

GRETCHEN WHITMER
GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

March 23, 2023

Delissa Payne Spectrum Community Services Suite 700 185 E. Main St Benton Harbor, MI 49022

RE: License #: AS410269176

Iris

3728 Iris Drive, SW

Grandville, MI 49418-1884

## Dear Mrs. Payne:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely, Outhous Mullin

Anthony Mullins, Licensing Consultant Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

**License #:** AS410269176

Licensee Name: Spectrum Community Services

Licensee Address: Suite 700

185 E. Main St

Benton Harbor, MI 49022

**Licensee Telephone #:** (734) 458-8729

Licensee/Licensee Designee: Delissa Payne

**Administrator:** Delissa Payne

Name of Facility: Iris

Facility Address: 3728 Iris Drive, SW

Grandville, MI 49418-1884

**Facility Telephone #:** (616) 538-4921

Original Issuance Date: 09/30/2004

Capacity: 6

Program Type: DEVELOPMENTALLY DISABLED

MENTALLY ILL

## **II. METHODS OF INSPECTION**

Date of On-site Inspection(s):	03/22/2023
Date of Bureau of Fire Services Inspection if app	licable: N/A
Date of Health Authority Inspection if applicable:	N/A
No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed Role:	3 2
<ul> <li>Medication pass / simulated pass observed? Yes ☐ No ☒ If no, explain. No medication pass scheduled during inspection.</li> <li>Medication(s) and medication record(s) reviewed? Yes ☒ No ☐ If no, explain.</li> </ul>	
<ul> <li>Resident funds and associated documents reviewed for at least one resident? Yes ∑ No ☐ If no, explain.</li> <li>Meal preparation / service observed? Yes ☐ No ∑ If no, explain. Not meal time during inspection.</li> <li>Fire drills reviewed? Yes ∑ No ☐ If no, explain.</li> </ul>	
Fire safety equipment and practices observe	d? Yes ⊠ No □ If no, explain.
<ul> <li>E-scores reviewed? (Special Certification Or If no, explain.</li> <li>Water temperatures checked? Yes ⊠ No [</li> </ul>	
<ul> <li>Incident report follow-up? Yes ☐ No ☒ If N/A</li> </ul>	no, explain.
<ul> <li>Corrective action plan compliance verified?</li> <li>N/A ⋈</li> </ul>	Yes ☐ CAP date/s and rule/s:
Number of excluded employees followed-up	? N/A ⊠
• Variances? Yes [ (please explain) No [	N/A 🖂

## **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

Resident A's health care appraisal needs to be updated as it was last signed on 2/18/22. Resident B and C did not have a health care appraisal on file.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.

Resident A's assessment plan was last signed on 1/13/22. Resident B's assessment plan was last signed on 3/6/21, and Resident C did not have a signed assessment plan on file.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(8) A copy of the signed resident care agreement shall be provided to the resident or the resident's designated representative. A copy of the resident care agreement shall be maintained in the resident's record.

Resident A, Resident B, and Resident C did not have a resident care agreement on file.

#### R 400.14310 Resident health care.

(3) A licensee shall record the weight of a resident upon admission and monthly thereafter. Weight records shall be kept on file for 2 years.

Resident A, Resident B, and Resident C did not have monthly weight records on file.

## R 400.14312 Resident medications.

- (4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:
- (a) Be trained in the proper handling and administration of medication.
- (b) Complete an individual medication log that contains all of the following information:
  - (i) The medication.
  - (ii) The dosage.
  - (iii) Label instructions for use.
  - (iv) Time to be administered.
- (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.
- (vi) A resident's refusal to accept prescribed medication or procedures.
- (c) Record the reason for each administration of medication that is prescribed on an as needed basis.
- (d) Initiate a review process to evaluate a resident's condition if a resident requires the repeated and prolonged use of a medication that is prescribed on an as needed basis. The review process shall include the resident's prescribing physician, the resident or his or her designated representative, and the responsible agency.
- (e) Not adjust or modify a resident's prescription medication without instructions from a physician or a pharmacist who has knowledge of the medical needs of the resident. A licensee shall record, in writing, any instructions regarding a resident's prescription medication.
- (f) Contact the appropriate health care professional if a medication error occurs or when a resident refuses prescribed

medication or procedures and follow and record the instructions given.

Resident A's MAR was not initialed on 3/14/23 for her 7:00 pm medications (Risperidone 1MG+, Clonidine 0.1MG+, Divalproex 500MG ER, and Prozosin HCL 2MG).

Resident B's MAR was not initialed on 3/13/23 and 3/14/23 for his 7:00 pm medications (Clonidine 0.2MG and Risperidone 3MG).

Resident C's MAR was not initialed on 3/13/23 and 3/14/23 for her 7:00 pm medication (Symbicort AER 80-4.5). Resident C was also given 2 days of her Varenicline Pak 0.5X1MG medication and this was not reflected on her MAR.

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Anthony Mullims
Date
Licensing Consultant