



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

March 28, 2023

Daniel Bogosian  
Moriah Incorporated  
3200 E Eisenhower  
Ann Arbor, MI 48108

RE: License #: AL810069928- Eisenhower Center North Hall  
Investigation #: 2023A0575022

Dear Mr. Bogosian:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant  
Bureau of Community and Health Systems  
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL810069928
<b>Investigation #:</b>	2023A0575022
<b>Complaint Receipt Date:</b>	03/20/2023
<b>Investigation Initiation Date:</b>	03/20/2023
<b>Report Due Date:</b>	04/19/2023
<b>Licensee Name:</b>	Moriah Incorporated
<b>Licensee Address:</b>	3200 E Eisenhower Ann Arbor, MI 48108
<b>Licensee Telephone #:</b>	(734) 677-0070
<b>Administrator:</b>	Daniel Bogosian, Designee
<b>Licensee Designee:</b>	Daniel Bogosian, Designee
<b>Name of Facility:</b>	Eisenhower Center North Hall
<b>Facility Address:</b>	3200 E Eisenhower Parkway Ann Arbor, MI 48108
<b>Facility Telephone #:</b>	(734) 677-0070
<b>Original Issuance Date:</b>	02/09/1996
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/15/2021
<b>Expiration Date:</b>	05/14/2023
<b>Capacity:</b>	15
<b>Program Type:</b>	PH; DD; MI; TBI

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Staff Deon Pitchford did not follow Resident B's 1:1 protocol.	Yes

## III. METHODOLOGY

03/20/2023	Special Investigation Intake-2023A0575022
03/20/2023	Special Investigation Initiated - Telephone
03/20/2023	Contact - Telephone calls made-staff Deon Pitchford
03/20/2023	APS Referral
03/20/2023	Referral - Recipient Rights
03/21/2023	Contact - Telephone call made- staff (a) Deon Pitchford; (b) Serena Barrett
03/22/2023	Contact - Telephone call made -Resident A and Resident B's guardians.
03/27/2023	Inspection Completed On-site- (a) Stephanie Harris-program coordinator; (b) observations of Residents A and B.
03/27/2023	Inspection Completed-BCAL Sub. Compliance
03/27/2023	Corrective Action Plan Requested and Due on 04/11/2023.
03/27/2023	Exit Conference with Dan Bogosian, licensee designee and Ann Pendley-Eisenhower Center-president.

## **ALLEGATION:**

**Staff Deon Pitchford did not follow Resident B's 1:1 protocol.**

## **INVESTIGATION:**

On 3/20/2023, APS and ORR referrals were made.

On 3/20/2023, I reviewed the APS intake which stated that while out on a car ride with Residents A and B, Resident A began to physically attack Resident B. Staff Deon Pitchford separated the two residents and Resident A then attacked staff Deon Pitchford. The APS intake stated that staff Deon Pitchford allegedly stated Resident B "had gotten his" and Resident B "knows not to do that to me again." The APS intake stated that Resident A had no scratches or bruises, and Resident B could not give any details. Since both residents are non-verbal, they could not provide any information about the incident.

On 3/21/2023, several attempts to contact staff Deon Pitchford by telephone were unsuccessful. Staff Serena Barrett was interviewed and stated she did not know what staff Deon Pitchford's comments meant and that she did not know staff Deon Pitchford had left the facility with the two residents.

On 3/22/2023, both Resident A and Resident B's guardians stated they were satisfied with the placement.

On 3/27/2023, Stephanie Harris, program coordinator stated staff Deon Pitchford did not follow Resident B's 1:1 protocol by allowing Resident A to get in the agency van and drive off without anyone knowing where they went. Resident B's 1:1 protocol means that the staff, Deon Pitchford, can only supervise the one resident. Therefore, Resident A should not have been allowed in the van.

On 3/27/2023, Resident A and B were observed, but they are non-verbal.

On 3/27/2023, Ann Pendley, Eisenhower president stated staff Deon Pitchford's employment was terminated because he failed to follow Resident B's 1:1 protocol.

On 3/27/2023, I conducted an exit conference with Dan Bogosian, licensee designee.

<b>APPLICABLE RULE</b>	
<b>R 400.15305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Since staff Deon Pitchford did not follow Resident B's 1:1 protocol, he did not attend to Resident A and B's protection and safety.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

Contingent upon the receipt of an acceptable plan of correction; no further licensing action is recommended.

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Jeffrey J. Bozsik  
Licensing Consultant

Date: 3/28/2023

Approved By:

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Ardra Hunter  
Area Manager

Date: 3/28/2023