



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 11, 2023

Nicholas Burnett
Flatrock Manor, Inc.
2360 Stonebridge Drive
Flint, MI 48532

RE: License #: AM250402508
Investigation #: 2023A0582013
Fenton North

Dear Mr. Burnett:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Derrick L. Britton".

Derrick Britton, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 284-9721

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM250402508
Investigation #:	2023A0582013
Complaint Receipt Date:	11/20/2022
Investigation Initiation Date:	11/22/2022
Report Due Date:	01/19/2023
Licensee Name:	Flatrock Manor, Inc.
Licensee Address:	7012 River Road Flushing, MI 48433
Licensee Telephone #:	(810) 964-1430
Administrator:	Morgan Yarkosky
Licensee Designee:	Nicholas Burnett
Name of Facility:	Fenton North
Facility Address:	Suite 1 17600 Silver Parkway Fenton, MI 48430
Facility Telephone #:	(810) 877-6932
Original Issuance Date:	03/09/2021
License Status:	REGULAR
Effective Date:	09/09/2021
Expiration Date:	09/08/2023
Capacity:	10
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED, MENTALLY ILL

II. ALLEGATION

	Violation Established?
On 11/19/2022, Direct Care Worker Jennica Johnson punched Resident A in the face. No marks or bruises were reported.	No

III. METHODOLOGY

11/20/2022	Special Investigation Intake 2023A0582013
11/20/2022	APS Referral Denied APS referral
11/22/2022	Special Investigation Initiated - On Site Interviews with Home Manager Hunter Stanley, Resident A, and attempted interview with Resident B
11/22/2022	Contact - Telephone call made With DCW Tamere Cureton
01/05/2023	Contact - Telephone call made With DCW Jennica Johnson
01/05/2023	Contact - Telephone call made With DCW Carmen Brown
01/05/2023	Exit Conference With Nicholas Burnett, Licensee Designee

ALLEGATION:

On 11/19/2022, Direct Care Worker Jennica Johnson punched Resident A in the face. No marks or bruises were reported.

INVESTIGATION:

I received this denied Adult Protective Services referral on 11/20/2022. On 11/22/2022, I conducted an unannounced, onsite inspection at the facility. I interviewed Home Manager Hunter Stanley. Mr. Stanley stated that it was reported to him that Resident A was upset about a few things that day, to include her phone being broken, and not being able to go on her outing due to bad weather. Mr. Stanley stated that Resident A directed her anger towards DCW Johnson, who was dealing with a separate issue Resident B. Mr. Stanley stated that Resident A only

required verbal redirection and separation from DCW Johnson, and no CPI hold was involved.

I interviewed Resident A. Resident A stated that she was upset with the way that DCW Jennica Johnson was talking to Resident B. Resident A stated that DCW Johnson was telling Resident B what to do, and she felt like Resident B did not have to do it. Resident A stated that DCW Johnson got in her face and then hit her. Resident A stated that DCW Tamere Cureton and DCW Carmen Brown witnessed her being hit and broke it up. Resident A stated that nothing happened to DCW Johnson, and she continues to work there. I did not observe any marks or bruising on Resident A.

I attempted to interview Resident B, but she refused to speak with me.

On 11/22/2022, I interviewed DCW Tamere Cureton. DCW Cureton stated that Resident A was agitated on the 11/19/2022 and tried to hit DCW Jennica Johnson. DCW Cureton stated that he and DCW Carmen Brown, who was the Lead Worker, stepped in between Resident A and DCW Johnson, who was moving away from Resident A. DCW Cureton stated that they were able to remove Resident A from the area without physical restraint.

On 01/05/2022, I interviewed DCW Jennica Johnson. DCW Johnson stated that the only problem she has had with Resident A was when Resident A tried to hit her. DCW Johnson stated that she was a 1:1 staff for Resident B who was having some difficulty. DCW Johnson stated that Resident A was instigating throughout the shift, telling Resident B that she did not have to listen to what staff was telling her. DCW Johnson stated that they were in the common area when Resident A became involved in a conversation between her and Resident B, and Resident A told Resident B to not speak to DCW Johnson. DCW Johnson stated that Resident A told her that "nobody is scared of you." DCW Johnson stated that she could sense that Resident A was becoming more agitated, and she likes to catch people off guard and hit them. DCW Johnson stated that she stood up from where she was sitting and step back away from Resident A. DCW Johnson stated that she believes that Resident A thought she was being aggressive when she stood up, so she swung at her. DCW Johnson stated that Resident A did not hit her but was continuing to be verbally aggressive. DCW Johnson stated that her back was against a wall when DCW Carmen Brown got in between them. DCW Johnson stated that DCW Brown was able to separate Resident A from her. DCW Johnson stated that staff did not have to do a CPI hold on Resident A. DCW Johnson denied hitting Resident A.

On 01/05/2022, I interviewed DCW Carmen Brown. DCW Brown stated that DCW Johnson was about to take Resident A outside to smoke. DCW Brown stated that Resident A began talking nasty towards DCW Johnson. DCW Brown state that she tried redirecting Resident A, but she was becoming more agitated. DCW Brown stated that Resident A said, "I do not want to be here anyway, I am about to fight staff." DCW Brown stated that Resident A took a swing at DCW Johnson, who was

able to step back away from being hit. DCW Brown stated that she was able to get in between Resident A and DCW Johnson. DCW Brown stated that staff did not have to perform a CPI hold on Resident A and was able to verbally redirect her away from DCW Johnson. DCW Brown stated that DCW Brown did not retaliate or hit Resident A. DCW Brown stated that DCW Johnson was “shaken up” and crying about the incident and sent to the adjoining facility to be away from Resident A’s threatening behavior.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on interviews with staff, there is not substantial evidence Resident A was punched in the face by DCW Jennica Johnson. Resident A, who stated that she was punched by DCW Johnson, noted that DCW Cureton and DCW Brown witnessed the incident. In addition to DCW Johnson, both DCW Cureton and DCW Brown denied that DCW Johnson punched Resident A in the face. There were no marks or bruises on Resident A’s face.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 01/05/2023, I conducted an Exit Conference with Nicholas Burnett, Licensee Designee. I informed Mr. Burnett of the findings from the investigation.

IV. RECOMMENDATION

I recommend no change in the license status.



01/11/2023

Derrick Britton
Licensing Consultant

Date

Approved By:



01/11/2023

Mary E. Holton
Area Manager

Date