



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 22, 2023

Ethan Saile and Danielle LaHaie
7111 Dewyre Rd.
Hawks, MI 49473

RE: License #: AF710409695
Investigation #: 2023A0360017
Windy Hill AFC

Dear Ethan Saile and Danielle LaHaie:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF710409695
Investigation #:	2023A0360017
Complaint Receipt Date:	01/27/2023
Investigation Initiation Date:	01/30/2023
Report Due Date:	02/26/2023
Licensee Name:	Ethan Saile and Danielle LaHaie
Licensee Address:	7111 Dewyre Rd. Hawks, MI 49473
Licensee Telephone #:	(989) 884-4461
Administrator:	Ethan Saile
Licensee Designee:	N/A
Name of Facility:	Windy Hill AFC
Facility Address:	7111 Dewyre Rd. Hawks, MI 49473
Facility Telephone #:	(989) 884-4461
Original Issuance Date:	09/20/2021
License Status:	REGULAR
Effective Date:	03/20/2022
Expiration Date:	03/19/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Licensees are playing loud music at night upsetting the residents.	No
The home is often kept cold.	No

III. METHODOLOGY

01/27/2023	Special Investigation Intake 2023A0360017
01/27/2023	APS Referral
01/30/2023	Special Investigation Initiated - Telephone complaint source
01/31/2023	Inspection Completed On-site Ethan Saile, Donna French, Resident A, B, C, and D. Alison Saile
02/22/2023	Exit Conference With Ethan Saile

ALLEGATION: Licensees are playing loud music at night upsetting the residents.

INVESTIGATION: On 1/27/2023 I was assigned a complaint from the LARA online complaint system.

On 1/31/2023 I conducted an unannounced onsite inspection at the facility. The licensee Ethan Saile stated he does not play loud music at night that upsets the residents. He stated sometimes the TV volume is loud because some of the residents are hard of hearing, but they turn the volume down at night when all the residents go to bed.

While at the facility on 1/31/2023 I interviewed Residents A, B and C privately in their bedroom. All three residents denied that there is loud music played keeping them up at night. I then attempted an interview with Resident D however he is non-verbal and was unable to be interviewed. I then interviewed the responsible person, Donna French. Ms. French stated she is only at the home during the day but there is never any loud music playing and none of the residents have complained to her about being kept up at night. I then interviewed the household member Alison Saile. Ms. Saile stated the TV is loud sometimes, but she has never heard it loud at night or heard any of the residents complaining about loud music.

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibility.
	<p>(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights:</p> <p>(o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.</p>
ANALYSIS:	<p>The complaint alleged the licensees are playing loud music at night upsetting the residents.</p> <p>Three residents denied that loud music is being played at night. Licensee Ethan Saile, Responsible Person Donna French and household member Alison Saile all denied that loud music is being played at night.</p> <p>There is not a preponderance of evidence that the residents were not treated with consideration and respect by having loud music playing at night.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The home is often kept cold.

INVESTIGATION: On 1/31/2023 I conducted an unannounced onsite inspection at the facility. The licensee Ethan Saile stated they use an outdoor wood boiler system with propane backup. He stated the home is always kept warm and the thermostat is never turned down below 70 degrees Fahrenheit. I observed the thermostat in the dining room near the resident bedrooms reading that the internal temperature was 70 degrees Fahrenheit.

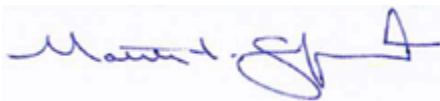
While at the facility on 1/31/2023 I interviewed Residents A, B and C privately in their bedroom. All three residents stated the home is never cold and is always kept at a comfortable temperature. I then attempted an interview with Resident D however he is non-verbal and was unable to be interviewed. I then interviewed the responsible person, Donna French. Ms. French stated the thermostat is always kept at 70 degrees and she has never experienced the home to be cold. I then interviewed the household member Alison Saile. Ms. Saile stated the home is always kept at a comfortable temperature and is never cold.

APPLICABLE RULE	
R 400.1429	Room temperature.
	All occupied rooms of a home shall be heated at a temperature not less than 68 degrees Fahrenheit.
ANALYSIS:	<p>The complaint alleged the home is always kept cold.</p> <p>During an unannounced onsite inspection on 1/31/2023 I observed the thermostat in the living room near the resident bedrooms was set at 70 degrees Fahrenheit.</p> <p>The licensee Ethan Saile, Resident's A, B, C, responsible person Donna French and household member Alison Saile all stated the home is kept warm at a comfortable temperature and is never kept cold.</p> <p>There is not a preponderance of evidence that the home is heated to temperature of less than 68 degrees Fahrenheit.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 02/22/2023 I conducted an exit conference with licensee Ethan Saile. Mr. Saile concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.



02/22/2023

Matthew Soderquist
Licensing Consultant

Date

Approved By:



02/22/2023

Jerry Hendrick
Area Manager

Date