



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 6, 2023

Randall Gasser  
Woodhaven Retirement Community  
29667 Wentworth Ave.  
Livonia, MI 48154

RE: License #:	AS090380411 Woodhaven at Bay City 3740 Two Mile Road Bay City, MI 48706
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Dear Mr. Gasser:

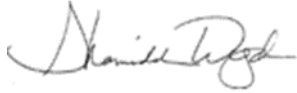
Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, you may contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shamidah Wyden".

Shamidah Wyden, Licensing Consultant  
Bureau of Community and Health Systems  
411 Genesee  
P.O. Box 5070  
Saginaw, MI 48607  
989-395-6853

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS090380411
<b>Licensee Name:</b>	Woodhaven Retirement Community
<b>Licensee Address:</b>	29667 Wentworth Ave. Livonia, MI 48154
<b>Licensee Telephone #:</b>	(734) 730-2360
<b>Licensee Designee:</b>	Randall Gasser
<b>Administrator:</b>	Randall Gasser
<b>Name of Facility:</b>	Woodhaven at Bay City
<b>Facility Address:</b>	3740 Two Mile Road Bay City, MI 48706
<b>Facility Telephone #:</b>	(734) 261-9000
<b>Original Issuance Date:</b>	07/19/2016
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 01/04/2023

Date of Bureau of Fire Services Inspection if applicable: N/A

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed 2

No. of residents interviewed and/or observed 6

No. of others interviewed 1 Role: Licensee Designee

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain.
- Meal preparation / service observed? Yes  No  If no, explain.  
This inspection was not completed during mealtime.
- Fire drills reviewed? Yes  No  If no, explain.
- Fire safety equipment and practices observed? Yes  No  If no, explain.
- E-scores reviewed? (Special Certification Only) Yes  No  N/A   
If no, explain.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  No  If no, explain.  
There were no recent incident reports requiring follow-up.
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s:  
CAP Date: 1/28/2021, R401(2) and R205(6) N/A
- Number of excluded employees followed-up? 1 N/A
- Variances? Yes  (please explain) No  N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
<b>R 400.14204</b>	<b>Direct care staff; qualifications and training.</b>
	<b>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (b) First aid.</b>
At the time of inspection, there was no verification of first aid training provided for staff Victoria Smith.	
<b>R 400.14208</b>	<b>Direct care staff and employee records.</b>
	<b>(1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information: (f) Verification of reference checks.</b>
At the time of inspection, there was no verification of reference checks provided for staff Victoria Smith.	
<b>R 400.14301</b>	<b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b>
	<b>(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.</b>
At the time of inspection, Resident A's assessment plan was outdated. The assessment plan was dated for 01/30/2019.	
<b>R 400.14301</b>	<b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b>
	<b>(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and</b>

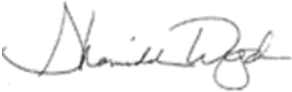
	<p><b>which specifies the responsibilities of each party. A resident care agreement shall include all of the following:</b></p> <p><b>(i) An agreement between the licensee and the resident or the resident's designated representative to follow the home's discharge policy and procedures.</b></p>
<p>At the time of inspection, Resident A's resident care agreement did not indicate that the resident received a copy of the discharge policy. There was no verification that there was an agreement for the discharge policy to be followed.</p>	
<b>R 400.14301</b>	<p><b>Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.</b></p>
	<p><b>(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care agreement is the document which is established between the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee and which specifies the responsibilities of each party. A resident care agreement shall include all of the following:</b></p> <p><b>(j) A statement of the home's refund policy. The home's refund policy shall meet the requirements of R 400.14315.</b></p>
<p>At the time of inspection, Resident A's resident care agreement did not indicate that Resident A signed and received a copy of the facility's refund agreement.</p>	
<b>R 400.14303</b>	<p><b>Resident care; licensee responsibilities.</b></p>
	<p><b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b></p>
<p>At the time of inspection, Resident A's personal care needs were not specified in the written assessment plan.</p>	
<b>R 400.14312</b>	<p><b>Resident medications.</b></p>
	<p><b>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:</b></p> <p><b>(b) Complete an individual medication log that contains all of the following information:</b></p> <p><b>(v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.</b></p>

At the time of inspection, medication administration records were reviewed for Resident A for the year 2021 and 2022. Staff initials were missing for multiple medication passes.	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative.</b>
At the time of inspection, there was no prior written approval or signatures from the resident or their designated representative on file in Resident A's records.	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.</b>
At the time of inspection, the water temperature at the private kitchenette sinks in three resident rooms, as well as a private bathroom sink had readings above 120 degrees Fahrenheit. The main bathroom also had a temperature reading above 120 degrees Fahrenheit.	
<b>R 400.14204</b>	<b>Direct care staff; qualifications and training.</b>
	<b>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:</b> <b>(a) Reporting requirements.</b> <b>(b) First aid.</b> <b>(c) Cardiopulmonary resuscitation.</b> <b>(d) Personal care, supervision, and protection.</b> <b>(e) Resident rights.</b> <b>(f) Safety and fire prevention.</b> <b>(g) Prevention and containment of communicable diseases.</b>
At the time of inspection, it was observed that per the staff schedule, and the dates of completion for the required competencies, staff Victoria Smith worked assigned shifts alone prior to completing training for all of the required competencies.	
<b>R 400.14401</b>	<b>Maintenance of premises.</b>

	<b>(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.</b>
At the time of inspection, Resident B's private bathroom was observed to have ants on the floor of the bathroom.	

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



01/06/2023

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Shamidah Wyden  
Licensing Consultant

Date