



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 21, 2023

Stella Mier
3105 Rescue Rd
Bad Axe, MI 48413

RE: License #: AF320410468
Investigation #: 2023A0871020
Mindful Family AFC

Dear Ms. Mier:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,



Kathryn A. Huber, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(989) 293-3234

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF320410468
Investigation #:	2023A0871020
Complaint Receipt Date:	02/02/2023
Investigation Initiation Date:	02/02/2023
Report Due Date:	04/03/2023
Licensee Name:	Stella Mier
Licensee Address:	3105 Rescue Rd Bad Axe, MI 48413
Licensee Telephone #:	(810) 678-8422
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Mindful Family AFC
Facility Address:	3105 Rescue Rd Bad Axe, MI 48413
Facility Telephone #:	(616) 298-0487
Original Issuance Date:	07/27/2022
License Status:	REGULAR
Effective Date:	01/27/2023
Expiration Date:	01/26/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

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II. ALLEGATION(S)

	Violation Established?
Licensee Stella Mier was advised three times to take Resident A to the emergency room because he had an infection from his catheter. Licensee Mier never took him to the emergency room.	Yes
Additional findings	Yes

III. METHODOLOGY

02/02/2023	Special Investigation Intake 2023A0871020
02/02/2023	Special Investigation Initiated - Telephone Telephone call to Complainant 1
02/16/2023	Inspection Completed On-site Interviewed Licensee Stella Mier and Resident A
03/20/2023	Contact - Telephone call made Telephone call to Complainant 1
03/20/2023	Contact - Telephone call made Telephone call to Registered Nurse Julie Ann Koehn
03/20/2023	APS Referral Through Central Intake to Huron County MDHHS
03/20/2023	Contact - Telephone call made Telephone call to Guardian A1
03/20/2023	Exit Conference Exit Conference with Ms. Mier.
03/20/2023	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

Licensee Stella Mier was advised three times to take Resident A to the emergency room because he had an infection from his catheter. Licensee Mier never took him to the emergency room.

INVESTIGATION:

On February 2, 2023, I telephoned Complainant 1. Complainant 1 stated Licensee Stella Mier was told that Resident A “needs to go to the emergency room” because it looked like he had an infection. Resident A’s urine in his catheter was cloudy. Complainant 1 indicated Licensee Mier “ignored what I said” and did not take him to the emergency room. Complainant 1 indicated that the nurse from Huron Behavioral Health also told Licensee Mier to take Resident A to the hospital, but she never did. Complainant 1 said the nurse told Licensee Mier on January 30, 2023, that his urine was cloudy and looked infected and that he needed to go to the emergency room.

On February 16, 2023, I conducted an unannounced onsite investigation and interviewed Licensee Stella Mier. Licensee Mier indicated Resident A moved into her facility with the catheter, but she had no information about it. Licensee Mier said Guardian A1 advised her that Resident A should go to the doctor if there were any issues with Resident A’s catheter. Licensee Mier said Resident A’s Case Manager kept calling her and told her that she “really wanted me to take [Resident A] to the doctor.” Licensee Mier said she took Resident A to Huron Behavioral Health and the nurse there said she was “worried about his catheter” but then said she was “kind of concerned about his catheter.” Licensee Mier stated the nurse also said, “I’d like you to look into this.” About two weeks later, a nurse came out and took out the old catheter and put in a new one. Licensee Mier indicated there is no infection now and “everything is good now with the new catheter.” I asked Licensee Mier for the physician contacts, and she indicated she does not keep a log of physician contacts.

On February 16, 2023, I interviewed Resident A. Resident A stated he “did hear someone say that he should be taken to the emergency room” but he did not remember who it was. Resident A appeared clean and receiving adequate care.

On March 20, 2023, I telephoned Resident A’s Case Manager Tiffany Gugier. Ms. Gugier indicated Resident A’s Guardian A1 also told Licensee Stella Mier to take Resident A to the emergency room as well as Nurse Julie Ann from Huron Behavioral Health told Licensee Mier to take Resident A to the emergency room. Ms. Gugier indicated she told Licensee Mier “more than on one occasion.”

On March 20, 2023, I telephoned Registered Nurse Julianne Koehn from Huron Behavior Health. Nurse Koehn indicated Resident A was in the office on January 30, 2023, and she took his vitals and noticed that his urine “was cloudy, there was sediment in the tubing.” Nurse Koehn said the doctor was not available that day and she told Licensee Mier that Resident A needs to be seen by a doctor. Nurse Koehn

indicated it appeared that Resident A had an infection and needed to be treated by a doctor.

On March 20, 2023, I telephoned Guardian A1. Guardian A 1 said he told Licensee Mier that if there was any trouble with the catheter, he should be seen by a doctor and that was a standing order. Guardian A1 said the nurse at Huron Behavior Health called and told him that there was a problem with Resident A's catheter, and he needs to be seen by a medical doctor.

On March 20, 2023, I conducted a telephone exit conference with Licensee Stella Mier. I advised Licensee Mier Resident A should have been seen by a medical doctor immediately when she was told that Resident A had an infection. Ms. Mier was told this is a rule violation.

APPLICABLE RULE	
Rule 400.1407	Resident admission and discharge criteria; resident assessment plan; resident care agreement; house guidelines; fee schedule; physicians instructions; health care appraisal.
	(7) A licensee shall contact a resident's physician for instructions as to the care of the resident under the following conditions: (b) If the resident requires the care of a physician while living in the home
ANALYSIS:	Case Manager Tiffany Gugier and Registered Nurse Julianne Koehn both told Licensee Stella Mier to take Resident A to the emergency room for medical treatment. Licensee Mier admitted she did not take Resident A to the emergency room. I confirm violation of this rule.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On February 16, 2023, I conducted an unannounced onsite investigation and interviewed Licensee Stella Mier. I asked Licensee Mier for the physician contacts, and she indicated she does not keep a log of physician contacts.

APPLICABLE RULE	
Rule 400.1407	Resident admission and discharge criteria; resident assessment plan; resident care agreement; house guidelines; fee schedule; physicians instructions; health care appraisal.
	(8) A licensee shall record in the resident's record the physicians instructions for the care of the resident as required in subrule (7) of this rule.
ANALYSIS:	During the onsite there was no physician contact log for Resident A. Licensee Stella Mier told me she did not keep a log of physicians' contacts for the residents as required. I confirm violation of this rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable correction action plan, I recommend the status of this adult foster care family home remain unchanged (capacity 1-6).

Kathryn A. Huber

03/20/2023

Kathryn A. Huber
Licensing Consultant

Date

Approved By:

Mary E. Holton

03/21/2023

Mary E. Holton
Area Manager

Date