



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 3, 2023

Vickie Forsyth
Serenity House Inc.
13326 S. Bliven Rd.
Byron, MI 48418

RE: License #: AM780092109
Investigation #: 2023A0584006
Serenity House

Dear Ms. Forsyth:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required and received. On 12/06/2022, an acceptable Environmental Health Reinspection Report as part of your corrective action plan was received.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Candace Coburn".

Candace Coburn, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM780092109
Investigation #:	2023A0584006
Complaint Receipt Date:	10/31/2022
Investigation Initiation Date:	10/31/2022
Report Due Date:	12/30/2022
Licensee Name:	Serenity House Inc.
Licensee Address:	13326 S. Bliven Rd. Byron, MI 48418
Licensee Telephone #:	(989) 634-5962
Administrator:	Vickie Forsyth, Designee
Licensee Designee:	Vickie Forsyth, Designee
Name of Facility:	Serenity House
Facility Address:	13326 S. Bliven Road Byron, MI 48418
Facility Telephone #:	(989) 634-5962
Original Issuance Date:	05/23/2000
License Status:	REGULAR
Effective Date:	10/26/2020
Expiration Date:	10/25/2022
Capacity:	12
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
The facility's exterior ramp and door are not in good repair.	No
Resident A was unstable and falling due to poor facility lighting.	No
An Environmental Health Inspection Report indicated the facility received a "D" rating.	Yes

III. METHODOLOGY

10/31/2022	Special Investigation Intake-2023A0584006
10/31/2022	Special Investigation Initiated – Telephone call to licensee designee.
10/31/2022	APS Referral sent via email. Received a document from Shiawassee County Health Department.
11/04/2022	Received document from Bureau of Fire Safety (BFS).
11/15/2022	Inspection Completed On-site. Face to face interview with direct care staff member Emma Numberick. Contact - Telephone interview with Guardian A 1.
11/16/2022	Exit conference with Vicky Forsyth, licensee designee.
11/29/2022	Received document from the Shiawassee County Health Department. Follow up exit conference with licensee designee Vicky Forsyth.

ALLEGATION:

- **The facility's exterior ramp and door are not in good repair.**
- **Resident A was unstable and falling due to poor facility lighting.**

INVESTIGATION:

On 10/31/2022, the Bureau of Community and Health Systems (BCHS) received the above allegations via the BCHS on-line complaint system.

Before receiving the complaint allegations, I conducted a complete physical inspection of the facility on 10/21/2022. At the time of this inspection, the outside ramp was in excellent repair and no doors were observed in poor repair. All exterior and interior lighting were tested and functioning properly.

On 11/15/2022, I conducted a telephone interview with Resident A’s legally appointed guardian, Guardian A 1. Guardian A 1 stated Resident A was becoming increasingly unsteady due to decline in health issues. Guardian A 1 confirmed the facility was very appropriate and comfortable for Resident A and at no time did Guardian A 1 feel any of Resident A’s unsteadiness was a result of poor lighting. Guardian A 1 stated that they moved Resident A to a nursing home on 10/25/2022, due to Resident A’s need for a more restrictive setting.

R 400.14403	Maintenance of premises. (1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants. (4) A roof, exterior walls, doors, skylights, and windows shall be weathertight and watertight and shall be kept in sound condition and good repair.
ANALYSIS:	Based on my physical inspection of the facility on 10/21/2022 prior to receipt of the allegations of ill repair as well as an interview with Guardian A 1, there is no evidence that the ramp, doors, and lighting of the facility were in disrepair.
CONCLUSION:	VIOLATIONS NOT ESTABLISHED

ALLEGATION:

An Environmental Health Inspection Report indicated the facility received a “D” rating.

INVESTIGATION:

On 11/28/2022, BCHS received a Shiawassee County Health Department Inspection Report, dated 10/26/2022, indicating that upon inspection of the facility’s well and septic system, the Shiawassee County Health Department issued the facility a “D” rating.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(1) Private water systems shall be in compliance with R 325.10101 et seq. of the Michigan Administrative Code. A bacteriological report confirming water quality shall be required during the initial inspection and every 2 years thereafter. Group homes that use a community approved water system need not be in compliance with this requirement.
ANALYSIS:	Based on a review of required inspection reports of the facility's fire safety system, as well as the facility's well and septic, it was determined that both systems were not in compliance with rules for environmental health.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/29/2022, I conducted an exit conference with licensee designee Vicky Forsyth via telephone and shared with her the findings of this investigation.

On 12/6/2022, BCHS received a report from the Shiawassee County Health Department indicating that upon reinspection of the facility's well and septic system, all previous deficiencies were corrected and the facility received an "A" rating.

IV. RECOMMENDATION

All violations were corrected and I recommend no change in the status of this license.



12/27/2022

Candace Coburn
Licensing Consultant

Date

Approved By:



01/03/2023

Michele Streeter
Area Manager

Date