

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

May 25, 2023

Delphine Higgins Tend2Care LLC 16766 Beech Daly Rd. Redford, MI 48240

> RE: Application #: AS820410926 Tend2Care I 16765 Beech Daly Rd. Redford, MI 48240

Dear Mrs. Higgins:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 3 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

& Stevens

LaKeitha Stevens, Licensing Consultant Bureau of Community and Health Systems Cadillac PI. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202 (313) 949-3055

enclosure

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS LICENSING STUDY REPORT

#### I. IDENTIFYING INFORMATION

License #:	AS820410926	
Applicant Name:	Tend2Care LLC	
Applicant Address:	16766 Beech Daly Rd. Redford, MI 48240	
Applicant Telephone #:	(131) 338-4692	
Administrator/Licensee Designee:	Delphine Higgins, Designee	
Name of Facility:	Tend2Care I	
Facility Address:	16765 Beech Daly Rd. Redford, MI 48240	
Facility Telephone #:	(313) 627-7949 11/17/2021	
Application Date:	11/17/2021	
Capacity:	3	
Program Type:	PHYSICALLY HANDICAPPED MENTALLY ILL AGED	

# II. METHODOLOGY

11/17/2021	Enrollment	
11/17/2021	Contact - Document Received 1326a & Med Clr	
11/18/2021	Application Incomplete Letter Sent Updated FPs, name needs to be different than active facility.	
11/18/2021	Contact - Telephone call made. Left VM for Delphine	
12/15/2021	Contact - Document Received 1326a,ri030	
01/25/2022	Application Incomplete Letter Sent	
05/26/2022	Comment Email sent regarding items missing from the received paperwork	
07/05/2022	Comment Additional paperwork received.	
08/18/2022	Application Complete/On-site Needed	
08/18/2022	Inspection Completed On-site	
08/18/2022	Inspection Completed-BCAL Sub. Compliance	
05/02/2023	Inspection Completed On-site	
05/02/2023	Inspection Completed-BCAL Full Compliance	

# III. DESCRIPTION OF FINDINGS & CONCLUSIONS

#### Α.

**Physical Description of Facility-** Tend2Care I is in the residential neighborhood of Redford, Michigan. The home is ranch style with three bedrooms, 1 full bathroom and a detached one car garage. The home has a basement.

The furnace and hot water heater are located in the basement with a 1-3/4 inch solid core door equipped with an automatic self-closing device and positive latching hardware located at top of stairs. The facility is equipped with interconnected, hardwire smoke detection system, with battery back up, which was installed by a licensed electrician and is fully operational.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	12.08 X 8.75	105	1
2	11.08 X 8.92	98	1
3	12.17 X 8.83	107	1

The living, dining, and sitting room areas measure a total of 199 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

Based on the above information, it is concluded that this facility can accommodate **three** (3) residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

This home is not wheelchair accessible.

## **B.** Program Description

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to **three** (3) male or female ambulatory adults whose diagnosis is developmentally disabled or mentally impaired, in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's social and behavioral developmental needs.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the

responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

#### C. Applicant and Administrator Qualifications

The applicant is Tend2Care, L.L.C., which is a "Domestic Limited Liability Company", was established in Michigan, on 09/04/2012. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Tend2Care, L.L.C. has submitted documentation appointing Delphine Higgins as Licensee Designee for this facility and Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for the licensee designee/administrator. The applicant licensee designee/administrator submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

The licensee designee/administrator have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The staffing pattern for the original license of this \_3\_\_-bed facility is adequate and includes a minimum of \_1\_ staff -to- 3\_\_ residents per shift. All staff shall be awake during sleeping hours.

The applicant acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff –to- resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have <u>regular</u>, <u>ongoing</u>, "direct access" to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website (<u>www.miltcpartnership.org</u>) and the related documents required to be maintained in each employees record to demonstrate compliance.

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received

medication training and have been determined competent by the licensee, can administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to maintain a current employee record on file in the home for the licensee, administrator, and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee's file.

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

The applicant acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, the applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

The applicant acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

## **D. Rule/Statutory Violations**

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

# IV. RECOMMENDATION

I recommend issuance of a temporary license to this adult foster care small/large group home (capacity 3)

3 Stevens Þ 05/10/2023

LaKeitha Stevens Licensing Consultant Date

Approved By:

05/25/2023

Ardra Hunter Area Manager Date