



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 18, 2022

Megan Rheingans
Brighton Manor LLC
7560 River Road
Flushing, MI 48433

RE: License #:	AH470387116
Investigation #:	2023A1021006
	Brighton Manor

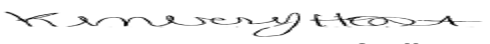
Dear Ms. Rheingans:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,


Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH470387116
Investigation #:	2023A1021006
Complaint Receipt Date:	10/18/2022
Investigation Initiation Date:	10/19/2022
Report Due Date:	12/17/2022
Licensee Name:	Brighton Manor LLC
Licensee Address:	7560 River Road Flushing, MI 48433
Licensee Telephone #:	(989) 971-9610
Administrator:	Michael Farrell
Authorized Representative:	Megan Rheingans
Name of Facility:	Brighton Manor
Facility Address:	1320 Rickett Road Brighton, MI 48116
Facility Telephone #:	(810) 247-8442
Original Issuance Date:	03/27/2019
License Status:	REGULAR
Effective Date:	09/27/2022
Expiration Date:	09/26/2023
Capacity:	93
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Kitchen is unsanitary.	No
Additional Findings	Yes

III. METHODOLOGY

10/18/2022	Special Investigation Intake 2023A1021006
10/19/2022	Special Investigation Initiated - Letter referral sent to centralized intake at APS
10/19/2022	Inspection Completed On-site
10/20/2022	Contact - Telephone call made interviewed SP1
11/18/2022	Exit Conference Exit conference with authorized representative Megan Rheingans

ALLEGATION:

Kitchen is unsanitary.

INVESTIGATION:

On 10/18/22, the licensing department received an anonymous complaint with allegations the kitchen is unsanitary. The complainant alleged the kitchen is very filthy and dirty. The complainant alleged the kitchen looks like nothing has been scrubbed down and there is food on the doors, the refrigerator, and the cutting board. The complainant alleged the snack area is equally as filthy.

On 10/19/22, the allegations in this report were sent to centralized intake at Adult Protective Services (APS).

On 10/19/22, I interviewed facility chef Joshua Lampera at the facility. Mr. Lampera reported the facility is cleaned by second and third shift. Mr. Lampera reported kitchen staff and caregivers are responsible for cleaning the kitchen, washing dishes, and cleaning the floor. Mr. Lampera reported there is only himself and his

assistant in the kitchen, so caregivers must assist with cleaning as well. Mr. Lampera reported there was an issue with the walk-in freezer and that it had moisture within the freezer. Mr. Lampera reported the issue has been resolved by the service company, Parks Maintenance. Mr. Lampera reported the dishwasher is ran by high heat and the facility checks the dishwasher with test strips. Mr. Lampera reported the facility is kept clean and is ran efficiently.

I observed the kitchen area. The kitchen appeared to be in clean condition as the dishes were clean, the floors were cleared of litter, and I did not observe any food on surfaces.

I observed the snack area in the assisted living portion of the facility. The counters were wiped down and there was no litter.

I observed the small kitchenette area in the memory care unit. The area was clean as observed by the floors were swept and the appliances were in good clean condition.

APPLICABLE RULE	
R 325.1979	General maintenance and storage.
	(1) The building, equipment, and furniture shall be kept clean and in good repair.
ANALYSIS:	Observations made at the facility revealed the facility kitchen and snack area is in good clean condition. There is lack of evidence to support this allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

Inspection of the facility kitchen revealed that the walk-in refrigerator and freezer area contained items that were opened, unsealed, and were not dated (including but not limited to sausage, hamburgers, and frozen vegetables).

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored,

	prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	This practice does not ensure the safety of food consumption by the residents.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

Mr. Lampera reported there is an issue with the stove as the switches do not work and the wiring is not good. Mr. Lampera reported this issue has been ongoing since he started in April 2022. Mr. Lampera reported the switches will not allow the oven to be turned off and therefore the oven is continuously on. Mr. Lampera reported he turns down the stove to under 100 degrees. Mr. Lampera reported Parks Maintenance came to the facility in August 2022 to address the walk-in freezer and they did look at the oven. Mr. Lampera reported the facility was going through a change of administrator, and the invoice was lost. Mr. Lampera reported the administrator has reached back out to Parks Maintenance and has not heard a response.

On 10/19/22, I interviewed administrator Michael Farrell at the facility. Mr. Farrell reported the facility works with Park Maintenance for their service company. Mr. Farrell reported he sent the company a message on 10/7/22 to inquire about fixing the stove issues. Mr. Farrell reported he has not heard a response.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(12) Food service equipment and work surfaces shall be installed in such a manner as to facilitate cleaning and be maintained in a clean and sanitary condition, and in good repair.
ANALYSIS:	Upon inspection, it was observed the facility oven is unable to turn completely off and is continuously on.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/18/22, I conducted an exit conference with authorized representative Megan Rheingans by telephone. Ms. Rheingans reported the oven has been fixed.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

 10/20/2022

Kimberly Horst Date
Licensing Staff

Approved By:

 11/17/2022

Andrea L. Moore, Manager Date
Long-Term-Care State Licensing Section