completed in July 2020, noted Mr. Bett was removed from the position of Licensee Designee at that time, due to his placement on PSOR. Ms. Bett was appointed Licensee Designee and Administrator. She was advised Mr. Bett may not provide direct care to residents. Ms. Bett agreed and reported Mr. Bett would be completing tasks outside of the home, such as yard maintenance, grocery shopping, and clerical work, including managing financial information for the Limited Liability Corporation (LLC) associated with this home, but he would not be interacting with residents moving forward.

On 4/12/23, I completed an unannounced on-site investigation. Contact was made with Residents A, B, C, D, E, F, direct care worker (DCW) Nanoro Niyonzima, and licensee designee Sabina Bett. Resident C was observed sleeping and would not awake for interviewing. Resident E was spoken to but could not respond appropriately to questions when asked.

Resident A was shown a picture of Mr. Bett. He denied knowing who the person in the picture was and reported he is not someone who works at this home. He denied any concerns for his care, this home, or the direct care workers in the home.

Resident B was shown a picture of Mr. David Bett. She stated the person in the photo is "David" and she knows that because "he cooks in the kitchen." She denied that he provides direct care for her or any resident. She stated there is always another direct care worker in the home when Mr. Bett is in the kitchen. She denied concerns for her care, this home, or the direct care workers in the home and reported she feels safe at this home.

Resident D was shown a picture of Mr. David Bett. He identified the person in the photo as, "David" and stated he knows "David" because "he works here." He stated Mr. Bett is "the boss." He stated Mr. Bett does not provide care for residents and is never in the home alone with residents. Resident A stated Mr. Bett "just tells other workers what to do." Resident D denied concerns for his care, the direct care workers in the home, or the home and reported he feels safe in this home.

Resident F was shown a picture of Mr. David Bett. She identified the person in the photo as, "David", and she stated, "he takes care of business." She stated he is "very, very nice." She stated Mr. Bett helps with "some" direct care but only if the direct care worker in the home is busy. I inquired what type of direct care Mr. Bett has provided and she reported she "believe[s] he might" toilet residents or help them

out of bed. She could not provide specific examples of times Mr. Bett provided direct care to other residents or which residents he assisted. She stated Mr. Bett has helped her out of bed one time. She stated Mr. Bett is never alone in the home, there is always someone else working. She denied any concerns for her care, this home, or direct care workers in the home who she reported are "accommodating." She reported she feels safe in this home although she reported she has not been at this home very long.

Mr. Niyonzima stated primarily he and Ms. Bett provide direct care to residents, with him working during the day and evening and Ms. Bett working overnight. He stated there is occasionally a third worker who assists named "Chippee." He initially denied knowing Mr. Bett when showed the photograph on PSOR. I questioned this and Mr. Niyonzima later confirmed the photo was of Mr. Bett. He denied that Mr. Bett comes to this home. He stated Mr. Bett is not allowed at this home. I inquired why multiple residents discussed Mr. Bett being in the home. He stated Mr. Bett does the grocery shopping for the home, but he does not come to the home. Mr. Niyonzima stated once Mr. Bett has finished grocery shopping, he meets Mr. Bett at a gas station to retrieve the groceries. He did not provide an explanation for why multiple residents reported Mr. Bett being in the home.

Ms. Bett arrived at the home while I was completing interviews. She stated since she became licensee designee, she has complied with her agreement that Mr. Bett would not provide direct care and does not interact with residents. She stated Mr. Bett does financial management for the LLC, occasional maintenance such as the yard, and he grocery shops. She stated previously, she would have Mr. Niyonzima meet Mr. Bett at a gas station up the street from the home to retrieve the groceries but due to struggles with hiring additional staffing, Mr. Niyonzima cannot always leave the home, so Mr. Bett has occasionally brought groceries to the home, without interacting with residents and leaving them on the staff side of the home near the kitchen. She stated she does not believe Mr. Bett enters the kitchen when bringing groceries but reported Mr. Bett did cook and was often in the kitchen when he was Licensee Designee. She stated she does not know why Resident F would say Mr. Bett provides direct care to residents. She stated Resident F recently moved in and due to her size and the size of her bed, it took four fire fighters to assist her with getting into the home. She stated Mr. Niyonzima and the fire department called her to come to the home to assist but she was unable to so Mr. Bett came to the home instead. She stated Mr. Bett was supervised by Mr. Niyonzima and the fire department and only provided guidance on how best to get Resident F into the home, he did not provide direct care. She states she understands that may have been a guestionable incident but due to poor weather and needing assistance with getting Resident A into the home, she did not have another choice and she felt it was appropriate since there were several fire fighters present in addition to Mr. Niyonzima. She stated both she and Mr. Bett understood the agreement made when she became Licensee Designee, and they take it very seriously because she does not want to lose this home's license. I inquired why this address was listed as Mr. Bett's place of employment. She reported this address is affiliated with the LLC and

conditions of Mr. Bett's parole are that he must have employment, so she has to list this address to prove Mr. Bett is employed at the LLC, although he is not providing direct care. I discussed concerns for this address being listed as Mr. Bett's employment and options for changing the LLC address or discussing these concerns with Mr. Bett's parole officer. Ms. Bett agreed to discuss these options with Mr. Bett.

On 4/17/23, I received a text message from Ms. Bett that reported she was struggling with changing the Resident Agent and address for the LLC. I provided contact information for other areas of Licensing and Regulatory Affairs that may be able to assist with making the necessary changes.

On 5/1/23, I completed a telephone interview with Mr. Bett. He stated he has not provided direct care to residents since Ms. Bett became licensee designee. He stated he and Ms. Bett understood the agreement they made during that investigation and take the requirements seriously. He stated he has, on occasion, brought groceries to the home when Mr. Niyonzima could not meet him at the das station down the street, but he only puts the groceries on the staff side of the home and does not interact with residents. He stated he tries to arrange with Mr. Nivonzima to meet at the gas station when he can. He stated he believes if residents reported he is in the kitchen of the home, they likely remember him from when he would cook when he was Licensee Designee. He stated most residents have been in the home since he was Licensee Designee, and they enjoyed his cooking. He denied providing direct care for Resident F or understanding of why she would say he provides direct care to residents. He confirmed Ms. Bett's account of him coming to the home to assist the fire department with placing Resident F in the home. He stated the fire department needed someone to assist with the layout of the home to best get Resident F into the home. He stated all he had to do was guide the fire department through the home, he did not assist Resident F. He stated he has addressed the concerns for this home being his employment address with his parole officer and Ms. Bett is working to change the address of the LLC.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	 (1) In addition to the restrictions prescribed in sections 13, 22, and 31, and except as otherwise provided in subsection (2), an adult foster care facility shall not employ or independently contract with an individual who regularly has direct access to or provides direct services to residents of the adult foster care facility if the individual satisfies 1 or more of the following:
	(b) Has been convicted of any of the following felonies, an attempt or conspiracy to commit any of those felonies, or any other state or federal crime that is

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	similar to the felonies described in this subdivision, other than a felony for a relevant crime described under 42 USC 1320a-7(a), unless 15 years have lapsed since the individual completed all of the terms and conditions of his or her sentencing, parole, and probation for that conviction before the date of application for employment or the date of the execution of the independent contract:
	(iv) A felony involving criminal sexual conduct.
	 (d) Has been convicted of any of the following misdemeanors, other than a misdemeanor for a relevant crime described under 42 USC 1320a-7(a), or a state or federal crime that is substantially similar to the misdemeanors described in this subdivision, within the 10 years immediately preceding the date of application for employment or the date of the execution of the independent contract: (iii) A misdemeanor involving criminal sexual conduct.
For Reference: MCL 400.734b	; definitions.
	(d) "Direct access" means access to a resident or resident's property, financial information, medical records, treatment information, or any other identifying information.
ANALYSIS:	David Bett is listed on the Michigan State Police Public Sex Offender Registry. Mr. Bett lists the address of the home, 9905 Rosehill Road, as his place of employment. The licensee designee stated that Mr. Bett performs financial management for the LLC, occasional maintenance such as the yard at the home, and grocery shops for the home. On at least one known verified occasion Mr. Betts was in the home and had direct access to residents and their belongings. Residents interviewed attested seeing Mr. Betts in the home. The licensee did not prohibit an excluded individual from access to residents, resident belongings, and personal information.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

On 6/9/23, I interviewed Ms. Bett by telephone. Ms. Bett stated that she did not complete a criminal background check on David Bett since he was not providing direct care to residents.

APPLICABLE RULE		
R 400.14204	Direct care staff; qualifications and training.	
	(2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006 but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.	
For Reference: MCL 400.734b	; definitions.	

	 (j) "Under the adult foster care facility's control" means an individual employed by or under independent contract with an adult foster care facility for whom the adult foster care facility does both of the following: (i) Determines whether the individual who has access to residents may provide care, treatment, or other similar support service functions to residents served by the adult foster care facility. (ii) Directs or oversees 1 or more of the following: (A) The policy or procedures the individual must follow in performing his or her duties. (B) The tasks performed by the individual. (C) The individual's work schedule. (D) The supervision or evaluation of the individual's work or job performance, including imposing discipline or granting performance awards. (E) The compensation the individual receives for performing his or her duties. (F) The conditions under which the individual performs his or her duties
ANALYSIS:	The licensee did not perform a criminal history background check as required by this statute prior to employment. In addition, the employee continues to work for the home.
CONCLUSION:	VIOLATION ESTABLISHED

On 6/9/23, I completed an exit conference with Ms. Bett. She expressed that she believed it was okay for Mr. Bett to complete financial paperwork, do yard maintenance, and grocery shop so long as he did not interact with residents. She expressed understanding of the interpretation of the statute referenced in this report and why Mr. Bett can no longer engage in those tasks. She expressed she understands she must comply with state statute and agreed Mr. Bett will no longer be affiliated with the home or the LLC in any capacity.

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend no change to the status of the license.

Caspandra Dausomo 6/9/23

Cassandra Duursma Licensing Consultant Date

Approved By: Russell Misiag 6/9/23

Russell B. Misiak Area Manager Date