



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

November 7, 2022

Kimberly Howard
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AM800267887
Investigation #: 2023A0579005
Beacon Home At Breakwater East

Dear Ms. Howard:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Cassandra Duursma".

Cassandra Duursma, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa Ave NW, 7th Floor-Unit 13
Grand Rapids, MI 49503
(269) 615-5050

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM800267887
Investigation #:	2023A0579005
Complaint Receipt Date:	10/12/2022
Investigation Initiation Date:	10/17/2022
Report Due Date:	12/11/2022
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110, 890 N. 10th St., Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Kimberly Howard
Licensee Designee:	Kimberly Howard
Name of Facility:	Beacon Home At Breakwater East
Facility Address:	28730 63rd Street, Bangor, MI 49013
Facility Telephone #:	(269) 427-8400
Original Issuance Date:	08/03/2005
License Status:	REGULAR
Effective Date:	05/13/2022
Expiration Date:	05/12/2024
Capacity:	10
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A is being discriminated against and is experiencing emotional abuse from staff and residents at his AFC home.	No

III. METHODOLOGY

10/12/2022	Special Investigation Intake 2023A0579005
10/17/2022	Comment Assigned to Cassandra Duursma, Licensing Consultant
10/17/2022	Special Investigation Initiated - Telephone Complainant
10/18/2022	Contact- Telephone call received Complainant
10/18/2022	Contact- Face to Face Resident A, Resident B, Israel Baker (Direct Care Worker), Brooke Perry (Direct Care Worker), and Jason Marr (Direct Care Worker).
11/07/2022	Exit Conference Kimberly Howard, Licensee Designee

ALLEGATION:

Resident A is being discriminated against and is experiencing emotional abuse from staff and residents at his AFC home.

INVESTIGATION:

On 10/12/22, this referral was entered into the Bureau Information Tracking System. It alleged Resident A was being discriminated against and is experiencing emotional abuse from staff and residents at his AFC home.

On 10/17/22, this referral was assigned to Cassandra Duursma, Licensing Consultant.

On 10/17/22, I placed a telephone call to the complainant. I confirmed receipt of the allegations and requested a return phone call.

On 10/18/22, I received a voicemail message from the complainant who denied Resident A reporting specific examples of discrimination or emotional abuse and when asked, he reported other residents in the home gave him sciatica which was discrimination.

On 10/18/22, I completed an unannounced on-site investigation at the home.

Resident A denied concerns for residents or staff discriminating against him for any reason or causing him emotional trauma. He stated he would like to report that Resident B steals his belongings though. He reported he does have issues with his neck and sciatic nerve but that was due to a car accident when he was younger.

Resident B denied stealing Resident A's belongings or any concerns for how staff or residents treat each other in this home.

Israel Baker, direct care worker (DCW), stated Resident A will often lash out when upset, but he does not regularly work with Resident A to know specifics of these allegations.

Brooke Perry (DCW) and Jason Marr (DCW) reported Resident A refused to attend two neurological appointments to attempt to resolve the pain he reports in his neck and back, which is something he complains about frequently. They denied anyone being discriminatory or emotionally abusive to Resident A but reported Resident A claims staff and residents are discriminatory and emotionally abusive when he is upset.

It was known from a previous *Incident/Accident Report* I reviewed in September 2022, that Resident A will claim other residents gave him sciatica when he is upset.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	All parties interviewed denied concerns for residents or staff being discriminatory or emotionally abusive to Resident A.

	Based on the interviews completed, there is insufficient evidence to support allegations that Resident A was mistreated or exposed to emotional harm while in the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 11/7/22, I completed an exit conference with Licensee Designee Kimberly Howard who did not dispute my findings or recommendations.

IV. RECOMMENDATION

I recommend the status of the license remain the same.

Cassandra Duursma

11/7/22

Cassandra Duursma
Licensing Consultant

Date

Approved By:

Russell Misiak

11/7/22

Russell B. Misiak
Area Manager

Date