



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 26, 2023

Chinyelu Anwunah
Vinokan Residence Corporation
46908 Wareham
Canton, MI 48187

RE: License #: AS820290094
Investigation #: 2023A0119011
Glory Residence

Dear Mrs. Anwunah:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On January 26, 2023, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in cursive script that reads "Shatonla Daniel".

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820290094
Investigation #:	2023A0119011
Complaint Receipt Date:	12/09/2022
Investigation Initiation Date:	12/12/2022
Report Due Date:	02/07/2023
Licensee Name:	Vinokan Residence Corporation
Licensee Address:	10012 Robson Street Detroit, MI 48227
Licensee Telephone #:	(313) 408-3227
Administrator:	Chinyelu Anwunah
Licensee Designee:	Chinyelu Anwunah
Name of Facility:	Glory Residence
Facility Address:	15515 Robson St. Detroit, MI 48227
Facility Telephone #:	(313) 408-3227
Original Issuance Date:	08/14/2007
License Status:	REGULAR
Effective Date:	04/18/2022
Expiration Date:	04/17/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
It is alleged the facility's two bathrooms are not equipped with toilet seats.	Yes
It is alleged the facility's two bathrooms are not equipped with a supply toilet tissue.	No
It is alleged the facility does not have towels for hand drying in the bathrooms.	Yes

III. METHODOLOGY

12/09/2022	Special Investigation Intake 2023A0119011
12/12/2022	Special Investigation Initiated - Telephone Complainant, left message
12/14/2022	Inspection Completed On-site Staff- Obinna Ugwu, Residents A-B
12/14/2022	Inspection Completed-BCAL Sub. Compliance
12/14/2022	Contact- Telephone Call Made Licensee Designee/ Administrator- Chinyelu Anwunah
12/19/2022	Contact - Document Received Photos of toilet seat replacements
01/17/2023	Corrective Action Plan Requested and Due on 01/17/2023
01/13/2023	Referral- Recipient Rights Made
01/25/2023	Exit Conference Licensee Designee- Chinyelu Anwunah
01/26/2023	Corrective Action Plan Received
01/26/2023	Corrective Action Plan Approved

ALLEGATIONS:

It is alleged the facility's two bathrooms are not equipped with toilet seats.

It is alleged the facility's two bathrooms are not equipped with a supply toilet tissue.

INVESTIGATION:

On 12/14/2022, I completed an unannounced onsite inspection and interviewed Staff- Obinna Ugwu and Residents A-B regarding the above allegations. Mr. Ugwu stated the bathroom toilet seats have been off for approximately a week. Mr. Ugwu stated there is always toilet tissue available.

Resident A stated there has not been toilet seats on the toilets for about a year and a half.

Resident B stated the toilet seats have been off and on the toilets for about two months.

Residents A- B stated there is not always toilet tissue.

I observed both toilets to be without an affixed toilet seat. I observed both toilet seats to be laying on the floor next to the toilet. I observed toilet tissue in each bathroom and three additional rolls of toilet tissue in the staff office area.

On 12/14/2022, I telephoned and interviewed Licensee Designee/ Administrator- Chinyelu Anwunah regarding the above allegations. She stated she has to replace one of the toilets because it is broken. Ms. Anwunah stated the repairman could not put a toilet seat on that particular toilet. She stated she will have the repairman repair the toilet right away. Ms. Anwunah stated there is always toilet tissue in the facility. She stated there is a supply cabinet in the basement and staff are able to obtain toilet tissue whenever needed from that cabinet.

On 12/19/2022, I received photographs of the affixed toilet seats and a repaired toilet via cellular phone from Ms. Anwunah.

On 01/25/2023, I telephoned and completed an exit conference with Licensee Designee-Chinyelu Anwunah regarding the above allegations. Ms. Anwunah stated she would complete a corrective action plan and it was received that same day.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<p>Staff- Obinna Ugwu stated the bathroom toilet seats have been off for approximately a week.</p> <p>Resident A stated there has not been toilet seats on the toilets for about a year and a half.</p> <p>Resident B stated the toilet seats have been off and on the toilets for about two months.</p> <p>I observed both toilets to be without an affixed toilet seat. I observed both toilet seats to be laying on the floor next to the toilet.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
ANALYSIS:	<p>Licensee Designee/ Administrator- Chinyelu Ms. Anwunah stated there are always tissue in the facility. She stated there is a supply cabinet in the basement and staff are able to obtain toilet tissue whenever needed from that cabinet.</p> <p>Staff- Obinna Ugwu stated there is always toilet tissue available.</p> <p>I observed tissue in each bathroom and three additional rolls of toilet tissue in the staff office area.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATIONS:

It is alleged the facility does not have towels for hand drying in the bathrooms.

INVESTIGATION:

On 12/14/2022, I completed an unannounced onsite inspection and interviewed Staff- Obinna Ugwu and Residents A-B regarding the above allegations. Mr. Ugwu stated there is always paper towel but it is not kept in the bathroom.

Residents A- B stated they do have access to paper towel or a towel in which to dry their hands.

I observed paper towel being stored in the facility. I did not observe it in the bathroom but it was readily available for use.

On 12/14/2022, I telephoned and interviewed Licensee Designee/ Administrator- Chinyelu Anwunah regarding the above allegations. Ms. Anwunah stated there is always paper towels available in the facility. She stated she has a large storage cabinet in the basement that is always full stocked. She stated staff is allowed to go into the storage cabinet whenever there is a need for more supplies.

On 01/25/2023, I completed an exit conference with Licensee Designee- Chinyelu Anwunah regarding the above allegations. Ms. Anwunah was made aware the violation and she stated she would submit a corrective action plan.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(8) Hand-washing facilities that are provided in both the kitchen and bathroom areas shall include hot and cold water, soap, and individual towels, preferably paper towels.
	Licensee Designee/ Administrator- Chinyelu Anwunah stated there is always paper towels available in the facility. Staff- Obinna Ugwu stated there is always paper towel but it is not kept in the bathroom. I observed paper towel being stored in the facility. I did not observe it in the bathroom but it was readily available for use.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan has been received and I recommend that the status of the license remains the same.

Shatonla Daniel

01/26/2023

Shatonla Daniel Date
Licensing Consultant

Approved By:

A. Hunter

01/26/2023

Ardra Hunter Date
Area Manager