



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 27, 2022

Michael Clark
Northern Springs Management Co.
6361 Myers Rd. NE
Kalkaska, MI 49646

RE: License #: AM400282377
Investigation #: 2023A0870016
Walnut Street AFC

Dear Mr. Clark:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan would be required. On December 20, 2022, you submitted a written request to close the license and indicated that the facility will be vacated and closed on January 1, 2022. I will accept that closure request as your corrective action plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in blue ink, reading "Bruce A. Messer".

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM400282377
Investigation #:	2023A0870016
Complaint Receipt Date:	12/14/2022
Investigation Initiation Date:	12/15/2022
Report Due Date:	02/12/2023
Licensee Name:	Northern Springs Management Co.
Licensee Address:	6361 Myers Rd. NE Kalkaska, MI 49646
Licensee Telephone #:	(231) 632-7565
Administrator:	Michael Clark
Licensee Designee:	Michael Clark
Name of Facility:	Walnut Street AFC
Facility Address:	417 Walnut St. Kalkaska, MI 49646
Facility Telephone #:	(231) 258-9478
Original Issuance Date:	08/25/2006
License Status:	REGULAR
Effective Date:	03/27/2021
Expiration Date:	03/26/2023
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL DEVELOPMENTALLY DISABLED, AGED

II. ALLEGATION(S)

	Violation Established?
On December 14, 2022, staff member Cody Thompson was discovered laying on the floor naked and unresponsive.	Yes

III. METHODOLOGY

12/14/2022	Special Investigation Intake 2023A0870016
12/15/2022	APS Referral This referral came from the Michigan Department of Health and Human Services, Protective Services Centralized Intake unit.
12/15/2022	Special Investigation Initiated - Telephone Telephone interview with Licensee Designee Mike Clark.
12/15/2022	Contact – Telephone call made Telephone call with Kalkaska County Sheriff Department Central dispatch office.
12/20/2022	Inspection Completed On-site Interviews conducted with Licensee Designee Mike Clark and staff Cody Thompson.
12/21/2022	Contact - Telephone call made Telephone call, voicemail left for Jennifer White/Susan Arnott.
12/21/2022	Contact - Telephone call made Telephone interview with Kalkaska Police Chief Aaron Popa.
12/22/2022	Contact - Telephone call made Telephone call with Jennifer White.
12/22/2022	Exit Conference Conducted with Licensee Designee Mike Clark.

ALLEGATION: On December 14, 2022, staff member Cody Thompson was discovered laying on the floor naked and unresponsive.

INVESTIGATION: On December 15, 2022, I conducted a telephone interview with Licensee Designee Mike Clark. I informed him of the above stated allegation. Mr.

Clark stated he was unaware of any health-related issue with Mr. Thompson. He stated he would contact Mr. Thompson to ask him about this allegation.

On December 15, 2022, I contacted, by telephone, the Kalkaska County Sheriff's Office, Central Dispatch unit. They stated they received a call at 10:22 p.m. on December 13, 2022, regarding an unresponsive staff member. The dispatcher noted that this call came from the guardian of one of the facility residents, Susan Arnott, who had received a call from Resident A, her ward. The dispatcher noted that officers from the Kalkaska PD and EMS responded.

On December 20, 2022, I conducted an on-site special investigation at the Walnut AFC home. I met with Mr. Clark and staff member Cody Thompson. Mr. Thompson stated that he is "under a lot of stress" and passed out from being tired. He denied passing out from alcohol or drug use. Mr. Thompson denied that he is a regular drinker of alcohol or a regular user of drugs. He stated he was woken up by EMS personnel, who evaluated him and departed shortly after. He denied any police involvement that evening. Mr. Thompson stated that he was the only staff on duty that evening and no one besides the residents of the home were in the facility the evening of December 13, 2022. He also stated that he did not give any residents their evening medications until after EMS woke him up after 10:00 p.m.

On December 21, 2022, I spoke with Kalkaska Police Department Chief Aaron Popa. Mr. Popa stated officers from his department were dispatched to 417 S. Walnut St. (Walnut Street AFC home) for an "ambulance assist" arriving on scene at 10:09 p.m. He provided, via email, a copy of the Incident Report written by KPD officer McCormack. Excerpts from this report state: *'Upon arrival, I spoke with EMS who informed me that Cody Gehl-Thompson was laying on the floor naked. I observed open intoxicants inside his residence, and some marijuana paraphernalia.'*

EMS checked on Gehl-Thompson and he signed a medical refusal.

I then contacted Susan Arnott via TX, the caretaker for Resident A, who is a resident at the above location. Arnott informed me that Gehl-Thompson is supposed to be giving medications out to all residents but was failing to do so when Resident A and other residents were trying to get him to come to the door.

On December 22, 2022, I spoke with Jennifer White, guardian of Resident A. She stated she drove to the facility on the evening of December 13, 2022, after she received a call from Resident A stating Mr. Thompson would not respond to knocking on his apartment door. Ms. White stated that when she and her coworker Susan Arnott arrived, they observed Mr. Thompson to be "very intoxicated" and that he appeared to be "high".

On December 22, 2022, I spoke with Mr. Clark. He informed me that Resident A was moved from the facility the previous week by Ms. Arnott, and he is unaware of her current location. He further informed me that Mr. Thompson is no longer

providing any level of care or supervision to any of the remaining residents, and that Mr. Thompson is in the process of moving out of the facility, which has an attached staff live-in apartment.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	<p>(2) Direct care staff shall possess all of the following qualifications:</p> <ul style="list-style-type: none"> (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident. (b) Be capable of appropriately handling emergency situations.
ANALYSIS:	<p>EMS/Police report that staff member Cody Thompson was discovered naked, laying naked on the floor with open intoxicants and marijuana paraphernalia inside his residence.</p> <p>Ms. White stated that she and Ms. Arnott observed Mr. Thompson to be “very intoxicated” and “high”.</p> <p>Mr. Thompson stated he failed to provide residents with their evening medications until after EMS personnel woke him.</p> <p>Mr. Thompson has demonstrated that he is not suitable to meet the physical, emotional, intellectual and social needs of the residents.</p> <p>Mr. Thompson has demonstrated that he is not capable of appropriately handling emergency situations.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	<p>(1) A licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household shall be in such physical and mental health so as not to negatively affect either the health of the resident or the quality of his or her care.</p>

ANALYSIS:	Mr. Thompson's physical and or mental health has negatively affected the quality of the residents' care.
CONCLUSION:	VIOLATION ESTABLISHED

On December 22, 2022, I conducted an exit conference with Licensee Designee Mike Clark. I explained my findings as noted above. Mr. Clark stated he understood and that he had no further information to provide concerning this special investigation. It is noted that Mr. Clark submitted a written request on December 20, 2022, to have the license closed, and stated he has given all residents notice that the home will be closed and vacated on January 1, 2023. He requested that this closure request be accepted in leu of submitting a plan of correction.

IV. RECOMMENDATION

I recommend that the AFC Medium Group Home license for Walnut Street AFC be closed on January 1, 2023, in Leu of Mr. Clark submitting a corrective action plan.



December 22, 2022

Bruce A. Messer
Licensing Consultant

Date

Approved By:



December 27, 2022

Jerry Hendrick
Area Manager

Date