



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

April 25, 2023

Lauren Gowman  
Grand Pines Assisted Living Center  
1410 S. Ferry St.  
Grand Haven, MI 49417

RE: License #: AH700299440  
Grand Pines Assisted Living Center  
1410 S. Ferry St.  
Grand Haven, MI 49417

Dear Mrs. Gowman:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan and receipt of an approved BFS fire safety rating, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616) 356-0100.

Sincerely,  
Julie Viviano, Licensing Staff  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH700299440
<b>Licensee Name:</b>	Grand Pines Assisted Living LLC
<b>Licensee Address:</b>	950 Taylor Ave. Grand Haven, MI 49417
<b>Licensee Telephone #:</b>	(616) 846-4700
<b>Authorized Representative:</b>	Lauren Gowman
<b>Administrator/Licensee Designee:</b>	Amanda Moore
<b>Name of Facility:</b>	Grand Pines Assisted Living Center
<b>Facility Address:</b>	1410 S. Ferry St. Grand Haven, MI 49417
<b>Facility Telephone #:</b>	(616) 850-2150
<b>Original Issuance Date:</b>	07/08/2009
<b>Capacity:</b>	177
<b>Program Type:</b>	ALZHEIMERS AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 4/24/2023

Date of Bureau of Fire Services Inspection if applicable: BFS – C 3/8/2023

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 4/24/2023

No. of staff interviewed and/or observed 18

No. of residents interviewed and/or observed 43

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain. The home does not hold resident funds in trust.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: 10/17/2022 - 2022A1028057; 10/20/2022 - 2023A1028079; 1/30/23 - 2023A1028018 N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s: 10/17/2022 - 2022A1028057; 10/20/2022 - 2023A1028079; 1/30/23 - 2023A1028018
- Number of excluded employees followed up? 0 N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

<b>R 325.1976</b>	<b>Kitchen and dietary.</b>
	<b>(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.</b>
<b>ANALYSIS:</b>	On-site inspection revealed food items such as condiments and boxed cookies past the expiration date. Yogurt, condiments, crackers, cereal, peanut butter, baking items, coffee creamer, soy milk, ice cream etc. were found in the community kitchenette refrigerator(s), the memory care refrigerator, the employee lounge refrigerator, and community kitchenette cabinets. These items were not labeled with the appropriate open date and it could not be determined if the food items were safe for human consumption. An open date must be placed on all food items in the facility once opened.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1979</b>	<b>General maintenance and storage.</b>
	<b>(3) Hazardous and toxic materials shall be stored in a safe manner.</b>
<b>ANALYSIS:</b>	Industrial cleaning materials easily accessible to anyone were found unsecured in two cabinets in the memory care units and in the H hallway community spa room. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan and receipt of an approved BFS fire safety rating, renewal of the license is recommended.

*John Marino*

4/25/2023

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Date

Licensing Consultant