

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

April 4, 2023

Patricia Thomas Quest, Inc 36141 Schoolcraft Road Livonia, MI 48150-1216

RE: License #: AS820014530

Leroy AIS Home 25824 Leroy Taylor, MI 48180

Dear Mrs. Thomas:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (313) 456-0380.

Sincerely,

Denasha Walker, Licensing Consultant Bureau of Community and Health Systems Cadillac Pl. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202

(313) 300-9922

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License #: AS820014530

Licensee Name: Quest, Inc

Licensee Address: 36141 Schoolcraft Road

Livonia, MI 48150-1216

Licensee Telephone #: (734) 838-3400

Licensee/Licensee Designee: Patricia Thomas

Administrator: Renea Humphrey

Name of Facility: Leroy AIS Home

Facility Address: 25824 Leroy

Taylor, MI 48180

Facility Telephone #: (734) 942-9166

Original Issuance Date: 11/16/1992

Capacity: 6

Program Type: PHYSICALLY HANDICAPPED

DEVELOPMENTALLY DISABLED

II. METHODS OF INSPECTION

| Date of Bureau of Fire Services Inspection if applicable: Date of Environmental/Health Inspection if applicable: No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed and/or observed No. of others interviewed Role: Administrator Medication pass / simulated pass observed? Yes No If no, explain. A full worksheet inspection was completed. Medication(s) and medication record(s) reviewed? Yes No If no, explain. Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. Meal preparation / service observed? Yes No If no, explain. Fire drills reviewed? Yes No If no, explain. Fire safety equipment and practices observed? Yes No If no, explain. E-scores reviewed? (Special Certification Only) Yes No No N/A If no, explain. Water temperatures checked? Yes No If no, explain. Incident report follow-up? Yes No If no, explain. Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A Number of excluded employees followed-up? N/A NA | Date | e of On-site Inspection(s): | 04/04/20 | 023 |
|--|------|---|-----------|-----------------------|
| No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed 1 Role: Administrator • Medication pass / simulated pass observed? Yes ☐ No ☐ If no, explain. A full worksheet inspection was completed. • Medication(s) and medication record(s) reviewed? Yes ☐ No ☐ If no, explain. • Resident funds and associated documents reviewed for at least one resident? Yes ☐ No ☐ If no, explain. • Meal preparation / service observed? Yes ☐ No ☐ If no, explain. • Fire drills reviewed? Yes ☐ No ☐ If no, explain. • Fire safety equipment and practices observed? Yes ☐ No ☐ If no, explain. • E-scores reviewed? (Special Certification Only) Yes ☐ No ☐ N/A ☐ If no, explain. • Water temperatures checked? Yes ☐ No ☐ If no, explain. • Incident report follow-up? Yes ☐ No ☐ If no, explain. • Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ☐ Number of excluded employees followed-up? N/A ☐ | Date | e of Bureau of Fire Services Inspection if appl | icable: | |
| No. of others interviewed | Date | e of Environmental/Health Inspection if applica | able: | |
| A full worksheet inspection was completed. Medication(s) and medication record(s) reviewed? Yes ⋈ No ☐ If no, explain. Resident funds and associated documents reviewed for at least one resident? Yes ⋈ No ☐ If no, explain. Meal preparation / service observed? Yes ⋈ No ☐ If no, explain. Fire drills reviewed? Yes ⋈ No ☐ If no, explain. Fire safety equipment and practices observed? Yes ⋈ No ☐ If no, explain. E-scores reviewed? (Special Certification Only) Yes ⋈ No ☐ N/A ☐ If no, explain. Water temperatures checked? Yes ⋈ No ☐ If no, explain. Incident report follow-up? Yes ⋈ No ☐ If no, explain. Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ⋈ Number of excluded employees followed-up? N/A ⋈ | No. | of residents interviewed and/or observed | trator | 3 4 |
| Yes ⋈ No ☐ If no, explain. Meal preparation / service observed? Yes ⋈ No ☐ If no, explain. Fire drills reviewed? Yes ⋈ No ☐ If no, explain. Fire safety equipment and practices observed? Yes ⋈ No ☐ If no, explain. E-scores reviewed? (Special Certification Only) Yes ⋈ No ☐ N/A ☐ If no, explain. Water temperatures checked? Yes ⋈ No ☐ If no, explain. Incident report follow-up? Yes ⋈ No ☐ If no, explain. Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ⋈ Number of excluded employees followed-up? N/A ⋈ | | A full worksheet inspection was completed. | | |
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| E-scores reviewed? (Special Certification Only) Yes ⋈ No ⋈ N/A ⋈ If no, explain. Water temperatures checked? Yes ⋈ No ⋈ If no, explain. Incident report follow-up? Yes ⋈ No ⋈ If no, explain. Corrective action plan compliance verified? Yes ⋈ CAP date/s and rule/s: N/A ⋈ Number of excluded employees followed-up? N/A ⋈ | • | Fire drills reviewed? Yes ⊠ No ☐ If no, ex | xplain. | |
| If no, explain. Water temperatures checked? Yes ⋈ No ☐ If no, explain. Incident report follow-up? Yes ⋈ No ☐ If no, explain. Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ⋈ Number of excluded employees followed-up? N/A ⋈ | • | Fire safety equipment and practices observe | d? Yes | ⊠ No If no, explain. |
| Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s: N/A ☒ Number of excluded employees followed-up? N/A ☒ ☐ N/A ☒ | | If no, explain. | | |
| N/A ⊠ Number of excluded employees followed-up? N/A ⊠ | • | Incident report follow-up? Yes ⊠ No ☐ If | no, expla | iin. |
| · , · | | N/A 🖂 | | |
| | | Variances? Yes (please explain) No | | N/A 🔼 |

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

At the time of inspection, Residents A and B health care appraisals were not completed within the 90-day period before the resident's admission to the home.

- Resident A was admitted to the home on 07/26/2021 and his health care appraisal was dated 11/22/2021.
- Resident B was admitted to the home on 02/09/2022 and his health care appraisal was dated 08/16/2022.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.

At the time of inspection, Residents B's assessment plan was not completed at the time of admission to the home.

• Resident B was admitted to the home on 02/09/2022 and his assessment plan was dated 08/09/2022.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

- (6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following:
- (a) An agreement to provide care, supervision, and protection, and to assure transportation services to the resident as indicated in the resident's written assessment plan and health care appraisal.
- (b) A description of services to be provided and the fee for the service.
- (c) A description of additional costs in addition to the basic fee that is charged.
- (d) A description of the transportation services that are provided for the basic fee that is charged and the transportation services that are provided at an extra cost.
- (e) An agreement by the resident or the resident's designated representative or responsible agency to provide necessary intake information to the licensee, including health-related information at the time of admission.
- (f) An agreement by the resident or the resident's designated representative to provide a current health care appraisal as required by subrule (10) of this rule.
- (g) An agreement by the resident to follow the house rules that are provided to him or her.
- (h) An agreement by the licensee to respect and safeguard the resident's rights and to provide a written copy of these rights to the resident.
- (i) An agreement between the licensee and the resident or the resident's designated representative to follow the home's discharge policy and procedures.
- (j) A statement of the home's refund policy. The home's refund policy shall meet the requirements of R 400.14315.

- (k) A description of how a resident's funds and valuables will be handled and how the incidental needs of the resident will be met.
- (I) A statement by the licensee that the home is licensed by the department to provide foster care to adults.

At the time of inspection, Residents B's resident care agreement was not completed at the time of admission to the home.

• Resident B was admitted to the home on 02/09/2022 and his resident care agreement was dated 08/09/2022.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

| (Jul) | 04/04/2023 | |
|--|------------|------|
| Denasha Walker Licensing Consultant | | Date |