



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 16, 2023

Judith Schiavone
Schiavone Enterprises Ltd
1690 N Center
Saginaw, MI 48638

RE: License #: AM730009531
Investigation #: 2023A0576019
Schiavone AFC Home III

Dear Mrs. Schiavone:

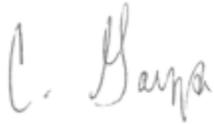
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM730009531
Investigation #:	2023A0576019
Complaint Receipt Date:	01/19/2023
Investigation Initiation Date:	01/19/2023
Report Due Date:	03/20/2023
Licensee Name:	Schiavone Enterprises Ltd
Licensee Address:	1690 N Center, Saginaw, MI 48638
Licensee Telephone #:	(989) 992-9400
Administrator:	Judith Schiavone
Licensee Designee:	Judith Schiavone
Name of Facility:	Schiavone AFC Home III
Facility Address:	1610 Gratiot, Saginaw, MI 48602
Facility Telephone #:	(989) 791-8031
Original Issuance Date:	08/17/1992
License Status:	REGULAR
Effective Date:	03/23/2022
Expiration Date:	03/22/2024
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Resident A reported that he did not receive his \$50 gift card. It is suspected that a staff member took it.	Yes

III. METHODOLOGY

01/19/2023	Special Investigation Intake 2023A0576019
01/19/2023	APS Referral
01/19/2023	Special Investigation Initiated - Letter Reviewed Incident Report (IR)
02/08/2023	Inspection Completed On-site Interviewed Staff, Todd McClain, and Resident A
02/08/2023	Contact - Telephone call made Interviewed Licensee Designee, Judy Schiavone
02/16/2023	Contact - Telephone call made Interviewed Staff, Mandy Budzinski
02/16/2023	Contact - Telephone call made Left message for Danita Rider to return call
02/17/2023	Contact - Telephone call made Unsuccessful phone call to Staff, Tamra Keating
02/23/2023	Contact - Telephone call made Left message for Danita Rider to return call
02/24/2023	Exit Conference Exit Conference conducted with Licensee Designee, Judy Schiavone
02/27/2023	Contact - Telephone call received Interviewed Danita Rider
03/09/2023	Contact - Face to face Saginaw Police Department

03/10/2023	Contact - Telephone call made Unsuccessful call to Detective Julian Guevara
03/15/2023	Contact - Face to face Saginaw Police Department
03/15/2023	Contact - Telephone call made Interviewed Detective Guevara

ALLEGATION:

Resident A reported that he did not receive his \$50 gift card. It is suspected that a staff member took it.

INVESTIGATION:

On January 19, 2023, I reviewed an Incident Report (IR) dated for January 18, 2023, and authored by Licensee Designee, Judy Schiavone. The IR documented that 3 residents, Residents A, B, and C, ok of the home received gift cards from their case manager in the amount of \$50.00 each. The residents did not receive the gift cards and it is possible Staff, Tamra Keating may have taken the cards. The IR documented that Ms. Keating abruptly quit her job on January 1, 2023.

On February 8, 2023, I completed an unannounced on-site inspection at Schiavone AFC Home III and interviewed Staff, Todd McClain, and Resident A. Mr. McClain reported he has worked at the home for 15 years. Mr. McCain reported he heard that resident gift cards were missing. The gift cards were from their case manager and Mr. McCain does not know what happened to the cards. After the gift cards were missing, Staff, Tamara Keating did not come back to work as she quit. Mr. McCain explained he also received a gift card from a relative of a resident of the home. Mr. McCain's gift card was locked in the office however it was stolen also. I requested to review resident funds and corresponding documents and Mr. McCain advised they are locked in the office, and he does not have access to office.

On February 8, 2023, I interviewed Resident A. Resident A reported he received a gift card from his case manager. Resident A did not get this gift card and he believed the card was stolen by Staff, Tamra Keating. Resident A told the Licensee Designee, Judy Schiavone about not receiving his gift card and her husband, Dave Schiavone gave him a gift card. Resident A bought tennis shoes with his gift card. Resident A reported he likes his home and has no concerns.

On February 8, 2023, I interviewed Licensee Designee, Judy Schiavone regarding the allegations. Mrs. Schiavone reported she does not know what happened to the resident gift cards they received from Saginaw County Community Mental Health Authority

(SCCMHA). Three residents received gift cards (SCCMHA) and they were missing from the office. Mrs. Schiavone is not certain the cards were stolen however she could not find the gift cards at the home. Mrs. Schiavone reimbursed the residents for the gift cards after not being able to locate them. According to Mrs. Schiavone, Home Manager, Tamra Keating is the only staff person who has keys to the office where the cards were locked. It is possible that Ms. Keating, or Staff, Mandy Budzinski took the cards however Ms. Keating has not responded to Mrs. Schiavone attempts to reach her and Ms. Budzinski denied taking the cards. Mrs. Schiavone cannot reach Ms. Keating via telephone as she does not have a working phone. Ms. Keating no longer works at the home as she abruptly quit employment in January 2023, shortly after the cards went missing. Staff, Mandy Budzinski was fired due to her job performance. Mrs. Schiavone reported the possible theft to the Saginaw Police Department and was advised there is not much they can do regarding the missing gift cards. Mrs. Schiavone was asked about resident funds and corresponding documents. Mrs. Schiavone advised that the book with resident funds documents was also missing from the home, and she does not know where these documents are.

On February 16, 2023, I interviewed Staff, Mandy Budzinski. Ms. Budzinski denied any knowledge of the allegations and stated she never handled resident funds. Ms. Budzinski explained that Staff, Tamra Keating managed resident funds. Ms. Budzinski was asked if she had any contact information for Ms. Keating and she stated Ms. Keating has blocked her number and on social media. Ms. Budzinski provided a phone number for Ms. Keating.

On February 16, 2023, and February 23, 2023, I left a message for Danita Rider, Resident A's Case Manager from Saginaw County Community Mental Health Authority (SCCMHA) to return my call. On February 27, 2023, I interviewed Ms. Rider who explained that Resident A was given a gift card for Christmas from SCCMHA, and she was asking what he purchased. Resident A had previously said he wanted to get himself tennis shoes and Resident A explained he did not get his shoes. Staff from Schiavone AFC III overheard the conversation and said the old manager, Tamra Keating took the card and that is why she is no longer employed at the home. The Licensee Designee, Judy Schiavone called Ms. Rider and explained she is not sure what happened to Resident A's gift card however Mrs. Schiavone will provide Resident A with a replacement card.

On February 17, 2023, I left a message for Tamra Keating to return call. A gentleman returned my call and advised that I had the incorrect phone number.

On March 9, 2023, I went to the Saginaw Police Department in attempts to obtain the police report regarding this matter. I was advised by the front desk staff that the police report number is 23-0318 and being investigated by Detective Guevara from the Michigan State Police. Contact information for Detective Guevara was provided. I was unable to obtain the report due to it being an open investigation.

On March 10, 2023, I attempted to call Detective Guevara at the phone number provided by the Saginaw Police Department. The number was a non-working number. On March 15, 2023, I returned to the Saginaw Police Department regarding the police report. I was advised the report continues to be unavailable. Another phone number was provided for Detective Guevara. I spoke with Detective Guevara who advised he is investigating this matter however he is early in the investigation. Detective Guevara advised he would send me his report the following day.

On March 16, 2023, I confirmed with Candace Coburn, State of Michigan Licensing Unit that Workforce Background Check (WBC) prints were completed for Staff, Tamra Keating, and Mandy Budzinski under Schiavone AFC, and both were eligible. Both show they are no longer employed.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	<p>It was alleged that Resident A was provided a gift card for Christmas however he did not receive the card. It is suspected that staff took Resident A's gift card. Upon completion of investigative interviews, there is a preponderance of evidence to conclude a rule violation.</p> <p>On January 19, 2023, I reviewed an incident report that documented 3 residents were provided gift cards for Christmas however the residents did not receive the gift cards. It was suspected that Staff, Tamra Keating stole the resident gift cards and she abruptly quit her job shortly after.</p> <p>Licensee Designee, Judy Schiavone reported she is not certain what happened to the resident gift cards however they were not found at the home. Mrs. Schiavone suspected the cards were taken by Ms. Keating however she was unable to interview Ms. Keating about the cards. Mrs. Schiavone replaced the gift cards and reported the incident to the police.</p>

	<p>Attempts to interview Staff, Tamra Keating were unsuccessful. Ms. Keating no longer works at the facility and the phone number provided for Ms. Keating was the wrong number.</p> <p>There is a preponderance of evidence to conclude staff took valuables from a resident of the home.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On February 8, 2023, I interviewed Licensee Designee, Judy Schiavone. Mrs. Schiavone was asked about resident funds and corresponding documents. Mrs. Schiavone advised that the book with resident funds documents was also missing from the home, and she does not know where these documents are.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.
ANALYSIS:	On February 8, 2023, I interviewed Licensee Designee, Judy Schiavone and requested resident funds forms. Mrs. Schiavone advised that the forms are missing from the home, and she does not know where these forms are.
CONCLUSION:	VIOLATION ESTABLISHED

On February 24, 2023, I conducted an Exit Conference with Licensee Designee, Judy Schiavone. I advised Mrs. Schiavone I would be requesting a corrective action with regard to the cited rule violations.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change to the license status is recommended.



3/16/2023

Christina Garza
Licensing Consultant

Date

Approved By:



3/16/2023

Mary E. Holton
Area Manager

Date