



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 18, 2023

Vashu Patel  
Hudson's Country Manor, Inc.  
9842 Oakland Dr.  
Portage, MI 49024

RE: License #: AL390292582  
Investigation #: 2023A1024006  
Hudson's Country Manor, Inc.

Dear Ms. Patel:

Attached is the Special Investigation Report for the above referenced facility. Due to the quality of care violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink that reads "Ondrea Johnson". The signature is written in a cursive style with a large initial "O".

Ondrea Johnson, Licensing Consultant  
Bureau of Community and Health Systems  
427 East Alcott  
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

|                                       |  |
|---------------------------------------|--|
| <b>License #:</b>                     | AL390292582                              |
| <b>Investigation #:</b>               | 2023A1024006                             |
| <b>Complaint Receipt Date:</b>        | 11/21/2022                               |
| <b>Investigation Initiation Date:</b> | 11/21/2022                               |
| <b>Report Due Date:</b>               | 01/20/2023                               |
| <b>Licensee Name:</b>                 | Hudson's Country Manor, Inc.             |
| <b>Licensee Address:</b>              | 9842 Oakland Dr.<br>Portage, MI 49024    |
| <b>Licensee Telephone #:</b>          | (269) 323-9752                           |
| <b>Administrator:</b>                 | Vashu Patel                              |
| <b>Licensee Designee:</b>             | Vashu Patel                              |
| <b>Name of Facility:</b>              | Hudson's Country Manor, Inc.             |
| <b>Facility Address:</b>              | 9842 Oakland Dr.<br>Portage, MI 49024    |
| <b>Facility Telephone #:</b>          | (269) 323-9752                           |
| <b>Original Issuance Date:</b>        | 08/29/2008                               |
| <b>License Status:</b>                | REGULAR                                  |
| <b>Effective Date:</b>                | 12/01/2021                               |
| <b>Expiration Date:</b>               | 11/30/2023                               |
| <b>Capacity:</b>                      | 20                                       |
| <b>Program Type:</b>                  | DEVELOPMENTALLY DISABLED<br>MENTALLY ILL |

## II. ALLEGATION(S)

|   | <b>Violation<br/>Established?</b> |
|---|-----------------------------------|
| Direct care staff members took money from at least two residents in the home. | Yes                               |
| Additional Findings   | Yes                               |

## III. METHODOLOGY

|            |   |
|------------|---|
| 11/21/2022 | Special Investigation Intake 2023A1024006   |
| 11/21/2022 | Special Investigation Initiated – Telephone call with Lisa Smith from Recipient Rights                |
| 11/21/2022 | Contact - Document Received-email correspondence between licensee designee Vashu Patel and Lisa Smith |
| 11/29/2022 | Inspection Completed On-site with licensee designee Vashu Patel and home manager Ch'loe Whitley       |
| 11/29/2022 | APS Referral-regarding Residents A, B, and C  |
| 11/29/2022 | Contact - Document Received-Resident A's <i>Client Spreadsheet</i>                                    |
| 12/07/2022 | Contact - Telephone call made with Lisa Smith regarding Resident D                                    |
| 12/07/2022 | Contact-Telephone call made to owner Kavita Amin  |
| 12/07/2022 | APS Referral-regarding Resident D   |
| 12/07/2022 | Contact - Telephone call made with Lisa Smith regarding Resident D                                    |
| 12/07/2022 | Contact - Telephone call made with licensee designee Vashu Patel                                      |
| 12/07/2022 | Contact-Telephone call made with home manager Ch'loe Whitley  |
| 12/10/2022 | Contact - Face to Face with representative payee Teonna Johnson, Integrity Payee Services             |
| 12/19/2022 | Contact - Telephone call made with licensee designee Vashu Patel via Google Duo                       |

|            |  |
|------------|--|
|            |  |
| 12/19/2022 | Contact - Document Received<br>Resident Funds II for Residents A, B, C, D, E |
| 01/11/2023 | Contact-Telephone called made with Resident D                                |
| 01/11/2023 | Exit Conference with LD Vashu Patel  |

**ALLEGATION:**

**Direct care staff members took money from at least two residents in the home.**

**INVESTIGATION:**

On 11/21/2022, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged direct care staff members took or possibly stole money from at least two residents in the home.

On 11/21/2022, I conducted an interview with Lisa Smith from the Office of Recipient Rights who stated she spoke with licensee designee Vashu Patel and was advised money belonging to at least three residents had been stolen by former direct care staff members. Ms. Smith stated the money stolen was the residents' personal spending money which had been kept in a safe in the staff office and was only accessible to specific direct care staff members and administrative staff. Ms. Smith further stated police reports had been filed with the Portage Police Department.

On 11/21/2022, I reviewed email correspondence sent from licensee designee Vashu Patel to ORR Officer Lisa Smith. According to this email, Ms. Patel stated Resident A receives a significant amount of money each week that is kept in the facility safe per his resident care agreement. The email stated the homeowners (referring to the corporate partners), the house manager, and assistant house manager Alexis Gordon all have knowledge of where the key is located for the safe to give these individuals access to the safe. The email also stated when administration and direct care staff initially discovered funds missing from the safe, the office door lock was immediately changed and the location of the key to the safe was moved to a different location but still giving access to the same individuals, the homeowners/corporate partners, the home manager and assistant house manager. The email stated, money came up missing a second time along with money missing from two other residents, therefore Ms. Patel filed a police report and at the following staff meeting informed all direct care staff members of the events and gave notice that a polygraph test will be performed for all staff members by law enforcement. The email stated after this announcement was made, direct care staff members Ms. Gordon asked if she could leave the meeting because she did not feel well and the following day, she terminated her employment. The email stated an additional staff member was also informed of the polygraph test and this staff member also immediately terminated her employment during the middle of her shift. Ms. Patel

stated the home was later informed that prior to Ms. Gordon terminating her employment, she gave another staff member \$1000 because this staff member was having money issues and told this staff member that she did not need to repay her for the money. Ms. Patel stated this information was provided to the Portage Police Department and there is an open investigation regarding this matter. Ms. Patel stated they now have a fingerprint safe where all funds are kept and only accessible to Vashu Patel, Asha Patel, and Kavita Amin who are the corporate owners of Hudson's Country Manor, Inc.

On 11/29/2022, I conducted an onsite investigation at the facility and interviewed licensee designee Vashu Patel and home manager Ch'loe Whitley. Ms. Patel stated she became licensee designee in June 2022 and since that time has found resident funds missing on three separate occasions. Ms. Patel stated she initially discovered Resident A was missing \$1500 in October 2022 and another \$1000 was discovered missing from Resident A on 10/27/2022. Ms. Patel stated the third incident of missing money was discovered on or about 10/29/2022. During this third incident, Ms. Patel stated Resident A was missing \$200, Resident B was missing \$80, and Resident C was missing \$180. Ms. Patel stated the missing funds were residents' personal funds kept in the facility safe located in the direct care staff member office. Ms. Patel stated only the corporate owners and direct care staff members, whose roles are home manager and assistant home manager, had access to the safe at the time the residents' funds went missing. Ms. Patel stated in June 2022 when she became licensee designee, she originally counted each resident's personal spending funds, and each resident had a zero balance. Ms. Patel also stated there were no *Resident Funds Part II* forms used for any residents to keep track of resident transactions or to explain the zero balance therefore she created *Resident Funds Part II* forms at that time to track future expenses. Ms. Patel stated she did not file a police report until the second incident of missing resident funds and stated there is currently an open investigation for all three incidents. Ms. Patel stated the Portage Police Report numbers are 22-31513 and 22-34962. Ms. Patel stated she believes former direct care staff members stole money from these three residents due to how they abruptly terminated their employment once all direct care staff members were notified law enforcement would be conducting polygraph testing on all employees regarding the missing resident funds.

Ms. Whitley stated she oversees all resident funds that the home is responsible for. Ms. Whitley stated direct care staff members and administration started tracking all resident funds in September 2022 and discovered resident funds missing in the beginning of October 2022. Ms. Whitley stated since Resident A receives a large amount of money weekly, the home decided to purchase two safes for Resident A which included \$200 a month of personal funds to be kept in one safe and \$700 a week of funds kept in the second safe. Ms. Whitley stated when she initially counted Resident A's money in September 2022, he had a little over \$4,000 in one safe. Ms. Whitley stated she has shopped for Resident A twice and he would usually only purchase small things such as cigarettes or other inexpensive miscellaneous items. Ms. Whitley stated she believed resident funds were stolen by the previous assistant home manger Alexis Gordon who abruptly terminated her employment as she was the only other person besides the

licensee designee and other corporate partners who had access to Resident A's safes. Ms. Whitley stated she asked Ms. Gordon about the missing money but Ms. Gordon denied touching the safe. Ms. Whitley stated by her calculations Resident A should have had \$3500 in the safe during the first incident however only had a little under \$2000 in the safe. Ms. Whitley stated when she counted Resident A's funds on 10/27/2022, Resident A should have had a little over \$2000 however the safe only contained a little under \$1000. Ms. Whitley stated during the 3<sup>rd</sup> incident she discovered that Resident A was missing money from his other safe that was supposed to have \$200 however did not have any money in it. In addition, Ms. Patel discovered that Resident B was missing \$80 and Resident C was missing \$180.

On 11/29/2022, I made a referral to Adult Protective Services (APS) to report the missing resident funds for all three residents and potential financial exploitation.

On 11/29/2022, I reviewed the facility's *Client Spreadsheet* for Resident A. According to this spreadsheet Resident A received \$3500 on 9/7/2022, \$350 on 9/8/2022, \$700 on 9/11/2022 and \$700 on 9/25/2022 totally \$5250. Between 9/9/2022 and 9/12/2022, Resident A spent \$848.44 leaving a balance of \$4401.56. On 10/27/2022, Resident A received \$700 totally \$5101.56 but the *Client Spreadsheet* documented that as of 10/31/2022 the balance was \$857.47. Resident A's *Client Spreadsheet* documented missing difference to be \$4250.07 however it is \$4253.12. ( $\$5101.56 - \$848.44 = \$4253.12$ ). This spreadsheet showed purchases totally \$848.44 from Dunkin Donuts, Walmart, Pridemart, Taco Bell, Sam's Club and Homefill Tubes.

On 12/7/2022, I spoke with Ms. Smith who advised that she was notified by direct care staff members that it was also discovered that at least \$19,000 was stolen from Resident D's safe that was kept in a safe in her closet. Ms. Smith stated direct care staff members did not manage or secure Resident D's personal spending money.

On 12/7/2022, I conducted an interview with corporate co-owner Kavita Amin. Ms. Amin is not a trained direct care staff member but was aware of this incident due to the large amount of missing money. Ms. Amin stated Resident D requested home manager Ms. Whitley to count her money for her which Resident D kept in a safe in her closet. Ms. Amin stated Resident D reported she had not counted her money in a long time and wanted to make sure of the amount of money located in the safe. Ms. Amin stated Ms. Whitley had counted Resident D's money approximately one year ago and at that time Ms. Whitley reported there to be a little over \$19,000 in Resident D's safe. Ms. Amin stated Resident D informed Ms. Whitley she had not taken any money out of her safe since the last time Ms. Whitley counted the money for her. Ms. Admin stated when Ms. Whitley attempted to count Resident D's money, there was no money in the safe to count as it was completely empty. Ms. Amin stated she believes former direct care staff members may have taken Resident D's money since other resident funds have recently come up missing. Ms. Amin stated direct care staff member Brandi Briggs was observed deep cleaning Resident D's bedroom shortly before it was discovered Resident D's money was missing from the safe. Ms. Amin also stated Ms. Briggs abruptly terminated her employment in the middle of the shift after she finished deep

cleaning Resident D's bedroom. On 12/7/2022, I made an APS referral regarding money stolen from Resident D.

On 12/7/2022, I conducted an interview with licensee designee Ms. Patel regarding Resident D's missing personal funds. Ms. Patel stated Resident D receives a large amount of money from a trust. Ms. Patel stated Resident D handles her own personal funds and direct care staff members do not manage or secure any money for Resident D. Ms. Patel stated Ms. Whitley recorded on a piece of paper how much money was located in the safe when she counted one year ago, and the balance recorded by Ms. Whitley was \$19,000. Ms. Patel stated there is now no money in the safe even though Resident D denied spending any money from the safe and direct care staff member Ms. Whitley denied taking any money from Resident D's safe at any time. Ms. Patel stated Resident D informed her she kept her key to the safe in her dresser drawer and Ms. Briggs was observed deep cleaning Resident D's bedroom right before she terminated her employment.

On 12/07/2022, I conducted an interview with home manager Ch'loe Whitley. Ms. Whitley stated Resident D asked her to count her money that she keeps in a safe in her bedroom. Ms. Whitley stated this safe is kept on the top shelf in her closet. Ms. Whitley stated she last counted Resident D's funds in her safe in late 2021 and has not opened the safe for Resident D since that time. Ms. Whitley stated during the last count, Ms. Whitley counted an amount of \$19,000 that Resident D had in her safe. Ms. Whitley stated she did not work in the home for about a year therefore Ms. Whitley does not know if any other direct care staff members accessed Resident D's safe between 2021 and 2022. Ms. Whitley stated she believed Resident D would have reported this information to another direct care staff member if she thought someone had opened her safe without her permission. Ms. Whitley stated she observed direct care staff member Ms. Briggs deep cleaning Resident D's bedroom for about three days before Ms. Briggs abruptly terminated her employment therefore Ms. Whitley's believes Ms. Briggs stole the money from Resident D's safe.

On 12/10/2022, I conducted an interview with representative payee Teonna Johnson from Integrity Payee Services. Ms. Johnson stated she has been working with Resident A since November 2021. Ms. Johnson stated she was just informed by Mr. Coulter from Adult Protective Services that Resident A had money stolen from the home so distribution of funds to Resident A would need to be placed on hold pending the completion of the investigation. Ms. Johnson stated in September 2022, Integrity Payee Services was notified that Ms. Patel was the new licensee designee for the home and checks for their residents would need to be made out in the home's name. Ms. Johnson stated she is the representative payee for Resident A and Resident C. Ms. Johnson stated when personal spending funds are distributed to these two residents, checks are made out to Hudson's Country Manor, Inc. Ms. Johnson further stated checks for rent payments are made out separately to the home. Ms. Johnson stated Resident A is issued \$700 in personal spending money every other week and Resident C is issued \$100 in personal spending money every two weeks.



While at the Integrity Payee Services Office, I reviewed Resident A's *Client Statements* from September 2022 through November 2022. These statements listed the amount of money dispensed on the check, check numbers, to whom the check was written, if the check was cashed, and when it was cashed. According to these statements, checks totally \$8050.00 were written to Hudson's Country Manor, Inc. for Resident A's personal spending money from 09/07/2022 through 11/20/2022. See Resident A's *Client Statement* below.

| Check Number | Date Issued | Date Cashed | Amount    |
|--------------|-------------|-------------|-----------|
| 10678        | 9/7/2022    | 9/12/2022   | \$3500.00 |
| 10687        | 9/8/2022    | 9/13/2022   | \$350.00  |
| 10677        | 9/11/2022   | 9/19/2022   | \$700.00  |
| 10885        | 9/25/2022   | 10/04/2022  | \$700.00  |
| 11787        | 10/09/2022  | 10/27/2022  | \$700.00  |
| 11938        | 10/23/2022  | 11/21/2022  | \$700.00  |
| 12573        | 11/06/2022  | 11/21/2022  | \$700.00  |
| 12810        | 11/20/2022  | Not cashed  | \$700.00  |

I also reviewed Resident C's *Client Statement* from September 2022 through November 2022. According to these statements, checks totaling \$4718 were issued to Hudson's Country Manor, Inc for Resident C's personal spending money from 9/3/2022 to 11/27/2022. See *Client Statement* below.

| Date       | Check #    | Amount   | Category | Pay to                 | Check memo     |
|------------|------------|----------|----------|------------------------|----------------|
| 9/4/2022   | 10594      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 9/7/2022   | 10678-0002 | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 9/8/2022   | 10687-0001 | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 9/18/2022  | 10840      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 10/2/2022  | 11231      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 10/16/2022 | 11933      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 10/30/2022 | 11942      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 11/13/2022 | 12655      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |
| 11/27/2022 | 12815      | \$100.00 | Personal | Hudson's Country Manor | For Resident C |

On 12/19/2022, I conducted an interview with licensee designee Ms. Patel via Google Duo. I observed Ms. Patel count Resident A's personal spending funds that were kept in three separate envelopes. In the first envelop, Ms. Patel counted \$649, in the second

envelope Ms. Patel counted \$700 and in the third envelope Ms. Patel counted \$500 totally \$1851.49 only.

On 12/19/2022, I reviewed *Resident Funds Part II* forms for Residents A, B, and C. According to the *Resident Funds II* from dates 9/8/2022 to 11/29/2022, Resident A made six withdrawals totally \$1270 and had eight deposits totally \$7,863.65. Resident A had a balance of \$1849.00 as of 11/29/2022.

According to *Resident Funds Part II* dated 9/6/2022 through 11/02/2022, Resident B had three deposits totally \$300 and seven withdrawals made totally \$220. As of 11/2/2022, Resident B had a balance of \$0 leaving \$80 unaccounted.

According to *Resident Funds Part II* dated 9/6/2022 to 10/31/2022, Resident C had six deposits totally \$600 and six withdrawals totally \$395. As of 10/31/2022, Resident C had \$0 balance, leaving \$205 unaccounted.

On 1/11/2023, I interviewed Resident D. Resident D stated she has a bank safe in her closet that contained \$19,000 the last time she counted her funds about a year ago. Resident D stated she counted her money with Ms. Whitley at that time, and she remembers the amount because it was an amount that she would use to purchase a new vehicle. Resident D stated she has not opened her safe since Ms. Whitley counted the money and now, she does not have any money in her safe therefore she believes someone stole her money. Resident D stated she kept her safe high on a shelf in her closet therefore a staff member had to help her retrieve the safe as she could not reach the safe on her own. Resident D stated she receives money every month and manages her own funds. Resident D stated she does not recall anyone going into her bedroom and has no suspicion of any specific direct care staff member who could have taken her money out of her closet. Resident D also denied spending any of this money.

| <b>APPLICABLE RULE</b> |   |
|------------------------|---|
| <b>R 400.15315</b>     | <b>Handling of resident funds and valuables.</b>  |
|                        | <b>(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.</b> |

|                    |  |
|--------------------|--|
| <b>ANALYSIS:</b>   | Based on my investigation which included interviews with licensee designee Vashu Patel, ORR Officer Lisa Smith, home manager Ch'loe Whitley, co-owner Kavita Amin, representative payee Teonna Johnson, along with my review of Resident A and Resident C's <i>Client Spreadsheets, Resident Funds Part II, and Client Statements</i> for Resident A, Resident B, Resident C there is evidence to support large amounts of money is missing from the personal spending accounts for Resident A, Resident B, Resident C, and Resident D. According to Ms. Patel and Ms. Whitley former direct care staff members who abruptly terminated their employment when resident funds were discovered missing may be responsible for the missing funds that were uncovered on three separate occasions. According to the facility's <i>Resident Funds II</i> forms, at least \$4744.65 was not accounted for Resident A, \$80 was not accounted for Resident B and \$205 was not accounted for Resident C. Ms. Patel, Ms. Amin and Ms. Whitley also reported that they believe \$19,000 was stolen by these same former staff members from Resident D who had her personal money stored in a safe in her closet that was last counted by Ms. Whitley who verified that Resident D had this amount in her safe. Resident D further stated she had not opened her safe since it was last opened by her and Ms. Whitley about a year ago. Ms. Patel also kept track of Resident A's funds on a client spreadsheet and according to this spreadsheet the stolen amount for Resident A was \$4250.07. Ms. Patel and Ms. Smith stated a police report was made with the Portage Police Department for money taken from all four residents. This missing money was taken without the consent of any of the four residents. |
| <b>CONCLUSION:</b> | <b>VIOLATION ESTABLISHED</b>   |

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

On 11/29/2022, I conducted interviews with both Ms. Patel and Ms. Whitley who both stated tracking of resident funds did not begin until September 2022 even though Ms. Patel was appointed licensee designee of the facility in June 2022.

On 12/19/2022, I reviewed *Resident Funds Part II* forms for Residents A, B, and C that showed tracking dates beginning in September of 2022.

| <b>APPLICABLE RULE</b> |   |
|------------------------|---|
| <b>R 400.15315</b>     | <b>Handling of resident funds and valuables.</b>  |
|                        | <b>(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.</b>   |
| <b>ANALYSIS:</b>       | Ms. Patel and Ms. Whitley both stated tracking of resident personal spending funds did not begin until September 2022 even though Ms. Patel was appointed licensee designee of the facility in June 2022. I also reviewed <i>Funds II</i> forms for Residents A, B, and C which documented tracking dates beginning in September 2022 therefore this form was not completed to reflect all resident funds transactions as required. |
| <b>CONCLUSION:</b>     | <b>VIOLATION ESTABLISHED</b>  |

**INVESTIGATION:**

On 11/29/2022, I conducted an interview with Ms. Patel who stated that she requested to have Resident A's checks for his personal spending money be made out to Hudson's Country Manor, Inc. in September of 2022 as Resident A was having issues with cashing the checks when the checks were made out in his name from his representative payee. Ms. Patel stated previously Resident A's personal funds checks had been made out in his name only with no challenges. Ms. Patel stated since September of 2022, she received checks made out to Hudson's Country Manor, Inc, and cashed the checks on behalf of Resident A then maintained the resident funds in a safe for Resident A to use upon his request.

On 12/10/2022, Ms. Johnson stated that in September of 2022 a representative from Hudson's Country Manor, Inc requested to have Resident A's checks for personal spending be made out to Hudson's Country Manor, Inc and checks have been issued in this name since 9/7/2022 and cashed out successfully.

| <b>APPLICABLE RULE</b> |   |
|------------------------|---|
| <b>R 400.15315</b>     | <b>Handling of resident funds and valuables.</b>  |
|                        | <b>(5) All resident funds, which includes bank accounts, shall be kept separate and apart from all funds and monies of the licensee. Interest and dividends earned on resident funds shall be credited to the resident. Payments for care for the current month may be used by the licensee for operating expenses.</b> |

|                    |   |
|--------------------|---|
| <b>ANALYSIS:</b>   | Licensee designee Vashu Patel stated she requested that Resident A's representative payee have the checks for Resident A's personal spending money be made out to Hudson's Country Manor, Inc. as Resident A was having issues with cashing the checks made out in his name. This practice was started in September 2022 rather than attempted to solve the challenge Resident A was experiencing when cashing checks in his name. By making this request, Resident A's personal funds were not kept separate from the funds of the licensee and Resident A is now missing over \$4000. |
| <b>CONCLUSION:</b> | <b>VIOLATION ESTABLISHED</b>  |

**INVESTIGATION:**

On 11/29/2022, Ms. Patel and Ms. Whitley both stated that the home kept \$700 in a safe received weekly for Resident A beginning in September of 2022. Ms. Patel further stated the home received \$3500 in one lump sum in the beginning of September of 2022 that was kept in a safe located in staff's office.

On 12/19/2022, I reviewed the *Resident Funds Part II* form for Resident A from dates 9/8/2022 to 11/29/2022 which documented the following deposits: one deposit of \$3300 on 9/8/2022, \$350 on 9/9/2022, three \$700 deposits between 9/15/2022 and 10/31/2022 and a \$1400 deposit made on 11/29/2022 totally \$7,863.65. There was no \$3500 deposit listed.

On 12/10/2022, Ms. Johnson stated that Resident A is issued \$700 every other week sent to Hudson's Country Manor, Inc.

|                        |   |
|------------------------|---|
| <b>APPLICABLE RULE</b> |   |
| <b>R 400.15315</b>     | <b>Handling of resident funds and valuables.</b>  |
|                        | <b>(6) Except for bank accounts, a licensee shall not accept resident funds of more than \$200.00 for any resident of the home after receiving payment of charges owed.</b>   |
| <b>ANALYSIS:</b>       | Ms. Patel and Ms. Whitley both stated \$700 is received weekly for Resident A and kept in a safe located in the staff office. Ms. Patel further stated Resident A received \$3500 in one lump sum payment in the beginning of September of 2022 that was kept in a safe located in staff's office as well. I reviewed <i>Resident Funds Part II</i> form for Resident A from dates 9/8/2022 to 11/29/2022 which documented the licensee designee received regular payments that exceeded the amount of \$200. |
| <b>CONCLUSION:</b>     | <b>VIOLATION ESTABLISHED</b>  |

On 1/11/2023, I conducted an exit conference with licensee designee Vashu Patel. I

informed Ms. Patel of my findings and allowed her an opportunity to ask questions or make comments. It should be noted Ms. Patel provided a verbal agreement to the provisional recommendation.

**IV. RECOMMENDATION**

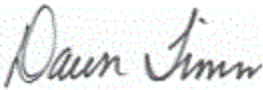
Due to the severity of the quality of care violations, a six-month provisional license is recommended.



Ondrea Johnson  
Licensing Consultant

1/12/2023  
Date

Approved By:



01/28/2023

Dawn N. Timm  
Area Manager

Date