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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 11, 2023

Catherine Reese
Vibrant Life Senior Living, Superior Township, LLC
4488 Jackson Road Ste 2
Ann Arbor, MI 48103

RE: License #: AL810390975
Investigation #: 2023A0122023
Vibrant Life Senior Living, Superior #4

Dear Ms. Reese:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Vanita Bouldin".

Vanita C. Bouldin, Licensing Consultant
Bureau of Community and Health Systems
22 Center Street
Ypsilanti, MI 48198
(734) 395-4037

Enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AL810390975
Investigation #:	2023A0122023
Complaint Receipt Date:	04/27/2023
Investigation Initiation Date:	04/28/2023
Report Due Date:	06/26/2023
Licensee Name:	Vibrant Life Senior Living, Superior Township, LLC
Licensee Address:	4488 Jackson Road Ste 2 Ann Arbor, MI 48103
Licensee Telephone #:	(734) 819-7790
Administrator:	Catherine Reese
Licensee Designee:	Catherine Reese
Name of Facility:	Vibrant Life Senior Living, Superior #4
Facility Address:	8100 Geddes Road Ypsilanti, MI 48198
Facility Telephone #:	(734) 484-4740
Original Issuance Date:	01/17/2019
License Status:	REGULAR
Effective Date:	07/17/2021
Expiration Date:	07/16/2023
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
On 04/24/2023, Resident A had bruises on her upper, lower extremities, and swollen finger.	Yes

III. METHODOLOGY

04/27/2023	Special Investigation Intake 2023A0122023 APS Referral made.
04/28/2023	Special Investigation Initiated - Telephone Completed interview with Relative A. Completed interview with APS Worker, Samantha Smith.
04/28/2023	Contact - Telephone call made. Left voice message for Hospice Nurse A, Gentiva Hospice.
05/01/2023	Contact - Telephone call made. Completed interviews with Hospice Nurse A and Physician A.
05/01/2023	Inspection Completed On-site Completed Resident A file review. Interviewed Jen Delano, RN. Staff members, Staff 1, and Staff 2.
05/02/2023	Contact – Telephone call made. Staff 3 unavailable – left voice message requesting return phone call.
05/03/2023	Contact – Telephone call made. Staff 3. Completed interview with Staff 4.
05/04/2023	Exit Conference Discussed findings with Catherine Reese, Licensee Designee.

ALLEGATION: On 04/24/2023, Resident A had bruises on her upper, lower extremities, and swollen finger.

INVESTIGATION: On 04/28/2023, I completed an interview with Relative A. Relative A reported that Resident A was observed with bruising on her body, was medically assessed, and was found to have an unexplained broken finger. Relative A gave the following history on Resident A: she has advanced dementia, anxious, overweight, and bed bound. Per Relative A, Resident A has a history of bruising as she can be noncompliant when receiving care from direct care staff but as of late, he noticed an increase in the bruising on Resident A's body.

Relative A stated during 04/22/23 through 04/25/23 Resident A was monitored due to an increased amount of bruising. An injury was detected on Resident A's right hand, and it was determined that she had a fracture on her right finger. Relative A reported that Resident A receives care from Gentiva Hospice staff and direct care staff members from Vibrant Life Senior Living, Superior #4.

On 04/28/2023, I completed an interview with Samantha Smith, Adult Protective Services Worker. Ms. Smith stated she and Deputy Knop, Washtenaw County Sheriff Department, attempted to complete an interview with Resident A, however, due to her limited cognitive abilities she was unable to state what happened to her hand.

On 05/02/2023 and 05/03/2023, I attempted to contact Deputy Knop. However, the telephone number assigned to him is not in working order.

On 05/01/2023, I completed an interview with Hospice Nurse A. Hospice Nurse A reported that on 04/22/2023 she received a phone call from Jen Delano, Vibrant Life Senior Living Registered Nurse, stating that Resident A had bruising, lacerations on her right middle finger. Hospice Nurse A stated that representatives from the Gentiva Hospice staff observed Resident A hand on 04/22/23, contacted her physician, and began monitoring it. On 04/24/2023, Hospice Nurse A observed Resident A's right middle finger looked displaced, was not straight. She contacted Resident A's physician and Ms. Delano. Resident A was medically assessed and found to have a fracture on her right middle finger.

Hospice Nurse A reported that representatives from Gentiva Hospice Agency assist Resident A with pain management, bathing, dressing, and mobility. Per Hospice Nurse A, she has observed that Resident A fails her arms when direct care staff from Vibrant Life are trying to care for her. She has observed Vibrant Life staff try to protect Resident A from injury by placing pillows as a barrier from objects that she could hit her arms on, aides to assist in transferring her, and 2 staff members when providing care as much as possible. Hospice Nurse A stated she has no concerns with the care Vibrant Life Staff provide to Resident A, she described them as "loving."

On 05/01/2023, I completed an interview with Physician A, employed by Gentiva Hospice agency. He reported that he has never seen Resident A in person but provides care based upon what is reported to him from the nursing staff of the hospice agency. Physician A stated Resident A's injury was initially described as a hand that was bruised by her hitting it against the wall. The next day he received the report that her right finger was black and blue. He recommended an x-ray and Resident A was found to have a fracture on her right finger. Physician A gave the following opinion regarding Resident A's injury: Could have been self-induced if Resident A had enough power to hit her hand/finger against something or the injury could have been done by some other form of trauma.

On 05/01/2023, I observed Resident A laying comfortably in her bed. She displayed no signs of discomfort or distress. She was unable to complete an interview due to limited cognitive ability, she is diagnosed with late onset Alzheimer's disease.

On 05/01/2023, I completed an interview with Jen Delano, Registered Nurse of Vibrant Life Senior Living. Ms. Delano reported that she received text message from Staff 1, on 04/22/2023, showing bruising on Resident A. Per Ms. Delano, she contacted Gentiva Hospice requesting that a nurse come out and assess Resident A and Relative A was informed as well. Ms. Delano stated that Resident A was monitored during 04/22/23 through 04/24/2023. Based upon observations Resident A was sent out on 04/25/2023 per Physician A and found to have a fracture on her right hand/finger. Ms. Delano also stated that Adult Protective Services and Washtenaw County Sheriff Department had been informed of Resident A's injury.

Ms. Delano stated that Resident A has a history of bruising and can be combative when direct care staff provide care to her.

On 05/01/2023, I completed an interview with Staff 1. Staff 1 confirmed that she worked on 04/22/2023, arrived at 7:00 a.m., and began checking in on residents around 8:00 a.m. Staff 1 stated that she observed bruising and a skin tear on Resident A to which she took a picture and sent it to Jen Delano. Per Staff 1, she did not receive a report from the midnight staff of any injuries regarding Resident A. Staff 1 stated Resident A will fight other direct care staff by hitting or pinching as they are providing care to her.

On 05/01/2023, I completed an interview with Staff 2. Per Staff 2 she worked and provided care to Resident A on 04/21/2023. Staff 2 stated she did not observe any bruising on Resident A during her shift. According to Staff 2 she provided care without incident.

Resident A's Information form documents that she was admitted to Vibrant Life Senior Living, Superior #4 on 01/28/2020. She is diagnosed with depression, dementia, high blood pressure, and anxiety disorder. Her Health Care Appraisal dated 01/27/2023 states that she is diagnosed with late onset Alzheimer's disease

and bed bound. It was noted that skin – red buttocks, mouth – difficulty swallowing...extremities – contracted..." Resident A's Assessment plan dated 03/14/2022 documents she uses a wheelchair and hoys lift, requires total assistance with activities of daily living, and mobility.

I reviewed Resident A's Urine/Stool/Repositioning Sheet dated 04/18/2023 through 04/24/2023. The sheet documents that on 04/21/2023 staff members checked on Resident A every 2 hours and she was changed 2 times during the hours of 1:00 a.m. through 5:00 a.m.

Vibrant Life Senior Living Superior Township, LLC. Time Sheet dated 04/21/23 through 04/22/2023, documents that direct care staff members Jacklyne Jaryan, Denisha Williams, Tytianna Rhymes, Rianne Mays, Justin Walker, and Elnora Brown provided care to Resident A on those days.

On 05/03/2023, I completed an interview with Staff 3. Staff 3 confirmed that she provided care to Resident A on the above stated dates. Staff 3 stated during her shift she assisted Resident A with a diaper change. During her interaction she reported that Resident A was "very combative." Per Staff 3, as she was changing both Resident A's brief and bed sheets Resident A responded by digging into her skin. Staff 3 feels that Resident A's finger was injured as she was trying to reposition Resident A, move Resident A's hand, and prevent Resident A from digging into her skin. Staff 3 stated she changed Resident A independently and it was very difficult.

Staff 3 stated she reported the incident including Resident A's injury to Staff 4. Staff 3 stated after the incident Resident A complained about her finger hurting. On 05/02/2023 and 05/03/2023, I attempted to contact Staff 4 to complete a telephone interview. On 05/02/2023, Staff 4 was unavailable, so I left a voice message requesting a return phone call. On 05/03/2023, I received a recorded message stating that Staff 4's telephone number was in non-working order; therefore, I was unable to leave a message.

Resident A's Trident Care Imaging Report dated 04/25/2023 documents that an x-ray found "acute third proximal phalanx fracture."

On 05/04/2023, I completed an exit conference with Catherine Reese, Licensee Designee, informing her of my findings. Ms. Reese stated she agreed with my findings and would submit a corrective action plan to address the rule violation found.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be

	attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>On 04/25/2023, Resident A was found to have an “acute third proximal phalanx fracture.”</p> <p>On 05/03/2023, Staff 3 stated that she feels that Resident A’s finger was injured as she was changing Resident A’s brief. She reported that she changed Resident A independently and it was very difficult.</p> <p>On 05/01/2023 and 05/03/2023, the following individuals reported that Resident A is combative when providing personal care: Hospice Nurse A, Jen Delano, Staff 1, and Staff 3.</p> <p>Based upon my investigation I find that Resident A personal needs were not attended to. Staff 3 reported difficulty with changing Resident A’s diaper independently and Resident A suffered injury. Direct care staff reported that Resident A can be combative when attending to her personal needs therefore Resident A should have had at least two direct care staff always assisting with her personal needs.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt and approval of a corrective action plan I recommend no change in the status of the license.

Vanita C. Bouldin
Licensing Consultant

Date: 05/04/2023

Approved By:

Ardra Hunter
Area Manager

Date: 05/11/2023