



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

April 7, 2023

Connie Clauson  
Baruch SLS, Inc.  
Suite 203  
3196 Kraft Avenue SE  
Grand Rapids, MI 49512

RE: License #: AL250381018  
Investigation #: 2023A0582032  
Living Joy AL

Dear Mrs. Clauson:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Derrick L. Britton".

Derrick Britton, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 284-9721

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL250381018
<b>Investigation #:</b>	2023A0582032
<b>Complaint Receipt Date:</b>	02/15/2023
<b>Investigation Initiation Date:</b>	02/17/2023
<b>Report Due Date:</b>	04/16/2023
<b>Licensee Name:</b>	Baruch SLS, Inc.
<b>Licensee Address:</b>	Suite 203 3196 Kraft Avenue SE Grand Rapids, MI 49512
<b>Licensee Telephone #:</b>	(616) 285-0573
<b>Administrator:</b>	Stacy Bohn
<b>Licensee Designee:</b>	Connie Clauson
<b>Name of Facility:</b>	Living Joy AL
<b>Facility Address:</b>	1525 Pierson Road Flushing, MI 48433
<b>Facility Telephone #:</b>	(810) 659-8507
<b>Original Issuance Date:</b>	05/19/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/19/2022
<b>Expiration Date:</b>	11/18/2024
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED ALZHEIMERS, AGED

## II. ALLEGATIONS

	<b>Violation Established?</b>
Resident A sat in a soiled pullup for a week, and sometimes wears double briefs. Resident A is not showered regularly and smells of urine.	No

## III. METHODOLOGY

02/15/2023	Special Investigation Intake 2023A0582032
02/15/2023	APS Referral Denied APS Referral
02/17/2023	Special Investigation Initiated - On Site
03/01/2023	Contact - Telephone call made With Stacy Bohn, Administrator
03/02/2023	Contact - Document Received Email from Stacy Bohn, Administrator
03/30/2023	Contact - Telephone call made With Debra Truckston, PACE Case Manager
03/30/2023	Contact - Telephone call made With DCW Tonja Smith
03/30/2023	Contact - Telephone call made With DCW Sabrina Drew
03/30/2023	Contact - Telephone call made With DCW Jessica Sweet
03/30/2023	Contact - Telephone call made With DCW Keyosha Hall
03/30/2023	Contact - Telephone call made With DCW Kayla Moore
04/05/2023	Contact - Telephone call made Attempted with Guardian A on 03/28, 04/04, and 04/05

04/05/2023	Exit Conference With Connie Clauson, Licensee Designee
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**ALLEGATION:**

**Resident A sat in a soiled pullup for a week, and sometimes wears double briefs. Resident A is not showered regularly and smells of urine.**

**INVESTIGATION:**

I received this denied APS referral on 02/15/2023. On 02/17/2023, I conducted an unannounced, onsite inspection at the facility. I observed Resident A, who was sitting in a living room area. Resident A was dressed appropriately and watching television. Resident A appeared to be receiving proper care and supervision and did not smell of urine. I interviewed Resident A, who stated that he goes to the bathroom on his own and does not need assistance from staff. Resident A stated that he does not need staff assistance to shower. Resident A stated that staff are “fine,” and he has no concerns about his care.

I interviewed Direct Care Worker Lisa Castillo. Ms. Castillo stated that Resident A can go to the bathroom on his own but requires assistance from staff to make sure he cleans himself appropriately. Ms. Castillo stated that Resident A is incontinent and wears pullups, so he must be checked regularly after going to the bathroom. Ms. Castillo stated denied observing that Resident A was ever double briefed. Ms. Castillo stated that Resident A is showered twice a week.

On 03/01/2023, I interviewed Stacy Bohn, Administrator. Ms. Bohn stated that Resident A was showering twice a week, but this has been changed to three times a week. Ms. Bohn stated that Resident A is fairly independent and knows how to go to the bathroom on his own, but does not clean himself well, so staff have to check him after toileting. Ms. Bohn stated that Resident A goes to PACE daily from 8 AM to 4 PM. Ms. Bohn stated that one day Relative A texted her at 2:45 PM with picture of Resident A’s dirty brief. Ms. Bohn stated that Resident A was at PACE during the time and had questions as to whether staff was assisting Resident A. Ms. Bohn stated that she met with Resident A’s social worker at PACE to discuss the concerns of Relative A. Ms. Bohn stated that Resident A has dementia and is going through a difficult stage where he does not want assistance from staff at times. Ms. Bohn stated that she has met with Guardian A, and they came to an understanding with the issues she addressed. Ms. Bohn stated that she would provide Resident A’s *Assessment Plan, Health Care Appraisal, Care Tracker*, and staff contacts.

On 03/02/2023, I reviewed Resident A’s *Assessment Plan* which documented that he requires one staff for assistance with toileting and bathing. I reviewed Resident A’s *Health Care Appraisal*, which documented that he has poor short-term memory,

uses a cane, incontinent, wears pullups, and has tremors in hands. I reviewed Resident A's Resident Care Tracker for February 2023, which documented regular bathing and toileting.

On 03/30/2023, I interviewed Debra Truckston, Case Manager from PACE. Ms. Truckston stated that Resident A attends PACE Day Center during the week. Ms. Truckston stated that she has not had any concerns about the personal care (double briefed, soiled brief, odor) of Resident A when he arrives at PACE from the facility. Ms. Truckston stated that recently Relative A had concerns about his care with cleanliness and toileting, and she talked with her staff at PACE about the concerns. Ms. Truckston stated that she spoke with Ms. Bohn from Relative A's facility as well as Relative A. Ms. Truckston stated that her staff had some miscommunication on their part regarding the level of assistance that Resident A required while at PACE. Ms. Truckston stated that PACE thought Resident A was more independent than they thought, as he can walk, toilet, eat and do things on his own. Ms. Truckston stated that staff at PACE learned that Resident A was not cleaning himself appropriately when going to the restroom. Ms. Truckston stated that issues have been addressed with Resident A's care while at PACE.

On 03/30/2023, I interviewed Direct Care Worker Tonja Smith. Ms. Smith stated that Resident A appears to be independent, but he requires staff assistance with toileting, showering, and dressing. Ms. Smith denied knowledge of Resident A sitting in a diaper for a week or being double briefed. Ms. Smith stated that Resident A receives at least two showers during the week.

On 03/30/2023, I interviewed Direct Care Worker Sabrina Drew. Ms. Drew stated that to her knowledge, Resident A has not been left in soiled briefs for an extended period. Ms. Drew stated that although Resident A is independent in many ways, her requires assistance from staff with toileting and showering. Ms. Drew stated that Resident A can be stubborn and refuse assistance from staff. Ms. Drew stated that Resident A does not like staff being in the bathroom with him to assist with checking his briefs. Ms. Drew stated that she ensures Resident A has a clean brief when assisting him with putting on his jeans when dressing or when he finishes toileting. Ms. Drew stated that if Resident A perceives that his clothes are not dirty, he does not want to put on new clothes. Ms. Drew stated that Resident A showers three times a week. Ms. Drew stated that Resident A goes to PACE daily, so she is not sure what his care is like there.

On 03/30/2023, I interviewed Direct Care Worker Jessica Sweet. Ms. Sweet stated that Resident A requires one staff to assist with changing his briefs and making sure he is cleaned up. Ms. Sweet stated that she works third shift, and she assists Resident A once or twice during the evening with ensuring he has a clean pullup. Ms. Sweet stated that she has not observed Resident A with two pullups but has observed him putting on his pajama pants over his jeans. Ms. Sweet stated that she has not had to shower Resident A during third shift but would if necessary.

On 03/30/2023, I interviewed Direct Care Worker Keyosha Hall. Ms. Hall stated that Resident A requires staff assistance with a few things, to include going to the bathroom and showering. Ms. Hall stated that Resident A can independently go to the bathroom and shower on his own, but staff must ensure that he has a clean pullup, and he puts his clothes on appropriately. Ms. Hall stated that Resident A showers at least twice a week and has not observed in in two pullups or a soiled pullup for an extended period.

On 03/30/2023, I interviewed Direct Care Worker Kayla Moore. Ms. Moore stated that although Resident A is more independent than other residents, he requires assistance with toileting, reminders about changing his briefs, and after he gets out of the shower. Ms. Moore stated that Resident A showers at least twice a week. Resident A stated that she has no knowledge of Resident A remaining in his brief for a week or wearing two briefs. Ms. Moore stated that it is possible that Resident A put on two briefs by himself. Ms. Moore stated that Resident A is checked every two hours.

I attempted to call Guardian A throughout the investigation, but was unable to reach her on 03/28/2023, 04/04/2023, and 04/05/2023.

<b>APPLICABLE RULE</b>	
<b>R 400.15303</b>	<b>Resident care; licensee responsibilities.</b>
	<b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b>
<b>ANALYSIS:</b>	Based on interviews and observation of Resident A, there is no evidence to suggest that Resident A is double briefed or left in a soiled pullup for a week. Interviews suggest that Resident A was not receiving appropriate care while at PACE Day Program. PACE Case Manager Debra Truckston and Ms. Bohn, Administrator confirmed the concerns of the allegation and addressed them with Guardian A.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.15314</b>	<b>Resident hygiene.</b>
	<b>(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.</b>

<b>ANALYSIS:</b>	Based on interviews and observation, there is no evidence to suggest that Resident A is not showered at least weekly. Interviews with staff reveal that Resident A is showered at least 2-3 times a week. Regular showers were documented on Resident A's Care Tracker.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 04/05/2023, I conducted an Exit Conference with Connie Clauson, Licensee Designee. I informed Ms. Clauson of the findings from the investigation.

**IV. RECOMMENDATION**

I recommend no change in the license status.



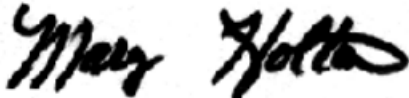
04/07/2023

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Derrick Britton  
Licensing Consultant

Date

Approved By:



04/07/2023

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Mary E. Holton  
Area Manager

Date