



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 1, 2023

John Lewis
325 State Street
Harbor Beach, MI 48441

RE: License #: AL320297229
Investigation #: 2023A0871037
Karen's Place

Dear John Lewis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On May 30, 2023, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in blue ink that reads "Kathryn A. Huber".

Kathryn A. Huber, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(989) 293-3234

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL320297229
Investigation #:	2023A0871037
Complaint Receipt Date:	04/24/2023
Investigation Initiation Date:	04/27/2023
Report Due Date:	06/23/2023
Licensee Name:	John Lewis
Licensee Address:	325 State Street Harbor Beach, MI 48441
Licensee Telephone #:	(810) 767-6768
Administrator:	John Lewis
Licensee Designee:	N/A
Name of Facility:	Karen's Place
Facility Address:	325 State St. Harbor Beach, MI 48441
Facility Telephone #:	(989) 479-3465
Original Issuance Date:	10/23/2012
License Status:	REGULAR
Effective Date:	08/12/2022
Expiration Date:	08/11/2024
Capacity:	13
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Caregiver was not able to give any information of Resident A's health history or medication to complainant.	No
Additional Findings	Yes

III. METHODOLOGY

04/24/2023	Special Investigation Intake 2023A0871037
04/27/2023	Special Investigation Initiated - Telephone Telephone call to Complainant 1
05/02/2023	Inspection Completed On-site Interviewed Volunteer Carol Lovaas
05/05/2023	Inspection Completed On-site Interviewed Licensee John Lewis, Residents A-E
05/30/2023	Inspection Completed-BCAL Sub. Compliance
05/30/2023	Exit Conference Telephone exit conference with Licensee John Lewis
06/01/2023	Contact – Telephone call Telephone call to Licensee John Lewis and Volunteer Carol Lovaas
06/01/2023	APS Referral Through Central Intake to Huron County MDHHS

ALLEGATION:

Caregiver was not able to give any information of Resident A's health history or medication to complainant.

INVESTIGATION:

On April 27, 2023, I telephoned Complainant 1, and she said that Resident A had an appointment and she needed to know what meds he was on. Complainant 1 said she spoke with a staff at the facility, and she did not know what meds Resident A was on. Complainant 1 indicated she was able to retrieve the list of meds from a doctor that prescribed the meds on her computer.

On May 2, 2023, I conducted an onsite investigation and interviewed Volunteer Carol Lovaas. Ms. Lovaas stated, "John trains us" and that she does not pass any of the meds. Ms. Lovaas said she does not know anything about the meds and has nothing to do with the med book. Ms. Lovaas indicated she does not know anything about the residents' guardians either. Ms. Lovaas said she just volunteers at the facility and does not get compensated.

On May 5, 2023, I interviewed Residents A-D. Resident A said, "I love Carol" and that she cooks and does his meds. Resident A also said she is a very good cook. Resident B said Ms. Lovaas gives him his pills and cooks for them. Resident C said, "Carol gives me my meds" and cooks. Resident C stated that Licensee John Lewis also cooks for them. Resident D said Ms. Lovaas sometimes gives him his meds but it is mostly Mr. Lewis.

Residents A-D all appeared happy and clean. They appeared to be receiving adequate care in the facility.

I interviewed Licensee John Lewis. Licensee Lewis stated when Ms. Lovaas was called from the physician's office about Resident A, she called him immediately. He indicated he called the physician's office back about "4-5 times and no one answered." Licensee Lewis indicated Ms. Lovaas has worked for him in the past and has been trained. Licensee Lewis said Resident A moved in in September and that Ms. Lovaas does not know anything about Resident A. Licensee Lewis provided training for Ms. Lovaas, and she has been fully trained. Licensee Lewis said Ms. Lovaas does pass meds.

Licensee Lewis provided me copies of all of Ms. Lovaas' training and she has been fully trained to work in an adult care facility. Ms. Lovaas was fingerprinted on 03/09/2020.

On June 1, 2023, I telephoned Licensee John Lewis and he stated that when he trains staff and/or volunteers, he will introduce them to all of the residents. He stated Ms. Lovaas worked for him about 20 years and then left for about 1-1/2 years because of a medical reason. Licensee Lewis indicated he is having a hard time getting staff to work for him and that Ms. Lovaas is the only one who covers him when he has to leave the facility. I asked him why she would say she did not know anything about the residents and he said "she was probably scared somebody would be in trouble."

I interviewed Ms. Lovaas via telephone and she stated when Licensee Lewis trained her, he introduced her to the residents and gets them familiar with their needs. Ms. Lovaas stated when she was asked about Resident A's needs, she "didn't know what to do" and she has never come across this before. Ms. Lovaas said "I was thrown off when asked those questions" but she does know the residents' meds and their needs.

APPLICABLE RULE	
R 400.15204	Direct care staff; qualifications and training.
	<p>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:</p> <ul style="list-style-type: none"> (a) Reporting requirements. (b) First aid. (c) Cardiopulmonary resuscitation. (d) Personal care, supervision, and protection. (e) Resident rights. (f) Safety and fire prevention. (g) Prevention and containment of communicable diseases.
ANALYSIS:	Volunteer Carol Lovaas has been fully trained to work in an adult foster care facility. There is no evidence to confirm violation of this rule.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

Licensee Lewis provided me with a copy of Ms. Lovaas' TB test. Her last test was 03/06/2020.

APPLICABLE RULE	
R 400.15205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	(5) A licensee shall obtain written evidence, which shall be available for department review, that each direct care staff, other employees, and members of the household have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken as required by state law. Current testing shall be obtained before an individual's employment, assumption of duties, or occupancy in the home. The results of subsequent testing shall be verified every 3 years thereafter or more frequently if necessary.
ANALYSIS:	Volunteer Carol Lovaas did not have a tuberculin test within the past three years. I confirm violation of this rule.
CONCLUSION:	VIOLATION ESTABLISHED

On May 30, 2023, I conducted a telephone exit conference with Licensee John Lewis. I advised Licensee Lewis there would be a rule violation because of Ms. Lovaas' tuberculin test was not completed within the past three years.

IV. RECOMMENDATION

An acceptable correction action plan has been received. I recommend the status of this adult foster care large group home remain unchanged (capacity 1-13).

Kathryn A. Huber

06/01/2023

Kathryn A. Huber
Licensing Consultant

Date

Approved By:

Mary E. Holton

06/01/2023

Mary E. Holton
Area Manager

Date