



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 1, 2023

Kimberlee Waddell  
NRMI LLC  
17187 N. Laurel Park Dr., Suite 160  
Livonia, MI 48152

RE: License #: AS810412110  
Investigation #: 2023A0122024  
Crane Cove

Dear Ms. Waddell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink that reads "Vanita Bouldin". The signature is written in a cursive style with a small dot above the letter 'i' in "Vanita".

Vanita C. Bouldin, Licensing Consultant  
Bureau of Community and Health Systems  
22 Center Street  
Ypsilanti, MI 48198  
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS810412110
<b>Investigation #:</b>	2023A0122024
<b>Complaint Receipt Date:</b>	05/09/2023
<b>Investigation Initiation Date:</b>	05/10/2023
<b>Report Due Date:</b>	07/08/2023
<b>Licensee Name:</b>	NRMI LLC
<b>Licensee Address:</b>	160 17187 N. Laurel Park Dr. Livonia, MI 48152
<b>Licensee Telephone #:</b>	(734) 646-1603
<b>Administrator:</b>	Kimberlee Waddell
<b>Licensee Designee:</b>	Kimberlee Waddell
<b>Name of Facility:</b>	Crane Cove
<b>Facility Address:</b>	7171 Crane Ypsilanti, MI 48197
<b>Facility Telephone #:</b>	(734) 528-9320
<b>Original Issuance Date:</b>	06/01/2022
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	12/01/2022
<b>Expiration Date:</b>	11/30/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 05/07/2023. Staff member, Ellis Shropshire, took Resident A to a marijuana dispensary.	Yes

**III. METHODOLOGY**

05/09/2023	Special Investigation Intake 2023A0122024
05/10/2023	Special Investigation Initiated - On Site Completed interview with Resident A and Direct Care Staff, Hannah. Resident A file review.
05/11/2023	APS Referral
05/23/2023	Contact – Telephone call made. Ellis Shropshire, Staff Member. Unavailable. Unable to leave a message. Guardian A – Unavailable. Left voice message requesting a return phone call.
05/23/2023	Contact – Document sent. Email sent to Washtenaw County Sheriff Department, Requesting copy of report #23-6423. Report Received
05/26/2023	Contact – Telephone call made. Completed interview with Guardian A. Completed interviews with staff member, Erika Kellers, Jennifer Foskett, Mental Health Staff, and Cerete Duprat-Fabre, Nurse Practitioner.
06/01/2023	Exit Conference Discussed findings with Kimberlee, Waddell, Licensee Designee.

**ALLEGATION: On 05/07/2023. Staff member, Ellis Shropshire, took Resident A to a marijuana dispensary.**

**INVESTIGATION:** On 05/09/2023, Kim Waddell, Licensee Designee, reported the following: Staff member, Ellis Shropshire took Resident A to a marijuana dispensary. Mr. Shropshire and Resident A were observed at the dispensary by an off-duty staff member, Erika Kellars, who then contacted, Hannah Westbrooks, on-duty staff member to report what she observed. Ms. Westbrooks contacted the Pittsfield Police Department to report the incident. The police tracked them down in the facility driveway. Mr. Shropshire had a blood alcohol level twice the legal limit, was driving without a valid driver's license, and was arrested. Resident A had an open container of alcohol and was escorted into the adult foster care facility. NRM LLC's Mental Health representative was informed, and Resident A was medically assessed by their nursing staff.

On 05/10/2023, Resident A was interviewed. Per Resident A, he requested, staff member, Ellis Shropshire take him to the store on 05/07/2023, stating he meant Kroger or Meijer. Resident A stated Mr. Shropshire took him to a liquor store twice and to a marijuana dispensary. Resident A stated that once they arrived back to the facility representatives from Pittsfield Police Department arrived, arrested Mr. Shropshire, and escorted him back into the facility.

On 05/10/2023, I completed an interview with staff member, Hannah Westbrooks. Ms. Westbrooks confirmed that she worked with Ellis Shropshire on 05/07/2023 and they were the only staff members present during the shift of 4:00 p.m. – 12:00 a.m.

Per Ms. Westbrooks, Mr. Shropshire stated that he was going to take Resident A to the store. Ms. Westbrooks stated that she noticed that Mr. Shropshire and Resident A did not return in a timely manner. Ms. Westbrooks stated that as she was providing care to the other residents in the facility, she received a phone call from Erika Kellars reporting that Mr. Shropshire and Resident A had been seen at a marijuana dispensary. Ms. Westbrooks contacted the Pittsfield Police Department, made a report, and contacted Mr. Shropshire encouraging him to come back to the facility which he complied with. Ms. Westbrooks stated Mr. Shropshire was apprehended by the police once he returned to the facility.

On 05/26/2023, I completed an interview with Erika Kellers, staff member. Ms. Kellers reported the following: on 05/07/2023, while off-duty she observed the facility van while at a stop light and noticed Ellis Shropshire and Resident exiting the van getting ready to enter a marijuana dispensary. Ms. Kellers stated she was concerned as Mr. Shropshire had not been given clearance to operate the facility van. Ms. Kellers observed that both Mr. Shropshire and Resident A recognized her, she pulled over into the parking lot, and spoke to them.

Per Ms. Kellers, Mr. Shropshire asked if she was going to report this incident, to which she responded by stating that "this is not ok." Ms. Kellers stated she drove off

and contacted Jennifer Foskett, Mental Health Staff and Hannah Westbrooks, staff member.

On 05/26/2023, I completed an interview with Jennifer Foskett, Mental Health Staff. Ms. Foskett confirmed that she had been informed of the incident involving Resident A and Ellis Shropshire and that Mr. Shropshire had not been granted permission to use the facility van to transport residents. Per Ms. Foskett, the Pittsfield Police Department were contacted, and a report was made. Ms. Foskett went to the facility where she observed both return and Mr. Shropshire apprehended by the police.

On 05/26/2023, I completed an interview with Cereste Duprat-Fabre, Nurse Practitioner. Ms. Fabre confirmed that she was made aware that Resident A had ingested alcohol and possibly marijuana on 05/07/2023. Ms. Fabre stated she gave the direction to hold Resident A's evening medications due to his intake of alcohol. Per Ms. Fabre this was the only participation that she had with this incident involving Resident A.

On 05/26/2023, I completed an interview with Guardian A. Guardian A reported she had been informed about the incident involving Resident A and Ellis Shropshire on 05/07/2023. Guardian A stated she feels that staff members managed the incident appropriately and she has no concerns with the care Resident A has been receiving.

On 05/26/2023, I reviewed Pittsfield Police Department Case Report #230006423 dated 05/07/2023. The report documents the following: Officer Jennifer Miller responded to the report that a staff member took the company vehicle and resident on a shopping trip, had been gone for multiple hours, and unsure if staff member has a valid driver's license. While Officer Miller was receiving statement from Jennifer Foskett, Ellis Shropshire and Resident A returned to the facility property with the van. Mr. Shropshire failed sobriety tests and was apprehended. Resident A was returned back to the care of staff members without further incident.

On 05/26/2023, I completed an exit conference with Kim Waddell, Licensee Designee and discussed my findings with her. Ms. Waddell stated she agreed with my findings.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>

<b>ANALYSIS:</b>	<p>On 05/07/2023, Resident A and staff member, Ellis Shropshire were observed going into a marijuana dispensary by off duty staff member, Erika Kellers. Ms. Kellers reported what she observed to staff member Hanna Westbrooks.</p> <p>On 05/07/2023, Hanna Westbrooks contacted Pittsfield Police Department and made a report based upon information received from staff member Erika Kellers.</p> <p>On 05/07/2023, Officer Jennifer Miller, apprehended staff member, Ellis Shropshire for failing sobriety tests and Resident A was returned to the facility without further incident.</p> <p>Based upon my investigation, I find that Resident A's protection and safety were not attended to. On 05/07/2023, Staff member, Ellis Shropshire, took Resident A to a liquor store and marijuana dispensary. Mr. Shropshire transported Resident A while under the influence of alcohol placing Resident A at risk. Resident A also obtained alcohol as well.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt and approval of a corrective action plan I recommend no change to the status of the license.



Vanita C. Bouldin  
Licensing Consultant

Date: 06/01/2023

Approved By:



Ardra Hunter  
Area Manager

Date: 06/01/2023