



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 14, 2022

Lisa Hanson
AIM TO PLEASE HOME CARE INC
2077 Mill Road
Flint, MI 48532

RE: License #: AS250404207
Investigation #: 2022A0572056
Mill Road Home

Dear Ms. Hanson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250404207
Investigation #:	2022A0572056
Complaint Receipt Date:	09/23/2022
Investigation Initiation Date:	09/28/2022
Report Due Date:	11/22/2022
Name:	AIM TO PLEASE HOME CARE INC
Licensee Address:	2077 Mill Road Flint, MI 48532
Licensee Telephone #:	(810) 339-6841
Administrator:	Lisa Hanson
Licensee Designee:	Lisa Hanson
Name of Facility:	Mill Road Home
Facility Address:	2077 Mill Road Flint, MI 48532
Facility Telephone #:	(810) 339-6841
Original Issuance Date:	04/07/2021
License Status:	REGULAR
Effective Date:	10/07/2021
Expiration Date:	10/06/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The upstairs window had an air conditioner unit in it with nothing covering the top of the window.	No
The wood trim on window was coming apart (outside window), wood railing was not secure on porch, and the basement window was covered with wood.	Yes

III. METHODOLOGY

09/23/2022	Special Investigation Intake 2022A0572056
09/28/2022	Special Investigation Initiated - On Site Staff, Tellas Green.
09/28/2022	Contact - Telephone call received Licensee Designee, Lisa Hanson.
11/10/2022	Inspection Completed On-site
11/10/2022	Exit Conference Licensee Designee, Lisa Hanson.
11/10/2022	Exit Conference Licensee Designee, Lisa Hanson.

ALLEGATION:

- The upstairs window had an air conditioner unit in it with nothing covering the top of the window.
- The wood trim on window was coming apart (outside window), wood railing was not secure on porch, and the basement window was covered with wood.

INVESTIGATION:

On 09/23/2022, the local licensing office received a complaint for investigation. There were no other entities involved in this investigation.

On 09/28/2022, I made an unannounced onsite at Mill Road Home, located in Genesee County Michigan. Present was Staff, Tellas Green.

On 09/28/2022, I interviewed Staff, Tellas Green regarding the allegations. He informed that there was an air conditioner in the upstairs window, but he believes that it was installed correctly. I viewed the upstairs windows and it appeared to be in good working condition. The window air conditioning unit has been removed because the weather has gotten cooler. Mr. Green was aware of the piece of wood trim on the front window was loose and the railing on the porch was also loose. He informed that those are on the list for maintenance to take care of but will write it down to make sure that maintenance is aware of it. Mr. Tellas also showed me where there were pieces of the floor that needed repair and showed me several boxes of floor tile that just came in yesterday so that they can repair the entire floor. He informed that the flooring as well as the window trim and the loose porch railing were all on the list to be repaired. Regarding the plywood on the basement windows, he informed that they've always been there and there is nothing wrong with the windows as they are not broken. He is not sure if it was to protect the window or to help keep cold air from seeping through the windows. Mr. Green indicated that residents do not go in the basement and the windows are not a means of egress.

On 09/28/2022 Licensee Designee, Lisa Hanson contacted me regarding the allegations. She informed that maintenance put the window air conditioner in the window and there were no gaps, but they have since removed it because of the weather. Regarding the porch railings and the trim on the front window, she was aware of this, and they are on the list for maintenance to repair as well as some other things. Ms. Hanson informed that they already had the materials for the repairs, but they had a covid outbreak so she couldn't send maintenance there to complete the work. Regarding the basement windows being covered with sheets of plywood, she informed that it was like that when she purchased the home and was told that it did not have to be removed since it wasn't a means of escape. She informed that the residents do not go into the basement. She is willing to remove if required but was never told it was an issue.

On 11/10/2022, I made another unannounced visit to Mill Road Home to ensure that the trim on the window was repaired and the railing on the porch was fixed. Both the

window trim and the porch railing were repaired. The windows are in place. They are not broken or missing.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	The window air conditioner was already removed when I conducted my initial onsite, however; the window was in proper working condition.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	I checked the railing on the porch and observed a loose piece of trim on the front window. Both were in need of slight repair, and I was told that these items have already been put on the maintenance list, as well as other things. Due to a covid outbreak, they had to put maintenance work on hold. Sheets of plywood were cut to fit into the basement windows.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/10/2022, I conducted an Exit Conference with Licensee Designee, Lisa Hanson regarding the special investigation. She was also informed that I would need a statement of correction due to the violation.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this small adult foster care group home (Capacity 1-6).



11/10/2022

Anthony Humphrey
Licensing Consultant

Date

Approved By:



11/14/2022

Mary E. Holton
Area Manager

Date