



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 30, 2022

Suzanne Lange  
5065 S. Schwass Road  
Scottville, MI 49454

RE: License #: AS530311141  
Investigation #: 2023A0230004  
Country Care AFC

Dear Suzanne Lange:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in purple ink that reads "Rhonda Richards".

Rhonda Richards, Licensing Consultant  
Bureau of Community and Health Systems  
Suite 11  
701 S. Elmwood  
Traverse City, MI 49684  
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS530311141
<b>Investigation #:</b>	2023A0230004
<b>Complaint Receipt Date:</b>	11/10/2022
<b>Investigation Initiation Date:</b>	11/10/2022
<b>Report Due Date:</b>	01/09/2023
<b>Licensee Name:</b>	Suzanne Lange
<b>Licensee Address:</b>	5065 S. Schwass Road Scottville, MI 49454
<b>Licensee Telephone #:</b>	(231) 233-0050
<b>Name of Facility:</b>	Country Care AFC
<b>Facility Address:</b>	5065 S. Schwass Road Scottville, MI 49454
<b>Facility Telephone #:</b>	(231) 233-0050
<b>Original Issuance Date:</b>	08/09/2011
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/09/2022
<b>Expiration Date:</b>	02/08/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
The facility is overcapacity.	Yes

## III. METHODOLOGY

11/10/2022	Special Investigation Intake 2023A0230004
11/10/2022	Special Investigation Initiated - On Site Interviews with Staff member Thressa Steffes, and Resident A and Occupant B and Resident C
11/10/2022	Contact - Telephone call made Licensee Suzanne Lange
11/10/2022	Contact -Telephone call made Tom Schummer -Parole officer for Resident A
11/29/2022	Inspection Completed On-site interview staff member Thressa Steffes and reviewed resident records
11/29/2022	Contact - Telephone call made Licensee Suzanne Lange
11/30/2022	Exit Conference With Licensee Suzanne Lange

### **ALLEGATION: The facility is overcapacity.**

**INVESTIGATION:** On 11/10/2022, I conducted an unannounced on-site investigation at the facility and interviewed staff member Thressa Steffes. She reviewed with me the resident register and resident files. There were files for nine individuals. When questioned about the number Ms. Steffes stated Resident A was a “respite” resident, occupant B was a “boarder” and Resident C had been given a notice to leave. All nine individuals had files with required AFC paperwork filled out. This included face sheets, assessment plans, resident care agreements, physician contact logs, weight records, health care appraisal, funds part 1 and 2 and medication logs.

I contacted Ms. Lange by phone to discuss the status of the nine individuals. She stated Resident A was considered a “respite” resident and stayed only occasionally

at the facility but mostly stayed with his mother. She reported occupant B was a "boarder" as he was his own guardian and made his own appointments and transportation arrangements. Ms. Lange stated she maintained paperwork on all individuals just to keep track of everything. She stated she kept medications locked and staff administered all medications to protect everyone in the facility. Regarding Resident C, Ms. Lange stated she had given a 30-day notice over a month ago and did not realize that Resident C was still residing there. She stated she allowed another resident to be admitted to the facility knowing Resident C was leaving.

I interviewed Resident A who stated he was a resident of Country Care AFC, and he only occasionally visited his mother. He stated he lived full time at Country Care AFC. He gave me the number of his parole officer to verify this information.

I interviewed occupant B who stated he was a boarder. He reported staff at the facility provide him with all his meals and administer his medication. He stated he is his own guardian and makes arrangements for his own transportation. He stated he came to reside at the facility in May of 2022.

I interviewed Resident C who stated she is a resident at the facility. She stated she was moving but was not sure when that would be.

On 11/10/2022, I contacted Tom Schummer who is the parole officer for Resident A. Mr. Schummer verified that Resident A is a full-time resident at Country Care AFC. Resident A receives permission from Mr. Schummer occasionally to visit his mother overnight in a neighboring county.

On 11/29/2022, I conducted an onsite inspection and spoke with staff member Ms. Steffes and again reviewed resident files, noting that Resident A, occupant B, and Resident C were still residing in the facility. She stated 30-day notices had been issued by Ms. Lange for Resident A and C. Occupant B was still considered a "boarder".

On 11/29/2022, I contacted Ms. Lange and discussed the status of Occupant B. I provided technical assistance to Ms. Lange in noting that Occupant B appeared to be a resident and not a boarder as he had all AFC licensing paperwork filled out and had a file. Additionally, he is provided meals and medication administration. I also noted while at the AFC a list of foods for staff to avoid giving to Occupant B as it will flare up his Gout condition. Additionally, a careful review of physician contact logs revealed Occupant B had been in the hospital in June for a heart condition. He then recovered for six weeks in a skilled nursing home before returning to the facility. Ms. Lange agreed Occupant B should be considered a resident and not a boarder.

On 11/30/2022, I conducted an exit conference with Licensee Ms. Lange and reviewed the findings of the investigation. Ms. Lange stated she had issued a discharge notice for two residents and will now issue a third. She will provide a plan of correction.

<b>APPLICABLE RULE</b>	
<b>R 400.14105</b>	<b>Licensed capacity.</b>
	<b>(1) The number of residents cared for in a home and the number of resident beds shall not be more than the capacity that is authorized by the license.</b>
<b>ANALYSIS:</b>	The number of residents cared for in the facility and number of resident beds were found to be more than the capacity that is authorized by the license which is a six-bed facility.  It was established that eight residents were being cared for in the facility and after careful examination an additional occupant who was considered a boarder, has now been determined to be a resident.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Upon receipt of an acceptable plan of correction, I recommend the status of this license remain unchanged.



11/30/2022

Rhonda Richards  
Licensing Consultant

Date

Approved By:



11/30/2022

Jerry Hendrick  
Area Manager

Date