



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 15, 2022

Deborah Daly  
Summertree Residential Centers, Inc.  
210 N Lake Street  
Boyne City, MI 49712

RE: License #: AS150067537  
Investigation #: 2023A0009010  
Autumnvue Clf

Dear Ms. Daly:


Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frame for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in cursive script that reads "Adam Robarge".

Adam Robarge, Licensing Consultant  
Bureau of Community and Health Systems  
Suite 11  
701 S. Elmwood  
Traverse City, MI 49684  
(231) 350-0939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS150067537
<b>Investigation #:</b>	2023A0009010
<b>Complaint Receipt Date:</b>	11/28/2022
<b>Investigation Initiation Date:</b>	11/28/2022
<b>Report Due Date:</b>	12/28/2022
<b>Licensee Name:</b>	Summertree Residential Centers, Inc.
<b>Licensee Address:</b>	210 N Lake Street Boyne City, MI 49712
<b>Licensee Telephone #:</b>	(231) 582-2225
<b>Administrator:</b>	Cassie Craft
<b>Licensee Designee:</b>	Deborah Daly, Designee
<b>Name of Facility:</b>	Autumnvue Clf
<b>Facility Address:</b>	109 Pine Street East Jordan, MI 49727
<b>Facility Telephone #:</b>	(231) 536-2455
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/20/2022
<b>Expiration Date:</b>	03/19/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED & AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
The home has no central heat.	Yes

**III. METHODOLOGY**

11/28/2022	Special Investigation Intake 2023A0009010
11/28/2022	APS Referral
11/28/2022	Special Investigation Initiated – Telephone call made to administrator Cassie Craft
12/01/2022	Contact – Telephone call received from adult protective services worker Louise Rohrer
12/02/2022	Inspection Completed – Onsite Interview with administrator Cassie Craft Face to face contact with residents
12/13/2022	Exit conference with licensee designee Deborah Daly

**ALLEGATION: The home has no central heat.**

**INVESTIGATION:** I received an email from adult protective services worker Jacqueline Muzyl on November 28, 2022. She reported, “I am the on-call APS worker during the holiday weekend. I have confirmed there is no central heat at this (Autumnvue Cif) AFC Home. The six female residents do have individual heaters in their bedrooms but the rest of the home – living room, kitchen and bathrooms are without central heat. Apparently, the issue might be who will be paying for the cost to get the furnace fixed: Landlord, Summertree Residential Centers, Inc. or Community Mental Health.”

I spoke with administrator Cassie Craft by phone on November 28, 2022. Ms. Craft reported that they did not have central heat since last week. The residents do have wall units in their bedrooms so have mostly stayed in their bedrooms since that time. It did get down to 66 degrees Fahrenheit in the resident living room. They did not use space heaters knowing that this is prohibited by licensing regulations. There was someone in to fix the furnace this morning and it has been fixed. They have had central heating since then and it seems to be working fine.

I spoke with adult protective services (APS) worker Louise Rohrer by phone on December 1, 2022. She reported that APS worker Jacqueline Muzyl had received this information while on-call but that it was assigned to her, Ms. Rohrer. She reported that Ms. Muzyl had found that the home did have heat generated by wall heaters in the resident bedrooms and had not found them to be in any danger at the time of her visit. Ms. Rohrer stated that she did not plan to substantiate neglect in this case.

I conducted a site visit at the Autumnvue Clif adult foster care home on December 2, 2022. I spoke with administrator Cassie Craft at that time. She said that the boiler furnace in the home has been working fine since she spoke with me on November 28, 2022. I checked the home's thermostat which indicated that the indoor temperature was 71 degrees Fahrenheit. Ms. Craft showed me that each resident bedroom contained a wall unit which independently can heat each room. She and her staff turned the wall units on during my visit so I could verify that they were operational and able to produce heat. The wall units were all operational at the time of my visit. I asked more about the furnace not working. Ms. Craft and her staff reported that it had just been turned off and that the landlord had merely come over and turned it back on. The home had not been cold before last week because of the use of the bedroom units and because they cook a lot in the kitchen and this produces heat. When the weather turned colder last week, the home became colder. Another staff said that it started to get cold in the home when the snow storm came (November 18 – 20). This was when they determined the furnace was not working. They used the wall units, kept the residents mostly in their bedrooms and had them wear warm clothing and blankets when they came into other areas of the home. Ms. Craft stated that the rest of the home did get down to 66 degrees Fahrenheit around the time of the Thanksgiving holiday. This was in the living room, dining room and hallway which are resident areas. Ms. Craft showed me the boiler furnace and the switch that the landlord accessed on November 28, 2022 to activate the furnace. She said that they now know to check that switch before going without heat. I checked the thermostat on my way out of the home which showed the indoor temperature to be 72 degrees Fahrenheit at that time.

<b>APPLICABLE RULE</b>	
<b>R 400.14406</b>	<b>Room temperature.</b>
	All resident-occupied rooms of a home shall be heated at a temperature range between 68 and 72 degrees Fahrenheit during non-sleeping hours. Precautions shall be taken to prevent prolonged resident exposure to stale, noncirculating air that is at a temperature of 90 degrees Fahrenheit or above. Variations from the requirements of this rule shall be based upon a resident's health care appraisal and shall be addressed in the resident's written assessment plan. The resident care agreement shall address the resident's preferences for

	variations from the temperatures and requirements specified in this rule.
<b>ANALYSIS:</b>	It was confirmed through this investigation that the home got down to 66 degrees Fahrenheit in resident areas due to the furnace in the home being inoperable. The home was noticeably colder for approximately a week. The residents were mostly in their bedrooms during this time which do have wall-mounted heating units for individual heat. They were encouraged to dress warmly and use blankets when accessing other resident areas of the home.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

I conducted an exit conference by phone with licensee designee Deborah Daly on December 13, 2022. I told her of the findings of my investigation. I gave her the opportunity to ask questions. She said that the issue was corrected but would provide a corrective action plan to ensure it did not happen in the future.

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



12/14/2022

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Adam Robarge  
Licensing Consultant

Date

Approved By:



12/15/2022

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Jerry Hendrick  
Area Manager

Date