



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 9, 2023

Robert Norcross
Medilodge of Grand Rapids
2000 Leonard Street
Grand Rapids, MI 49505

RE: License #: AH410413805
Medilodge of Grand Rapids
2000 Leonard Street
Grand Rapids, MI 49505

Dear Mr. Norcross:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 241-1970

Sincerely,

A handwritten signature in blue ink that reads "Lauren Wohlfert".

Lauren Wohlfert, Licensing Staff
Bureau of Community and Health Systems
350 Ottawa NW Unit 13, 7th Floor
Grand Rapids, MI 49503
(616) 260-7781
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

| | |
|-----------------------------------|---|
| License #: | AH410413805 |
| Licensee Name: | Grand Rapids Opco, LLC |
| Licensee Address: | 2000 Leonard St. NE Grand Rapids, MI 49505 |
| Licensee Telephone #: | (618) 458-1133 |
| Authorized Representative: | Robert Norcross |
| Administrator: | Samantha Rorie |
| Name of Facility: | Medilodge of Grand Rapids |
| Facility Address: | 2000 Leonard Street Grand Rapids, MI 49505 |
| Facility Telephone #: | (616) 458-1133 |
| Original Issuance Date: | 09/01/2022 |
| Capacity: | 103 |
| Program Type: | AGED ALZHEIMERS |

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/09/2023

Date of Bureau of Fire Services Inspection if applicable: 08/24/2022

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 03/09/2023

No. of staff interviewed and/or observed 19

No. of residents interviewed and/or observed 38

No. of others interviewed 0 Role No visitors at time of inspection

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Bureau of Fire Services reviews fire drills, disaster plans reviewed with staff
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
Special Investigation Report (SIR) 2023A1028016 dated 1/9/23
- Number of excluded employees followed up? N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

| | |
|--------------------|---|
| R 325.1976 | Kitchen and dietary. |
| | (5) The kitchen and dietary area, as well as all food being stored, prepared, served, or transported, shall be protected against potential contamination from dust, flies, insects, vermin, overhead sewer lines, and other sources. |
| ANALYSIS: | Inspection of a reach-in refrigerator in the main kitchen revealed there were several salads on a tray uncovered and unprotected against potential contamination. |
| CONCLUSION: | VIOLATION ESTABLISHED |

| | |
|--------------------|--|
| R 325.1976 | Kitchen and dietary. |
| | (8) A reliable thermometer shall be provided for each refrigerator and freezer. |
| ANALYSIS: | Inspection of several mini refrigerators and freezers in resident rooms revealed many did not contain thermometers to ensure items were stored at the required temperatures. |
| CONCLUSION: | VIOLATION ESTABLISHED |

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, issuance of a regular license is recommended.

Lauren Wohlfart

03/09/2023

Licensing Consultant

Date