



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 10, 2023

Bobi Kaszubowski
Bobi Sue, Inc.
740 St. Onge
Alpena, MI 49707

RE: License #: AL040293493
Investigation #: 2023A0360010
Sally's Care Home I

Dear Ms. Kaszubowski:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL040293493
Investigation #:	2023A0360010
Complaint Receipt Date:	11/15/2022
Investigation Initiation Date:	11/16/2022
Report Due Date:	01/14/2023
Licensee Name:	Bobi Sue, Inc.
Licensee Address:	740 St. Onge Alpena, MI 49707
Licensee Telephone #:	(989) 354-2401
Administrator:	Shirley Dingman
Licensee Designee:	Bobi Kaszubowski
Name of Facility:	Sally's Care Home I
Facility Address:	740 St. Onge Alpena, MI 49707
Facility Telephone #:	(989) 354-2401
Original Issuance Date:	11/02/2012
License Status:	REGULAR
Effective Date:	08/25/2021
Expiration Date:	08/24/2023
Capacity:	20
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Resident A has a bedsore that has gone unaddressed.	No
Direct care staff take resident medication.	No

III. METHODOLOGY

11/15/2022	Special Investigation Intake 2023A0360010
11/16/2022	Special Investigation Initiated - Letter
11/16/2022	APS Referral online
11/17/2022	Inspection Completed On-site Resident A, Resident B, DCS Michelle Watson, Violet Henry
11/17/2022	Contact - Telephone call received administrator Shirley Dingman
11/21/2022	Contact - Telephone call received Elizabeth Wojda physical therapist from My-Michigan Health
12/19/2022	Contact - Telephone call made administrator Shirley Dingman
01/10/2023	Exit Conference With administrator Shirley Dingman

ALLEGATION: Resident A has a bedsore that has gone unaddressed.

INVESTIGATION: On 11/15/2022 I was assigned a complaint from the LARA online complaint system.

On 11/17/2022 I conducted an unannounced onsite inspection at the facility. The direct care staff Michelle Watson stated Resident A had a bedsore when she came to the facility, but it has gotten better, and she has therapists from My-Michigan Health providing care in the home. While at the facility I interviewed Resident A. Resident A stated that she used to have a bedsore from when she was at Medi-lodge. She stated it is pretty much all healed now since working with the therapists through My-Michigan Health who come to the facility a couple of days a week.

While at the facility on 11/17/2022 I received a phone call from the administrator Shirley Dingman. Ms. Dingman stated Resident A had a bedsore when she moved into the facility but that it is almost all healed due to working with My-Michigan Health staff who come to the facility.

On 11/21/2022 I received a phone call from Elizabeth Wojda, therapist from My-Michigan Health. She stated she has been working with Resident A in the facility. She stated when Resident A was first admitted to the home, she had a bedsore from a previous facility but since moving into the home it has healed and is getting better.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>The complaint alleged Resident A has a bedsore that has gone unaddressed.</p> <p>Resident A stated she had a bedsore when she moved into the facility, but it was from the previous nursing facility Medi-lodge. She stated it is better and she is working with therapists from My-Michigan Health.</p> <p>The direct care staff Michelle Watson and administrator Shirley Dingman both stated Resident A had a bedsore when she was admitted, and it is getting better with therapy from My-Michigan.</p> <p>My-Michigan physical therapist Elizabeth Wojda stated Resident A had a bedsore when she was admitted to the home but since moving in and getting therapy it has healed.</p> <p>There is not a preponderance of evidence that Resident A's personal needs are not being attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Direct care staff take resident medication.

INVESTIGATION: On 11/17/2022 I conducted an unannounced onsite inspection at the facility. Direct care staff Michelle Watson stated she is not aware of any resident medication being taken by staff. Ms. Watson provided me with Resident A and Resident B's medication administration records. Resident A and B's medications

were documented that they were administered as prescribed. I then interviewed direct care staff Violet Henry. Ms. Henry denied any knowledge of any direct care staff taking any medications.

While at the facility I interviewed Resident A. Resident A stated she receives all medications as prescribed. She stated she is not aware of any direct care staff taking any resident medications. I then interviewed Resident B. Resident B stated he also receives all his medications as prescribed. He stated he was not aware of any staff taking any resident medications.

On 11/17/2022 I received a call from the administrator Shirley Dingman. Ms. Dingman stated she reviews the medication administration records and the narcotic medication count sheets and is not aware of any missing resident medications.

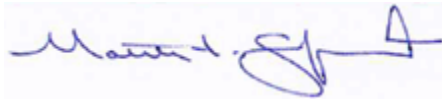
On 12/19/2022 I contacted the administrator, Shirley Dingman. Ms. Dingman stated she has reviewed the medications and records and has not found any missing medications.

APPLICABLE RULE	
R 400.15312	Resident medications.
	(6) A licensee shall take reasonable precautions to insure that prescription medication is not used by a person other than the resident for whom the medication was prescribed.
ANALYSIS:	<p>The complaint alleged direct care staff take resident medication.</p> <p>Direct care staff Michelle Watson and Violet Henry both denied that any direct care staff take resident medications. The administrator Shirley Dingman also denied any direct care staff take any resident medications.</p> <p>Resident A and B both stated they receive their medications and are not aware of any direct care staff taking resident medications. Resident A and B's medications administration records documented that they are administered medications as prescribed.</p> <p>There is not a preponderance of evidence that prescription medication is used by a person other than the resident for whom the medication was prescribed.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 1/10/2023 I conducted an exit conference with the administrator Shirley Dingman. Ms. Dingman concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.



01/10/2023

Matthew Soderquist
Licensing Consultant

Date

Approved By:



01/10/2023

Jerry Hendrick
Area Manager

Date